



# Hybrid Inverter

SUN-25K-SG02HP3-EU-AM3

SUN-29.9K-SG02HP3-EU-AM3

SUN-30K-SG02HP3-EU-AM3

## User Manual



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# About This Manual

This manual provides information and guidelines for the installation, operation, and maintenance of the SUN-(25-30)K-SG02HP3-EU-AM3 inverter. Please note that it does not contain comprehensive information about the photovoltaic (PV) system.

## How to Use This Manual

Before undertaking any operation involving the inverter, it is crucial to thoroughly read this manual and any associated documents. Ensure that these documents are stored safely and are readily accessible at all times.

**Please be aware that the contents of this manual may undergo periodic updates or revisions as a result of ongoing product development. Consequently, the information contained herein is subject to change without prior notice.** The latest manual can be acquired via [service@deye.com.cn](mailto:service@deye.com.cn)

## 1. Safety Introductions

### Labels description

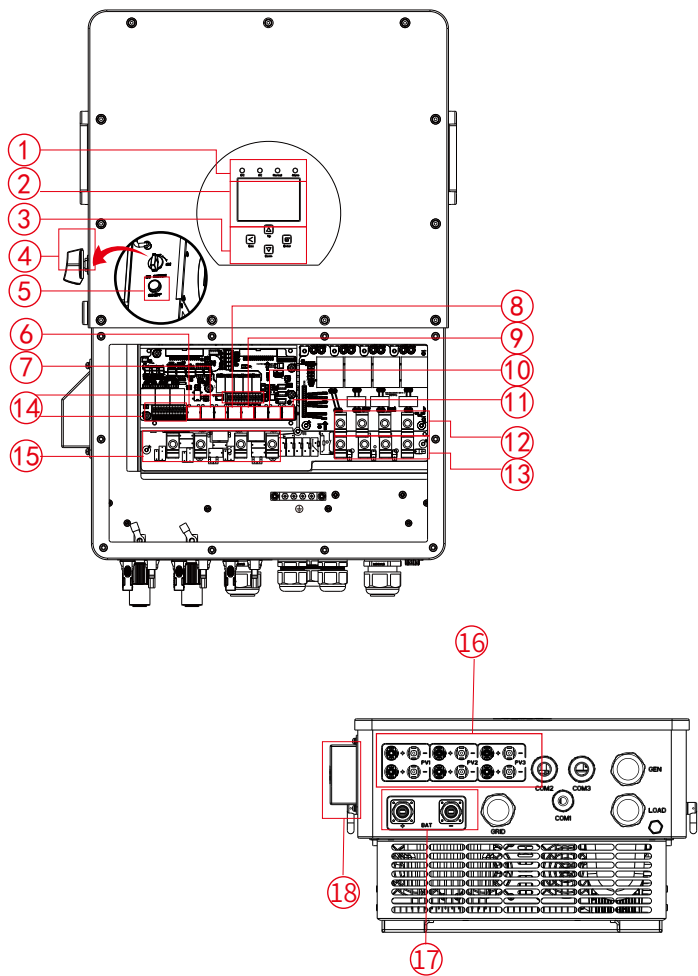
| Label                                                                               | Description                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|-------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|    | Caution, risk of electric shock symbol indicates important safety instructions, which if not correctly followed, could result in electric shock.                                                                                                                                                                                                                                                                                                        |
|    | The DC input terminals of the inverter must not be grounded.                                                                                                                                                                                                                                                                                                                                                                                            |
|    | Surface high temperature, Please do not touch the inverter case.                                                                                                                                                                                                                                                                                                                                                                                        |
|     | The AC and DC circuits must be disconnected separately, and the maintenance personnel must wait for 5 minutes before they are completely powered off before they can start working.                                                                                                                                                                                                                                                                     |
|  | CE mark of conformity                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|  | Please read the instructions carefully before use.                                                                                                                                                                                                                                                                                                                                                                                                      |
|  | Symbol for the marking of electrical and electronics devices according to Directive 2002/96/EC. Indicates that the device, accessories and the packaging must not be disposed as unsorted municipal waste and must be collected separately at the end of the usage. Please follow Local Ordinances or Regulations for disposal or contact an authorized representative of the manufacturer for information concerning the decommissioning of equipment. |

- 
- This chapter contains important safety and operating instructions. Read and keep this manual for future reference.
  - Before using the inverter, please read the instructions and warning signs of the battery and corresponding sections in the instruction manual.
  - Do not disassemble the inverter. If you need maintenance or repair, take it to a professional service center.
  - Improper reassembly may result in electric shock or fire.
  - To reduce risk of electric shock, disconnect all wires before attempting any maintenance or cleaning. Turning off the unit will not reduce this risk.
  - Caution: Only qualified personnel can install this device with battery.
  - Never charge a frozen battery.
  - For optimum operation of this inverter, please follow required specification to select appropriate cable size. It is very important to correctly operate this inverter.
  - Be very cautious when working with metal tools on or around batteries. Dropping a tool may cause a spark or short circuit in batteries or other electrical parts, even cause an explosion.
  - Please strictly follow installation procedure when you want to disconnect AC or DC terminals. Please refer to "Installation" section of this manual for the details.
  - Grounding instructions - this inverter should be connected to a permanent grounded wiring system. Be sure to comply with local requirements and regulation to install this inverter.
  - Never cause AC output and DC input short circuited. Do not connect to the mains when DC input short circuits.

## 2. Product Introductions

This is a multifunctional inverter, combining functions of inverter, solar charger and battery charger to offer uninterruptible power support with portable size. Its comprehensive LCD display offers user configurable and easy accessible button operation such as battery charging, AC/solar charging, and acceptable input voltage based on different applications.

## 2.1 Product Overview



1: Inverter indicators

2: LCD display

3: Function buttons

4: DC switch

5: Power on/off button

6: Meter port

7: Parallel port

8: CAN port

9: DRM port

10: BMS port

11: RS485 port

12: Generator input

13: Load

14: Function port

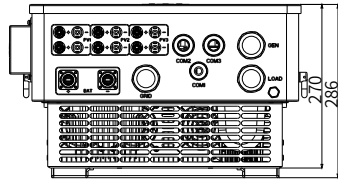
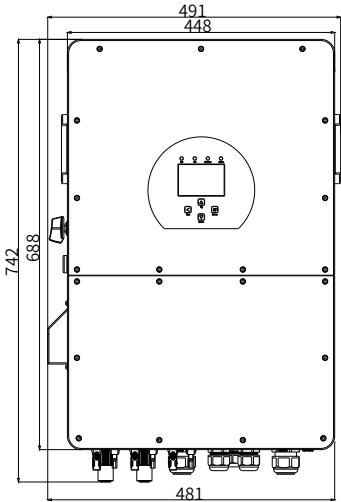
15: Grid

16: PV input with two MPPT

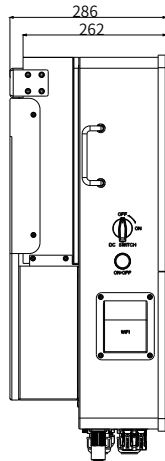
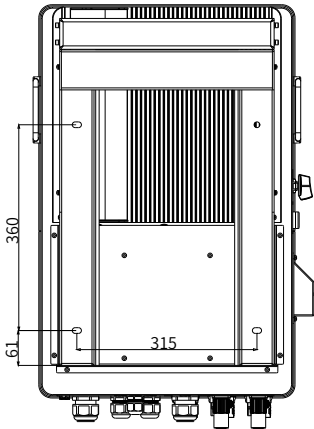
17: Battery input

18: WiFi Interface

## 2.2 Product Size



Inverter Size



## 2.3 Product Features

- 230V/400V Three phase Pure sine wave inverter.
- Self-consumption and feed-in to the grid.
- Auto restart while AC is recovering.
- Programmable supply priority for battery or grid.
- Programmable multiple operation modes: On grid, off grid and UPS.
- Configurable battery charging current/voltage based on applications by LCD setting.
- Configurable AC/Solar/Generator Charger priority by LCD setting.
- Compatible with mains voltage or generator power.
- Overload/over temperature/short circuit protection.
- Smart battery charger design for optimized battery performance
- With limit function, prevent excess power overflow to the grid.
- Supporting WIFI monitoring and have 2 MPP Trackers, and each MPP Tracker can connect 1 or 2 PV strings.
- Smart settable three stages MPPT charging for optimized battery performance.
- Time of use function.
- Smart Load Function.

## 2.4 Basic System Architecture

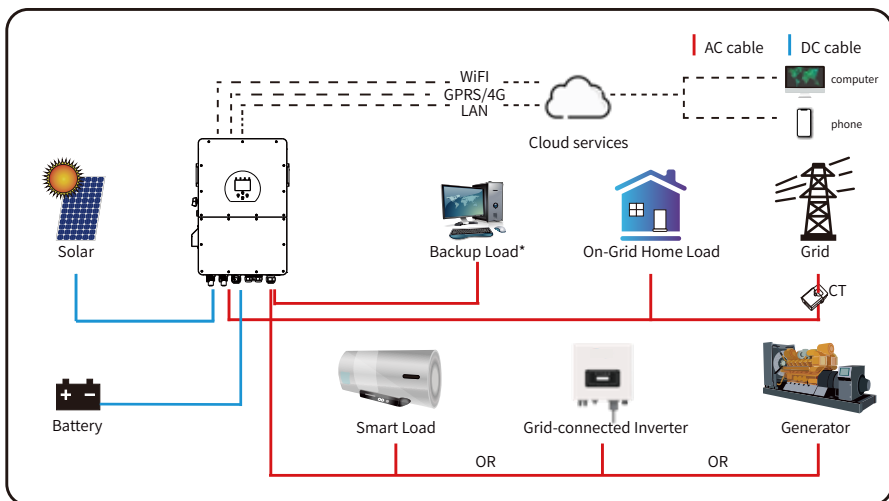
The following illustration shows basic application of this inverter. It also includes following devices to have a complete running system.

- Generator (Fro off-grid mode) or Utility Grid
- PV modules

Consult with your system integrator for other possible system architectures depending on your requirements.

This inverter is designed to power a range of appliances commonly found in homes and offices, including motor type appliances like refrigerators and air conditioning units. Before use, it's advisable to verify appliance compatibility with this inverter.

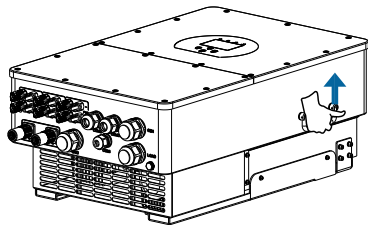
The generator interface should not be connected to both the generator and the smart load simultaneously. The generator only can be connected in stand-alone scenario. When the grid be connected, the generator should not be connected simultaneously.



\*Connected to the LOAD port

## 2.5 Product handling requirements

Lift the inverter out of the packaging box and transport it to the designated installation location.



transport



**CAUTION:**

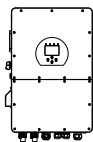
Improper handling may cause personal injury!

- Arrange an appropriate number of personnel to carry the inverter according to its weight, and installation personnel should wear protective equipment such as anti-impact shoes and gloves.
- Placing the inverter directly on a hard ground may cause damage to its metal enclosure. Protective materials such as sponge pad or foam cushion should be placed underneath the inverter.
- Move the inverter by one or two people or by using a proper transport tool.
- Move the inverter by holding the handles on it. Do not move the inverter by holding the terminals.

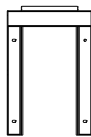
## 3. Installation

### 3.1 Parts List

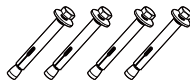
Check the equipment before installation. Please make sure nothing is damaged in the package. You should have received the items in the following package:



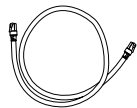
Hybrid inverter  
x1



Wall mounting bracket x1



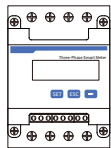
Stainless steel anti-collision  
bolt M8×80  
x4



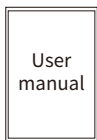
Communication cable x1



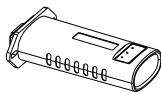
L-type Hexagon wrench  
x1



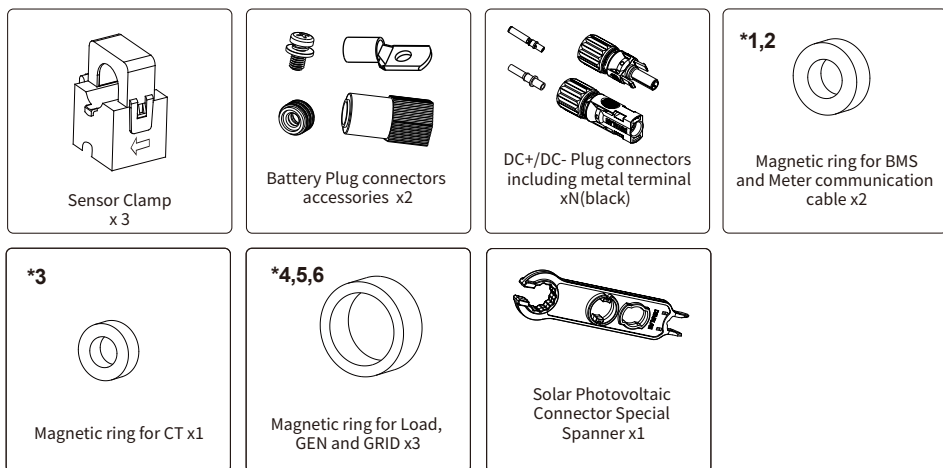
Meter(optional)  
x 1



User manual x1



Data logger(optional) x1



\*1,2: 33×23×15 mm

\*3: 25.9×28×13 mm

\*4,5,6: 50×65×25 mm

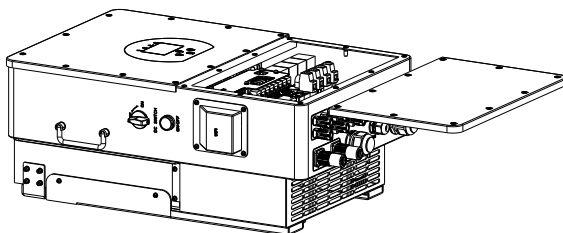
## 3.2 Mounting instructions

### Installation Precaution

This Hybrid inverter is designed for outdoor use(IP65), Please make sure the installation site meets below conditions:

- Not in direct sunlight, rain exposure, snow laying up during installation and operation.
- Not in areas where highly flammable materials are stored.
- Not in potential explosive areas.
- Not directly expose to the cold air to avoid condensation inside the inverter casing .
- Not near the television Antenna or antenna cable.
- Not higher than altitude of about 2000 meters above sea level.
- Not in environment of precipitation or humidity(>95%)

Excessive heat buildup, heavy rainfall or water pooling, can impact the performance and longevity of the inverter. Before connecting all wires, please take off the metal cover by removing screws as shown below:



## Installations Tools

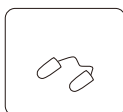
Installation tools can refer to the following recommended ones. Also, use other auxiliary tools on site.



Protective goggles



Anti-dust mask



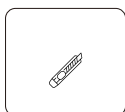
Earplugs



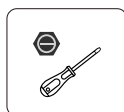
Work gloves



Work shoes



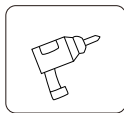
Utility Knife



Slotted screwdriver



Cross screwdriver



Percussion drill



Pliers



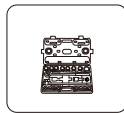
Marker



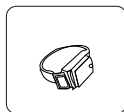
Level



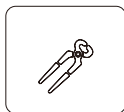
Rubber hammer



socket wrenches set



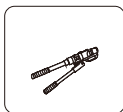
Anti-static wrist strap



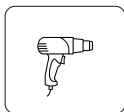
Wire cutter



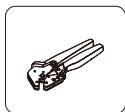
Wire stripper



Hydraulic pliers



Heat gun



Crimping tool4-6mm<sup>2</sup>



Solar connector wrench



Multimeter  $\geq 1100$  Vdc



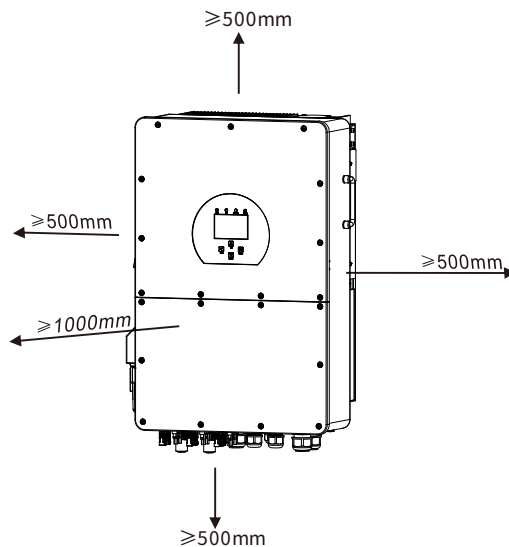
RJ45 crimping plier



Cleaner

## Considering the following points before selecting where to install:

- Please select a vertical wall with load-bearing capacity for installation, suitable for installation on concrete or other non-flammable surfaces, installation as follows.
- Install this inverter at eye level in order to allow the LCD display to be read at all times.
- The ambient temperature is recommended to be between -40~60°C to ensure optimal operation.
- Be sure to keep enough distance between other objects and the inverter surfaces as shown in the diagram to guarantee sufficient heat dissipation and have enough space for removing wires.

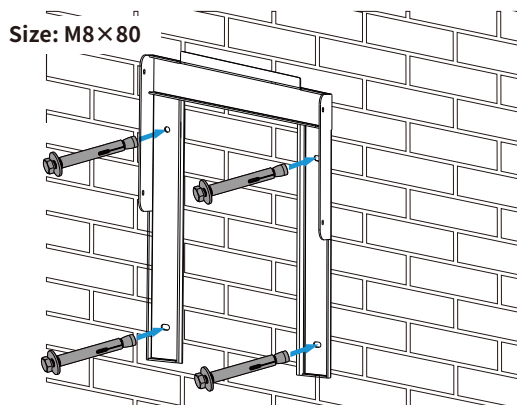


For a proper ventilation of the inverter and avoid overheating, allow a clearance of approximately 50 cm around the inverter and at least 100 cm to the front as shown in the above figure.

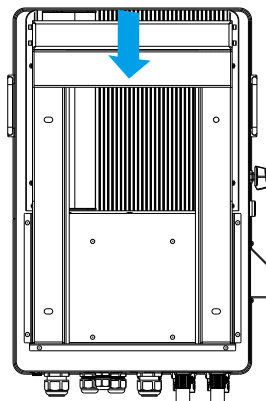
## Mounting the inverter

Remember that this inverter is heavy! Please be careful when lifting out from the package. Choose the recommend drill head(as shown in below pic) to drill 4 holes on the wall, 62-70mm deep.

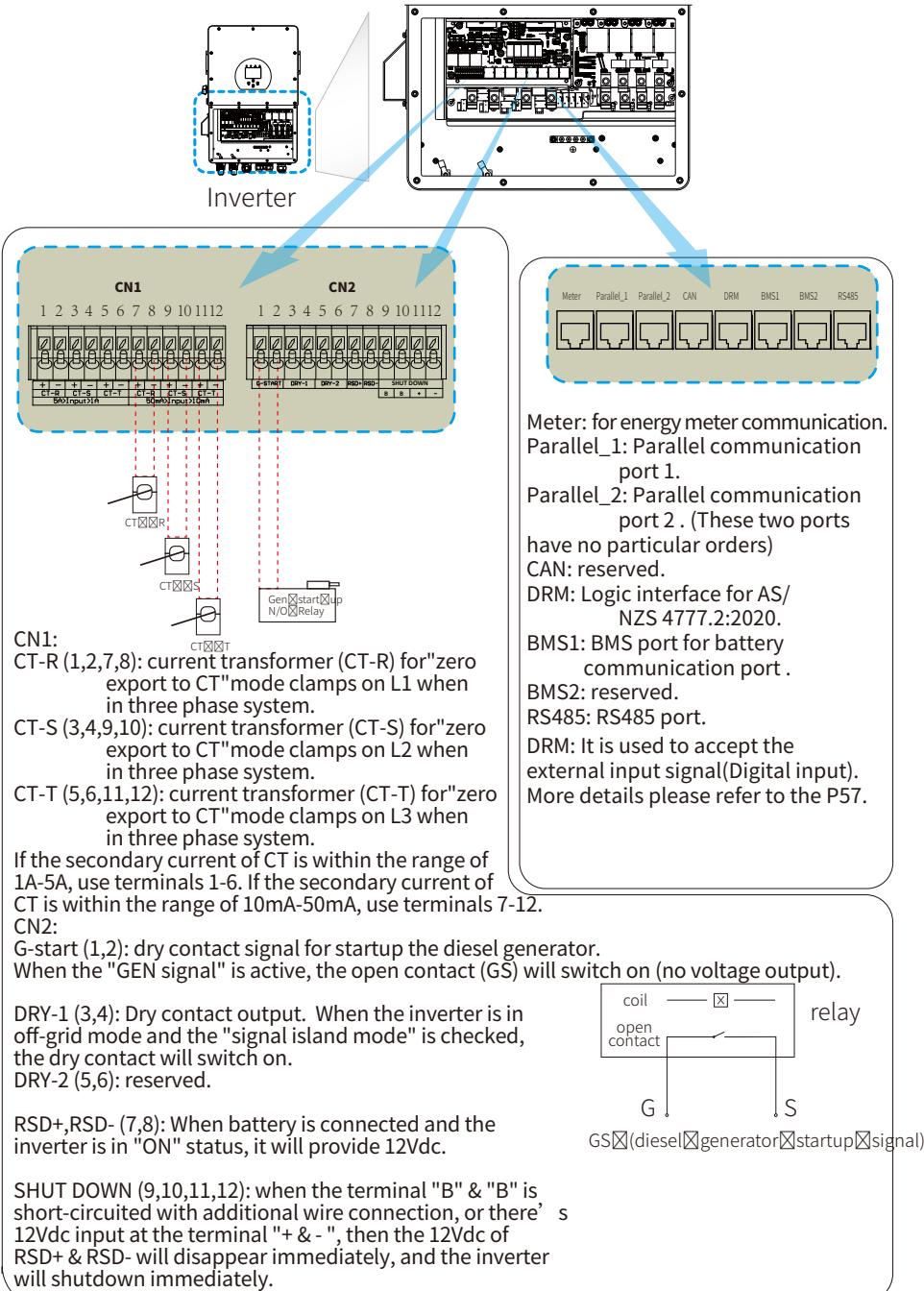
1. Use a proper hammer to fit the expansion bolt into the holes.
2. Screw out the nuts of the expansion bolts, align the holes of the mounting bracket with the 4 expansion bolts, and then push in the mounting bracket, tighten the nuts of expansion bolts.
3. Mount the inverter on the mounting bracket and use screws to fix the inverter with mounting bracket.

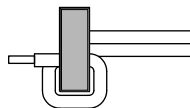
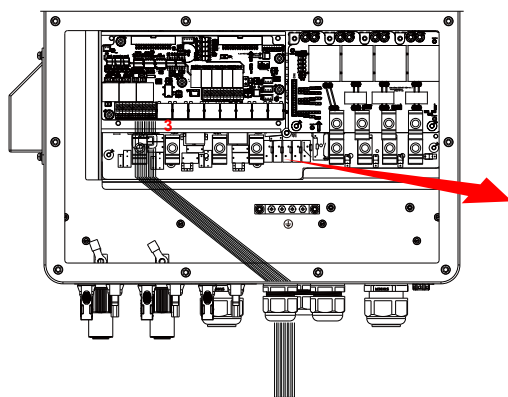


Inverter mounting bracket installation



### 3.3 Function port definition

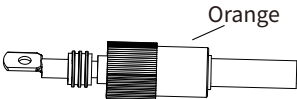




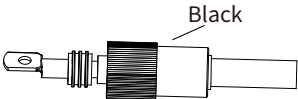
Thread the end of the CT's wires through the magnetic ring 3 and wrap the wires around it one lap. Fix the magnetic ring near the wiring terminals, as shown in the above diagram. Repeat this operation for the other two CTs.

### 3.4 Battery connection

For safe operation and compliance, a separate DC over-current protector or disconnect device is required between the battery and the inverter. In certain applications, a disconnect switch may not be necessary, but it is always essential to have DC overcurrent protection in place. Refer to the typical amperage in the **page 27** for the required fuse or circuit breaker size.



Pic 3.1 BAT+ plug connector



Pic 3.2 BAT- plug connector

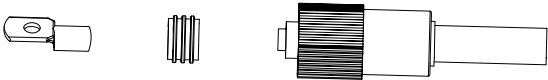


**Safety Hint:**  
Please use approved DC cable for battery system.

| Model        | Cross section (mm <sup>2</sup> ) |                   |
|--------------|----------------------------------|-------------------|
|              | Range                            | Recommended value |
| 25/29.9/30kW | 10-16<br>(6-4AWG)                | 10(6AWG)          |

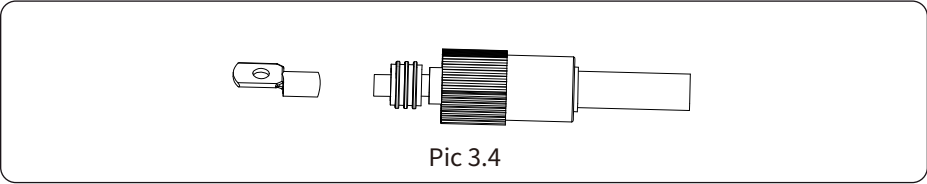
Chart 3-2

The steps to assemble the battery plug connectors are listed as follows:  
a) Pass the cable through the terminal, as shown in Pic 3.3.

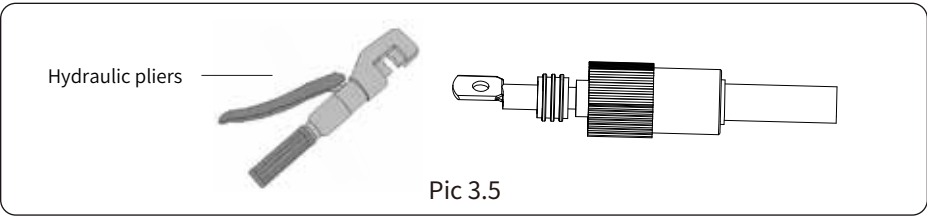


Pic 3.3

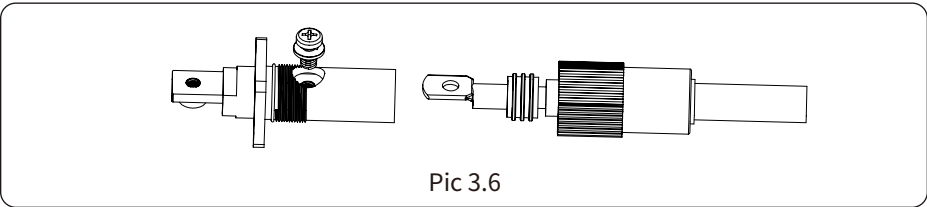
b) Put on the rubber ring, as shown in Pic 3.4.



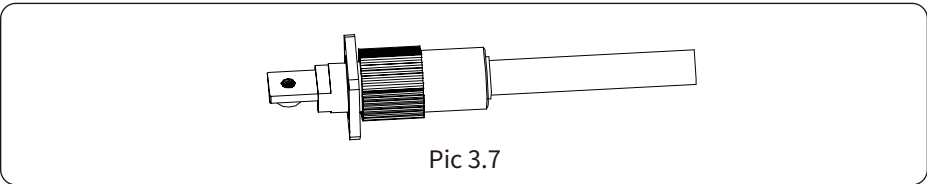
c) Crimp the metal terminal, as shown in Pic 3.5.



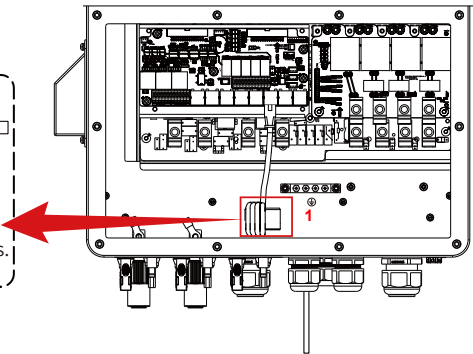
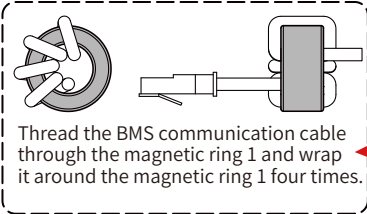
d) Fasten terminal with a bolt, as shown in Pic 3.6.



e) Fasten the terminal with outer cover, as shown in Pic 3.7.



### BMS connection



### 3.5 Grid connection and backup load connection

- Before connecting to the grid, a separate AC breaker must be installed between the inverter and the grid, and also between the backup load and the inverter. This will ensure the inverter can be securely disconnected during maintenance and fully protected from over current. Check the recommended values in the following tables according to local regulations in each country. The recommended specifications for AC breakers here are based on the Max.Continuous AC passthrough current of inverter, you can also choose the AC breaker of backup side according to the actual total operating current of all the backup loads.
- There are three terminal blocks with "Grid" "Load" and "GEN" markings. Please do not misconnect input and output connectors.

AC Breaker for backup load

| Model        | Recommended AC breaker |
|--------------|------------------------|
| 25/29.9/30kW | 100A                   |

AC Breaker for grid

| Model        | Recommended AC breaker |
|--------------|------------------------|
| 25/29.9/30kW | 100A                   |



**Note:**

In final installation, breaker certified according to IEC 60947-1 and IEC 60947-2 shall be installed with the equipment.

All wiring must be performed by a qualified personnel. It is very important for system safety and efficient operation to use appropriate cable for AC input connection. To reduce risk of injury, please use the proper recommended cable as below. There are two tables below, the first table recommends cable specifications based on bypass current (Max. Continuous AC passthrough), and the second table is based on Max. AC output current.

Grid connection and backup load connection (Copper wires) (bypass)

| Model        | Wire Size | Cross section(mm <sup>2</sup> ) | Torque value(max) |
|--------------|-----------|---------------------------------|-------------------|
| 25/29.9/30kW | 4AWG      | 16                              | 4.0Nm             |

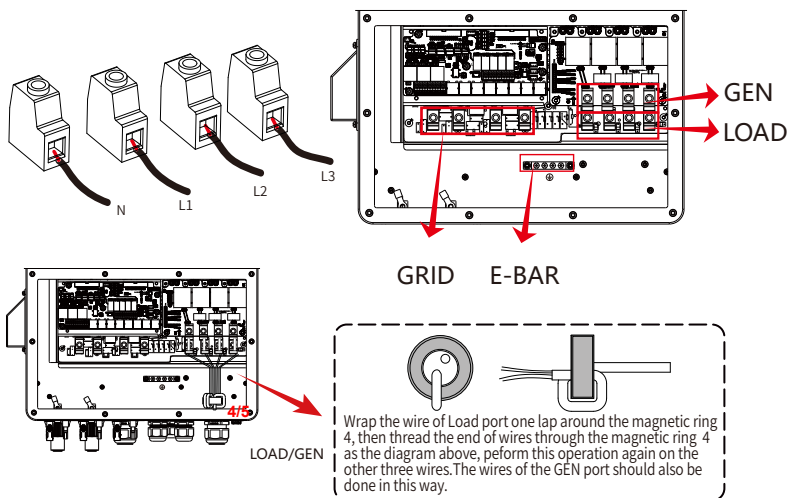
Grid connection and backup load connection (Copper wires)

| Model        | Wire Size | Cross section(mm <sup>2</sup> ) | Torque value(max) |
|--------------|-----------|---------------------------------|-------------------|
| 25/29.9/30kW | 4AWG      | 16                              | 3.4Nm             |

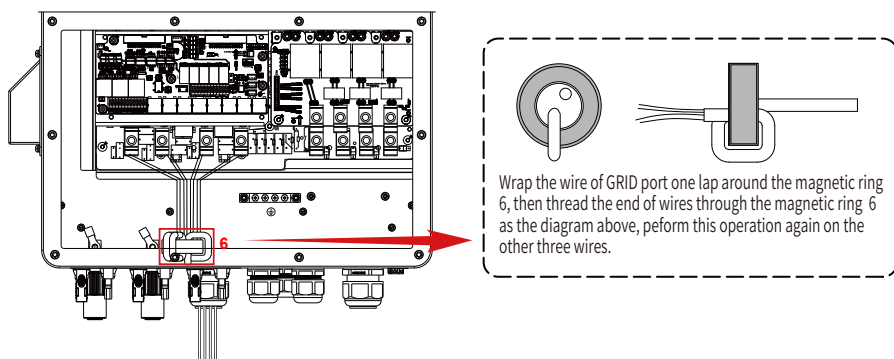
Chart 3-3 Recommended Size for AC wires

## Please follow below steps to implement Grid, load and Gen port connection:

1. Before making Grid, load and Gen port connection, be sure to turn off AC breaker or disconnecter first.
2. Strip the insulation of AC wires by about 10mm, insert AC wires according to polarities indicated on the terminal block and tighten the terminals. Be sure to connect corresponding N wires and PE wires to related terminals as well.



## GRID connection





Be sure that AC power source is disconnected before attempting to wire it to the unit.

3. Make sure all the wires are securely and completely connected.

4. Some appliances, such as air conditioners and refrigerators, may need a time delay before reconnecting them after a power outage. This delay allows the refrigerant gas to stabilize and prevents potential damage. Check if your appliance has a built-in time-delay function before connecting it to our inverter. Examples of appliances that may require a delay include:

Air conditioners: Balancing refrigerant gas.

Refrigerators: Stabilizing the compressor.

Freezers: Allowing the cooling system to balance.

Heat pumps: Protecting against power fluctuations.

This inverter will protect your appliances by triggering an overload fault if no time delay is present. However, internal damage may still occur. Refer to the manufacturer's documentation for specific time-delay requirements.

### 3.6 PV Connection

Before connecting to PV modules, please install a separately DC circuit breaker between inverter and PV modules. It is very important for system safety and efficient operation to use appropriate cable for PV module connection.



To avoid any malfunction, do not connect any PV modules with possible leakage current to the inverter. For example, grounded PV modules will cause leakage current to the inverter. When using PV modules, please ensure the PV+ & PV- of solar panel is not connected to the system ground bar.



It is requested to use PV junction box with surge protection. Otherwise, it will cause damage on inverter when lightning occurs on PV modules.

### 3.6.1 PV Module Selection:

- When selecting proper PV modules, please be sure to consider below parameters:
- 1) Open circuit Voltage (Voc) of PV modules can not exceed max. PV Input Voltage of inverter.
  - 2) Open circuit Voltage (Voc) of PV modules should be higher than min.PV Input Voltage of inverter.
  - 3) The PV modules used to connected to this inverter shall be Class A rating certified according to IEC 61730.

| Inverter Model              | SUN-25K-SG02HP3<br>-EU-AM3 | SUN-29.9K-SG02HP3<br>-EU-AM3 | SUN-30K-SG02HP3<br>-EU-AM3 |
|-----------------------------|----------------------------|------------------------------|----------------------------|
| PV Input Voltage            | 600V (180V-1000V)          |                              |                            |
| PV Array MPPT Voltage Range | 150V-850V                  |                              |                            |
| No. of MPP Trackers         | 3                          |                              |                            |
| No. of Strings MPP Tracker  | 2+2+2                      |                              |                            |

Chart 3-5

### 3.6.2 PV Module Wire Connection:

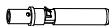
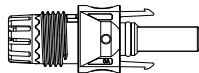
- 1. Switch the Grid Supply Main Switch(AC)OFF.
- 2. Switch the DC Isolator OFF.
- 3. Assemble PV input connectors to the inverter.



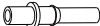
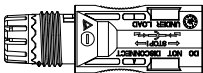
**Safety Hint:**  
Before connection, please make sure the polarity of PV array matches the "DC+" and "DC-" symbols.



**Safety Hint:**  
Before connecting to inverter, please make sure that the open circuit voltage of PV strings haven't exceeded the max.PV input voltage of the inverter.



Pic 6.1 DC+ male connector



Pic 6.2 DC- female connector



### Safety Hint:

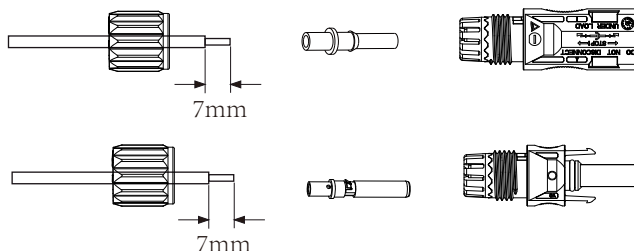
Please use approved DC cable for PV system.

| Cable type                                  | Cross section (mm <sup>2</sup> ) |                   |
|---------------------------------------------|----------------------------------|-------------------|
|                                             | Range                            | Recommended value |
| Industry generic PV cable<br>(model: PV1-F) | 2.5-4<br>(12-10AWG)              | 4(10AWG)          |

Chart 3-6

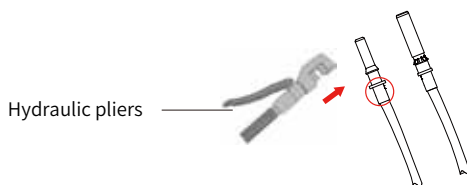
The steps to assemble the PV connectors are listed as follows:

a) Strip the insulation of the PV wire by 7 mm, disassemble the cap nut of the MC4 connector, thread one PV wire through the cap nut of the connector (see Pic 6.3). Repeat this operation with all the PV wires, paying special attention to their polarity of the connector.



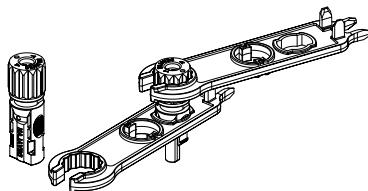
Pic 6.3 Disassemble the connector cap nut

b) Crimping metal terminals with crimping pliers as shown in Pic 6.4.



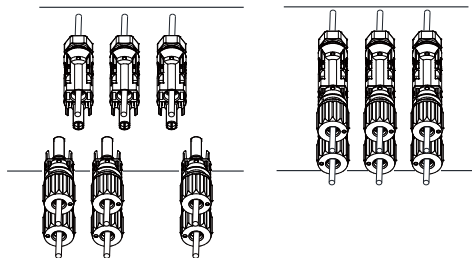
Pic 6.4 Crimp the contact pin to the wire

c) Insert the contact pin to the top part of the connector and screw up the cap nut to the top part of the connector completely, as shown in Pic 6.5.



Pic 6.5 connector with cap nut screwed on

d) Finally insert the PV connectors into the positive and negative PV inputs of the inverter, as shown in Pic 6.6.



Pic 6.6 DC input connection



**Warning:**

When operating the PV strings, be aware that sunlight exposure can generate high voltages in the PV strings. Avoid contact with exposed electrical connectors or terminals to prevent electrical shock or injury. For safety, it is best to operate the PV strings at night or when PV modules are not exposed to sunlight. If daytime operation is necessary, cover the PV modules to minimize sunlight exposure and prevent high voltage generation.

Remember to turn off the DC breaker or switch before performing any maintenance or adjustments. Do not turn off the DC breaker or switch when high voltage or high current is present to avoid damage or hazards. Prioritize personal safety.



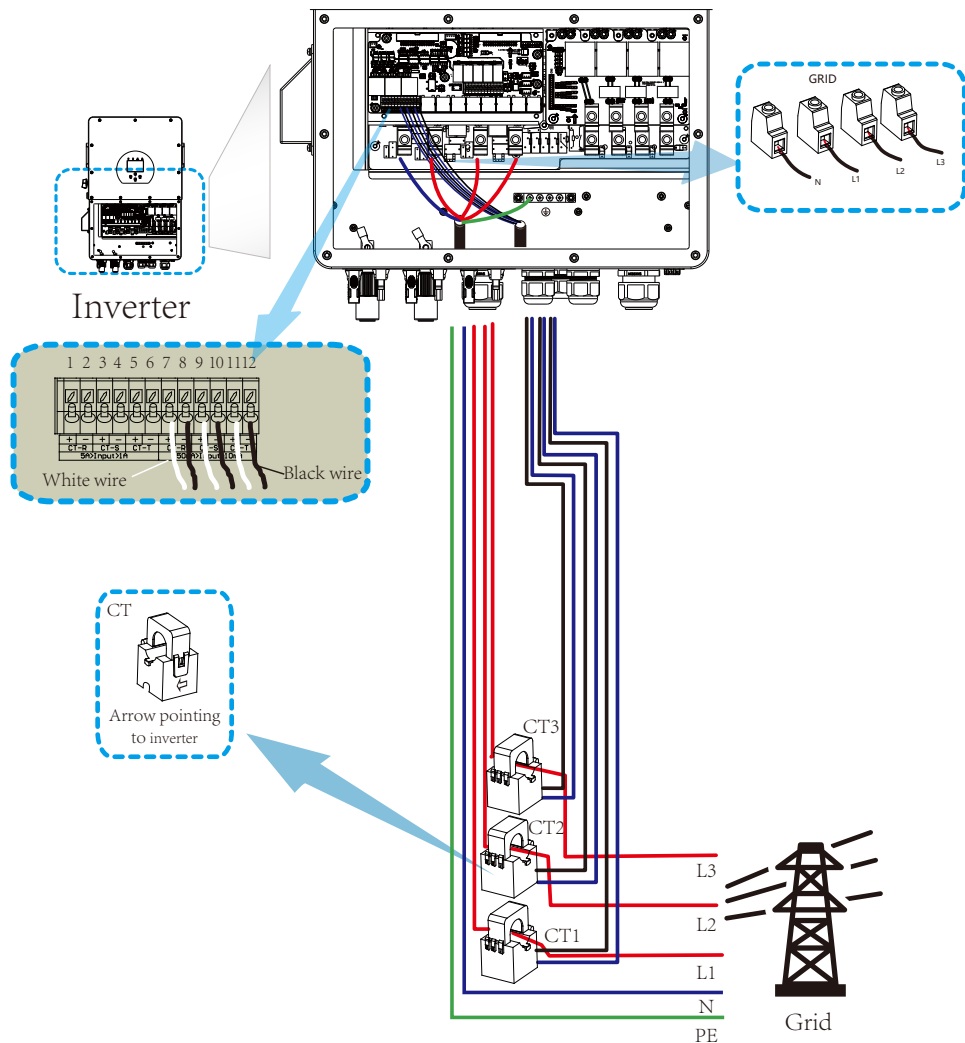
**Warning:**

Please use its own DC power connector from the inverter accessories. Do not interconnect the connectors of different manufacturers. The Isc current of PV modules should not exceed the Max. PV Isc current of this model inverters. If exceeds, it may damage the inverter and is not covered by Deye's warranty.

## 3.7 Meter or CT installation

There are three selectable installation methods to measure the power consumption and to ensure zero power export to grid. The default installation method is to use the CTs (100A/50-mA) that come with the packaging box. When the distance between the AC distribution box and the hybrid inverter exceeds 10 meters, which means that the wire length of the CT needs to exceed 10 meters, it is recommended to use a smart meter instead of three CTs. In addition, in a parallel system, if the current to be measured is greater than 100 A, the default three CTs also need to be replaced with smart meters or larger CTs. Please contact the Deye support team to confirm which specification of CT or smart meter to use.

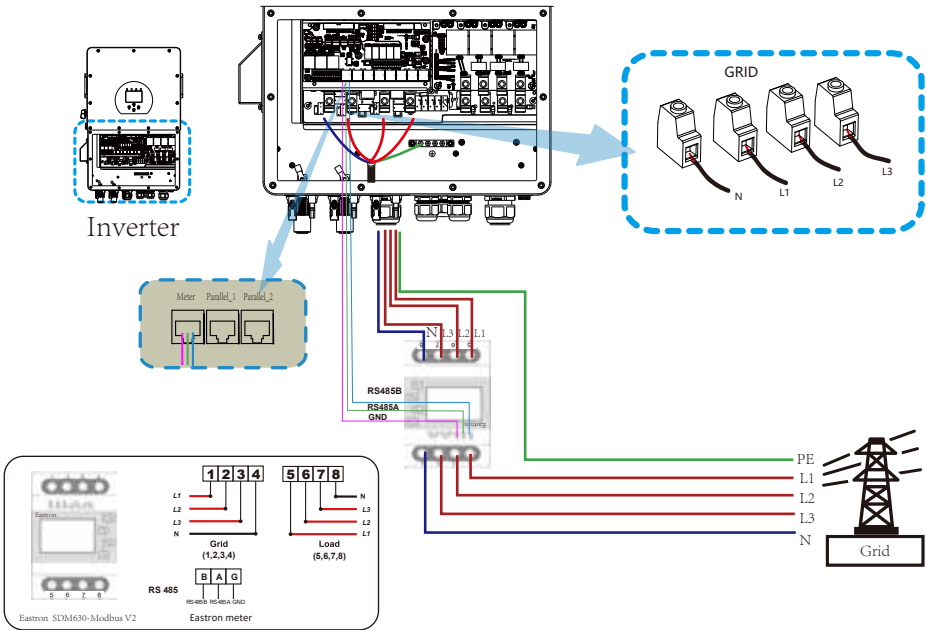
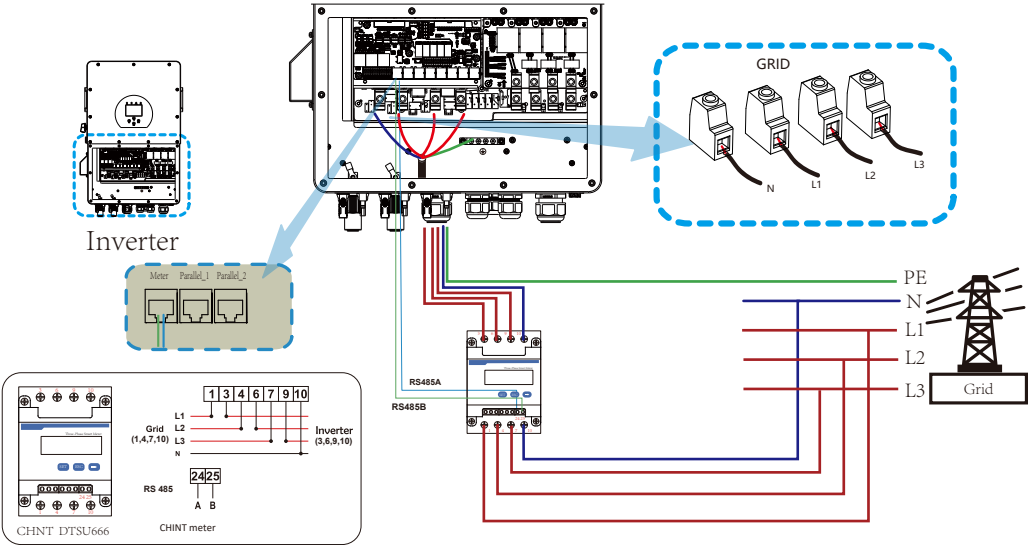
### 3.7.1 CT connection



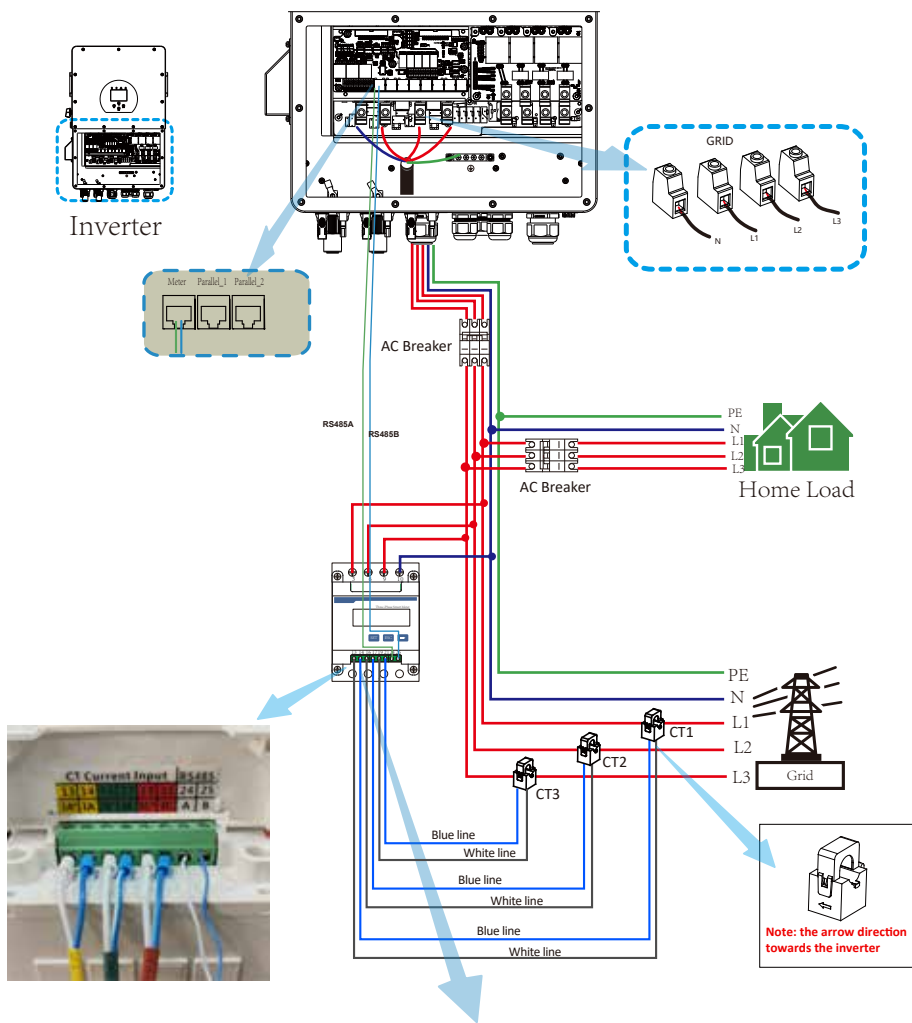
**\*Note:** When taking power from the utility grid, if the grid power displayed on the LCD screen is indeed negative, please adjust the installation direction of the CTs. Please refer to Chapter 3.10 for the position to be clamped.

### 3.7.2 Meter connection without CTs

There are two kinds of smart meter, one is passthrough smart meter, and the other is Mutual inductance smart meter with CTs. The smart meter brands that Deye inverters have been matched with include CHINT and Eastron. The recommended models here are not all compatible models. It is recommended to purchase smart meter from authorized distributors of Deye, otherwise it may not be able to be used due to communication mismatch. The definition of the "Meter" port can be found in the Appendix part which is in the end of this user manual.



3.7.3 Meter connection with CTs



CHINT DTSU666

230/400V, 3~  
250A/50mA  
50/60Hz

Grid (3,6,9,10)

RS 485

A B

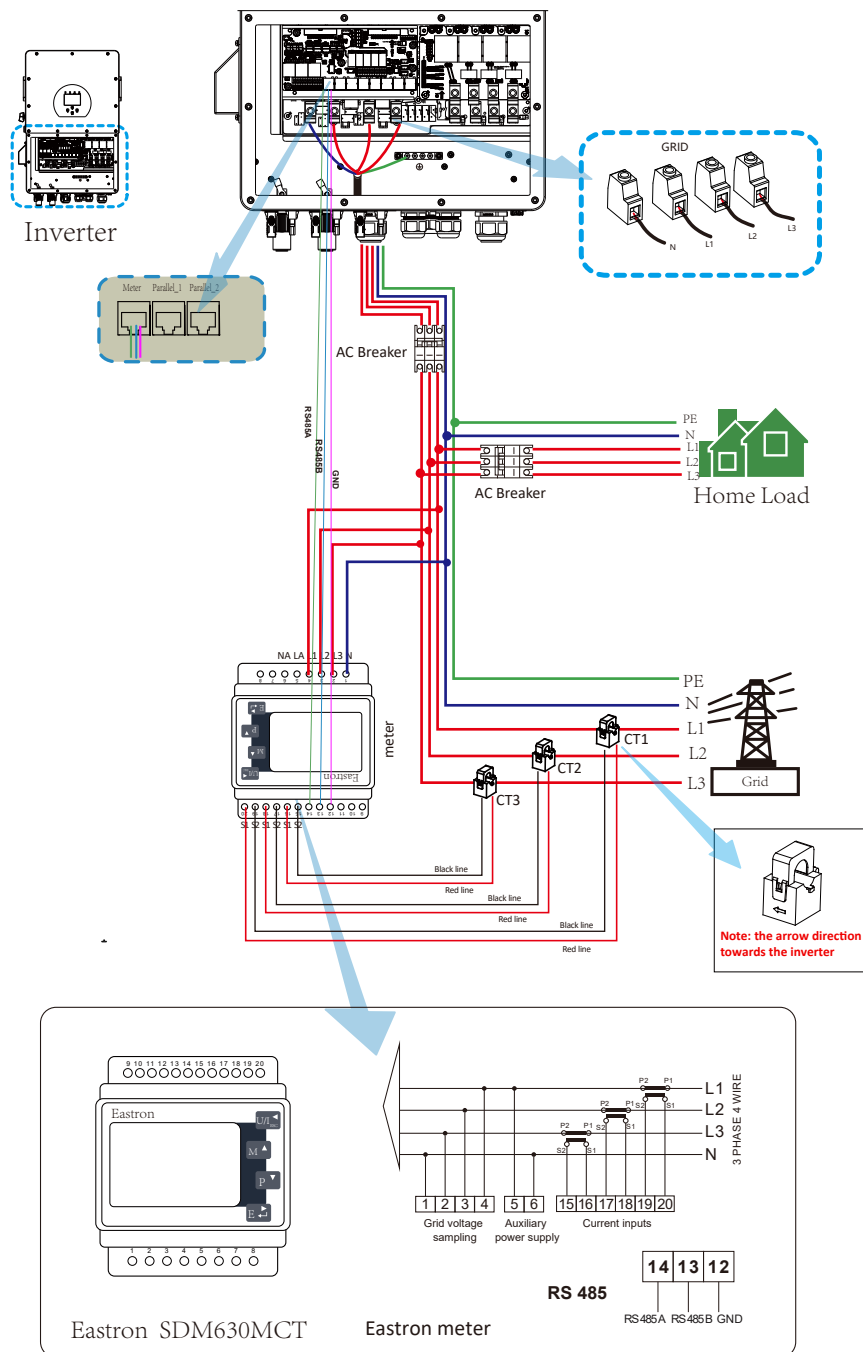
CHINT meter

PIN 13,16,19: White cable of the CT  
PIN 14,17,21: Blue cable of the CT

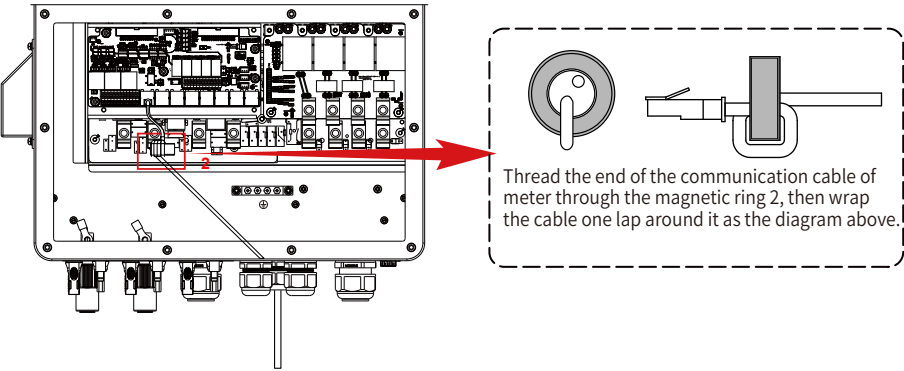
1A 5000.1  
Phase A current +5.000A

1B 5000.1  
Phase B current +5.001A

1C 5002.1  
Phase C current +5.002A

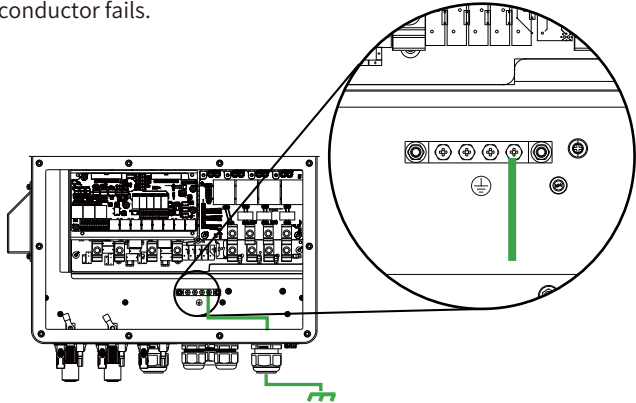


# Meter connection



### 3.8 Earth Connection(mandatory)

Ground cable shall be connected to ground plate on grid side, this prevents electric shock if the original protective conductor fails.



Earth Connection (Copper wires) (bypass)

| Model        | Wire Size | Cross section(mm <sup>2</sup> ) | Torque value(max) |
|--------------|-----------|---------------------------------|-------------------|
| 25/29.9/30kW | 4AWG      | 16                              | 4.0Nm             |

Earth Connection (Copper wires)

| Model        | Wire Size | Cross section(mm <sup>2</sup> ) | Torque value(max) |
|--------------|-----------|---------------------------------|-------------------|
| 25/29.9/30kW | 4AWG      | 16                              | 3.4Nm             |

The conductor should be made of the same metal as the phase conductors.

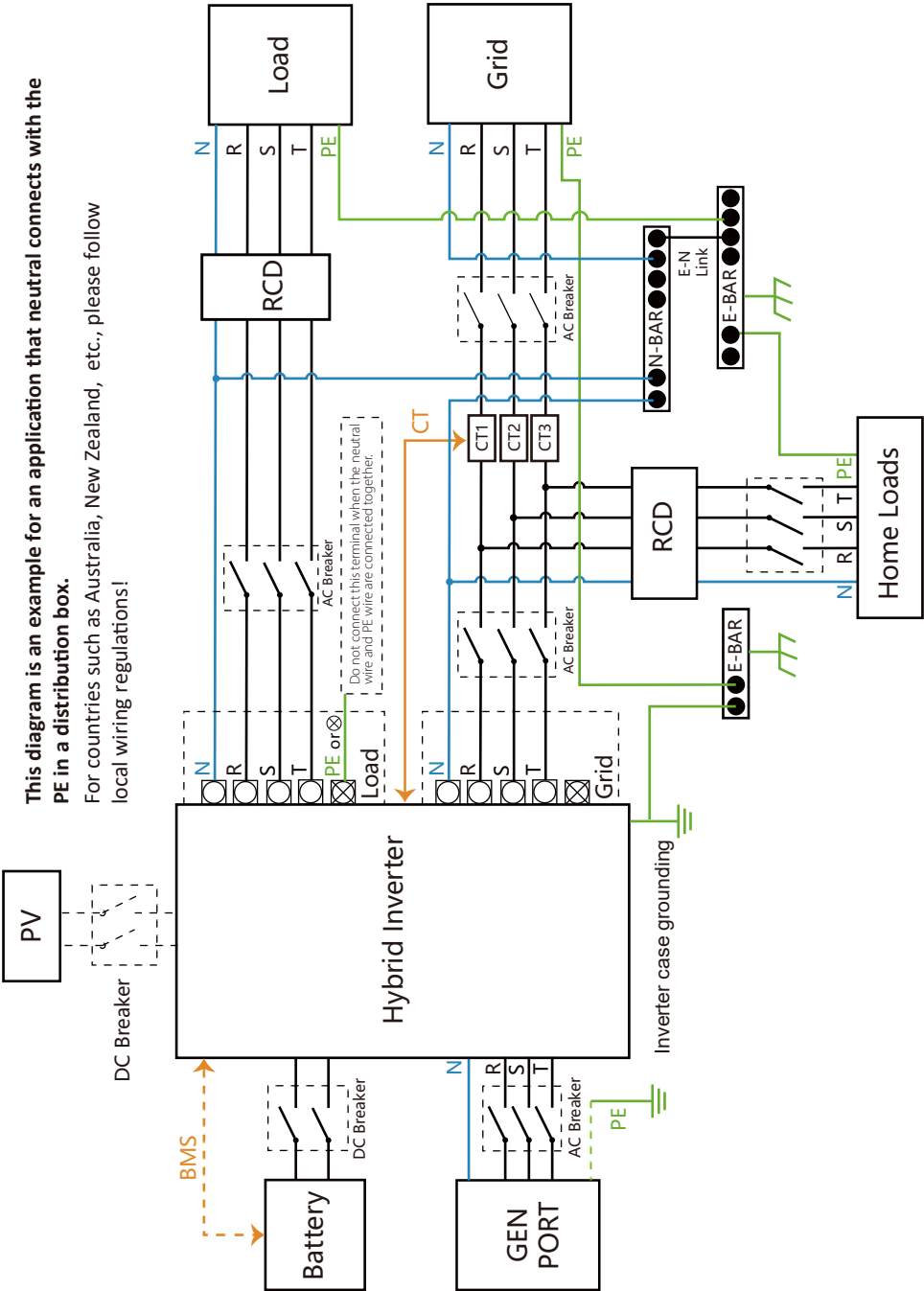


**Warning:** Inverter has built-in leakage current detection circuit, The type A RCD can be connected to the inverter for protection according to the local laws and regulations. If an external leakage current protection device is connected to the grid port of inverter, please refer to section 3.11, its operating current must be equal to 300 mA or higher, otherwise inverter may not work properly.

### 3.9 Data logger Connection

For the configuration of data logger, please refer to the user manual of data logger. Wi-Fi logger is not the only option, If the installation location does not have Wi-Fi signal or the signal is weak, you can also choose a data logger that communicates via other interfaces.

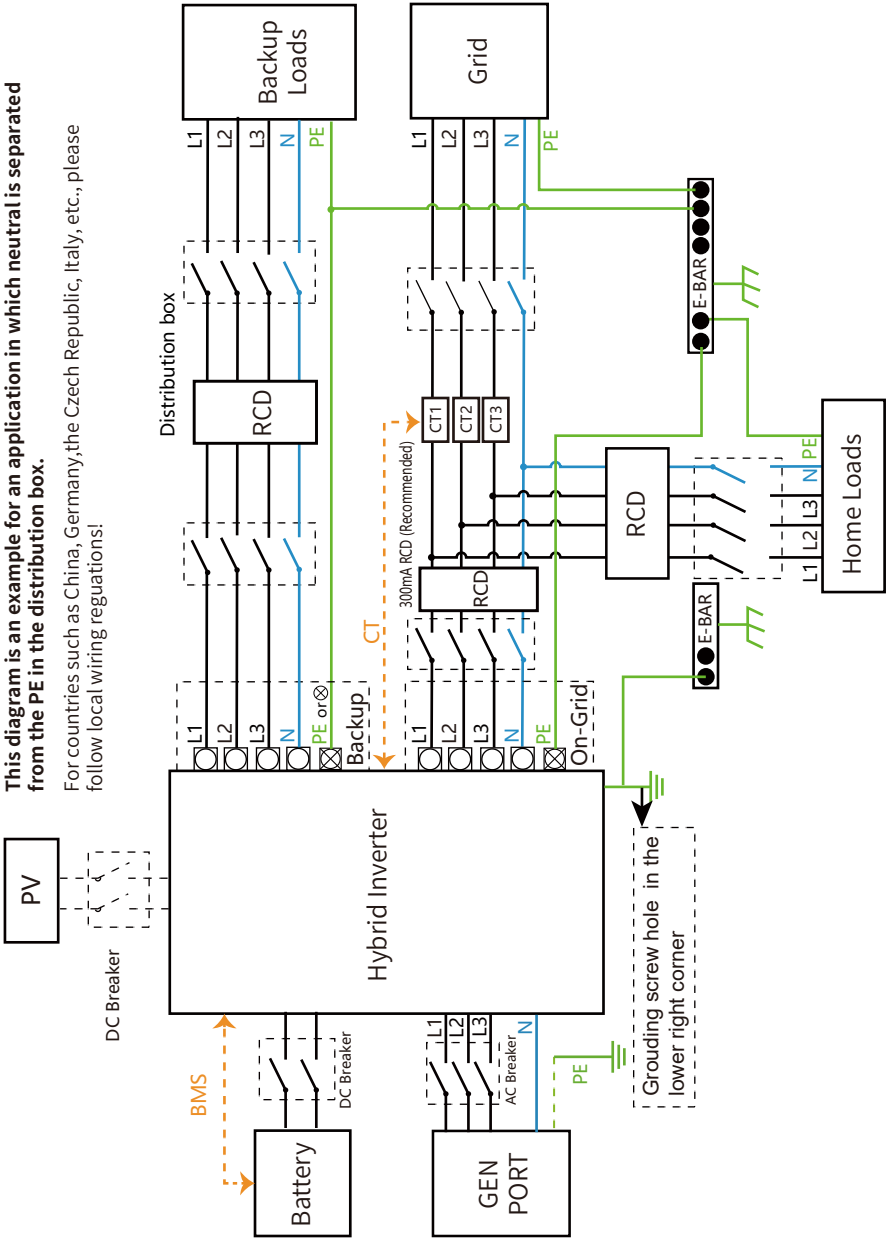
3.10 Wiring diagram with neutral line grounded



3.11 Wiring diagram with neutral line ungrounded

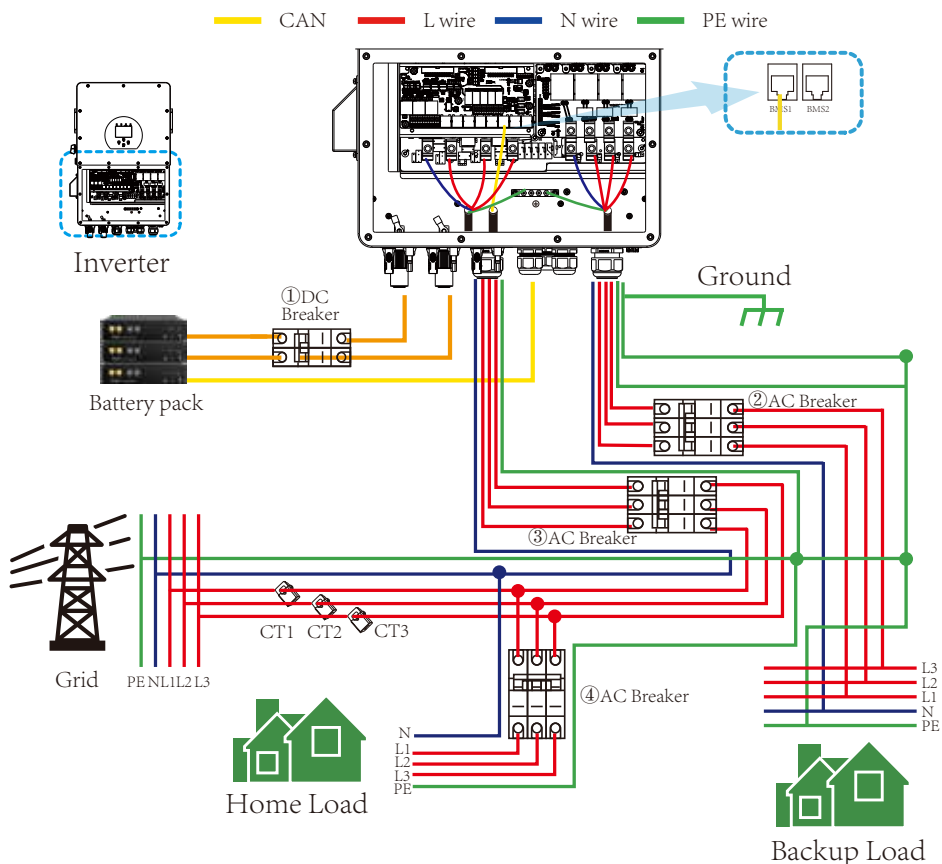
This diagram is an example for an application in which neutral is separated from the PE in the distribution box.

For countries such as China, Germany, the Czech Republic, Italy, etc., please follow local wiring regulations!



### 3.12 Typical application diagram of on-grid system

NOTE: This model inverter only has one battery input, if you want to use more than one set batteries, you need to connect these battery sets in parallel firstly, then connect the master BMS with BMS1 port of inverter via communication cable.



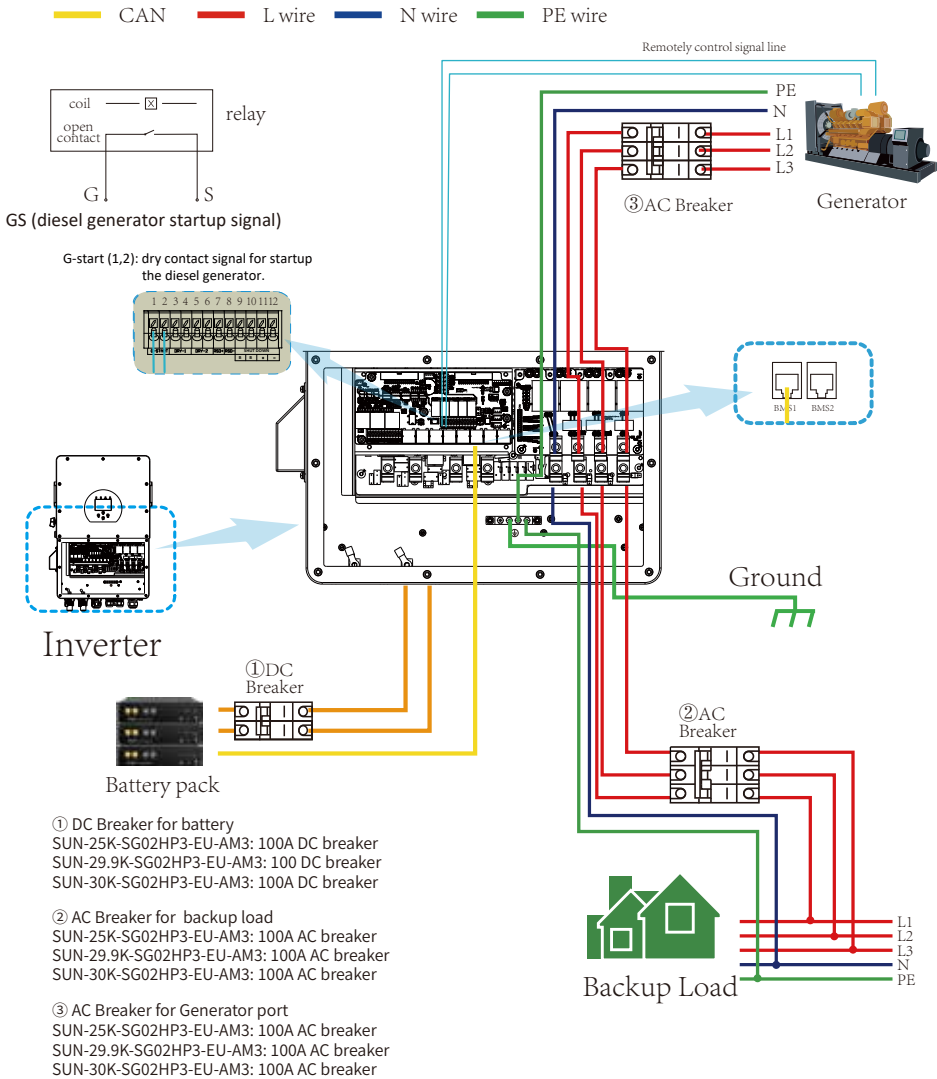
① DC Breaker for battery  
 SUN-25K-SG02HP3-EU-AM3: 100A DC breaker  
 SUN-29.9K-SG02HP3-EU-AM3: 100A DC breaker  
 SUN-30K-SG02HP3-EU-AM3: 100A DC breaker

② AC Breaker for backup load  
 SUN-25K-SG02HP3-EU-AM3: 100A AC breaker  
 SUN-29.9K-SG02HP3-EU-AM3: 100A AC breaker  
 SUN-30K-SG02HP3-EU-AM3: 100A AC breaker

③ AC Breaker for grid  
 SUN-25K-SG02HP3-EU-AM3: 100A AC breaker  
 SUN-29.9K-SG02HP3-EU-AM3: 100A AC breaker  
 SUN-30K-SG02HP3-EU-AM3: 100A AC breaker

④ AC Breaker for home load  
 Depends on household loads

### 3.13 Typical application diagram of diesel generator

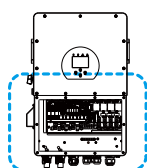


### 3.14 Three phase parallel connection diagram

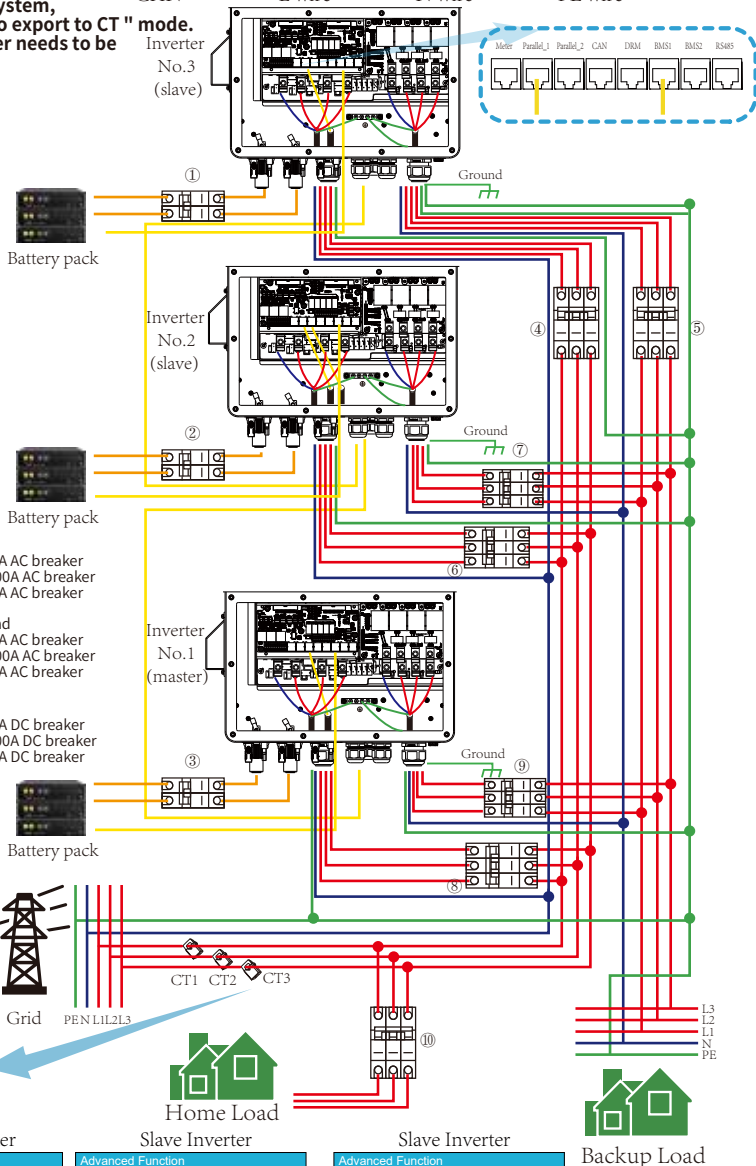
Note: For the parallel system, the lead-acid battery and 'No Batt' mode are not supported. All inverters connected in parallel must be the same model. Please use lithium battery which is on the "Deye Approved Battery list". Each inverter should have its own separate battery set.

Note: For the parallel system, please choose the "Zero export to CT" mode. Only the master inverter needs to be installed CT.

CAN L wire N wire PE wire



Inverter

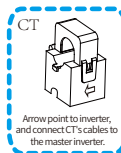


④⑥⑧ AC Breaker for grid port  
SUN-25K-SG02HP3-EU-AM3: 100A AC breaker  
SUN-29.9K-SG02HP3-EU-AM3: 100A AC breaker  
SUN-30K-SG02HP3-EU-AM3: 100A AC breaker

⑤⑦⑨ AC Breaker for backup load  
SUN-25K-SG02HP3-EU-AM3: 100A AC breaker  
SUN-29.9K-SG02HP3-EU-AM3: 100A AC breaker  
SUN-30K-SG02HP3-EU-AM3: 100A AC breaker

①②③ DC Breaker for battery  
SUN-25K-SG02HP3-EU-AM3: 100A DC breaker  
SUN-29.9K-SG02HP3-EU-AM3: 100A DC breaker  
SUN-30K-SG02HP3-EU-AM3: 100A DC breaker

⑩ AC Breaker for home load  
Depends on household loads

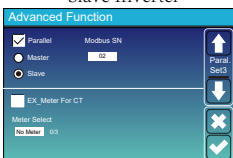
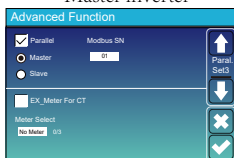


Master inverter

Slave Inverter

Slave Inverter

Backup Load



## 4. OPERATION

### 4.1 Power ON/OFF

Once the system has been properly installed and the battery is connected to the inverter, follow the steps below to turn on the inverter:

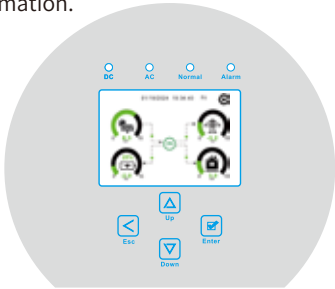
1. Turn all the breakers of the installation on.
  2. Turn on the DC switch of the inverter and the power button of battery (If there is one battery installed at the system), no matter the order.
  3. Press the ON/OFF button (located on the left side of the inverter case) to turn on the inverter.
- When a system connected to either PV or Grid (without battery) is switched on, the LCD will still be lighted up displaying "OFF". In this situation, after switching ON/OFF button on, select "NO batt" at the inverter settings to make the system work.

When turning off the inverter, please follow the following steps:

1. Turn off the AC breakers on Grid port, Load port and GEN port.
2. Press the ON/OFF button of hybrid inverter and turn off the DC breaker on battery side, then turn off the power button of the battery.
3. Switch off the DC switch of the inverter.

### 4.2 Operation and Display Panel

The operation and display panel, shown in below chart, is on the front panel of the inverter. It includes four indicators, four function keys and a LCD display, indicating the operating status and input/output power information.



| LED Indicator |                       | Messages                  |
|---------------|-----------------------|---------------------------|
| DC            | Green led solid light | PV Connection normal      |
| AC            | Green led solid light | Grid Connection normal    |
| Normal        | Green led solid light | Inverter operating normal |
| Alarm         | Red led solid light   | Malfunction or warning    |

Chart 4-1 LED indicators

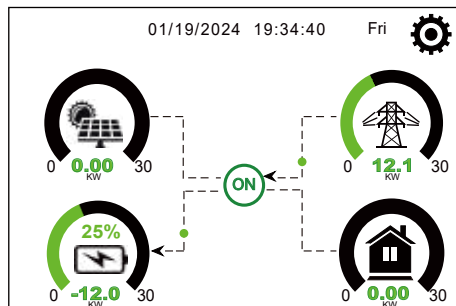
| Function Key | Description                 |
|--------------|-----------------------------|
| Esc          | To exit setting mode        |
| Up           | To go to previous selection |
| Down         | To go to next selection     |
| Enter        | To confirm the selection    |

Chart 4-2 Function Buttons

## 5. LCD Display Icons

### 5.1 Main Screen

The LCD is touchscreen, below screen shows the overall information of the inverter.



1.The icon at the center of the screen indicates whether the system is under normal operation or not, displaying "ON" for normal status or displaying a code like "Comm./F01-F64" for communication errors or other errors. Please refer to the Error code list of alarms and errors in chapter 8 to find out solutions about the error.

2.At the top-center of the screen is the date and local time that must be set during commissioning.

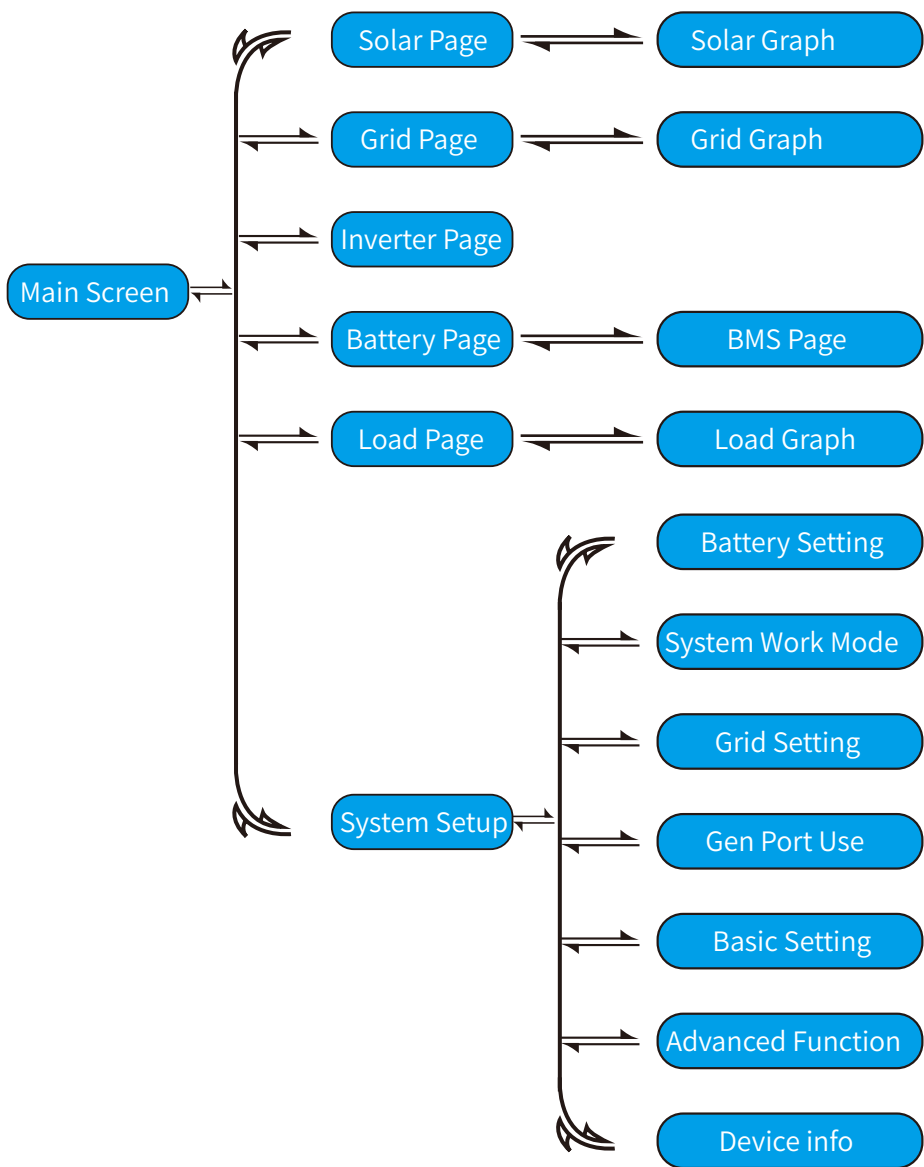
3.System Setup Icon, Press this set button,you can enter into the system setup screen which including Basic Setting, Battery Setting , Grid Setting, System Work Mode, Generator Port Use, Advanced Function and Device info.

4.The main screen includes the icons for PV(left up), grid (right up), load (right bottom) and battery (left bottom). It also displays the energy flow direction by moving dots. When the power is approaching to a high level, the color on the panels will change from green to red, showing vividly the system status on the main screen.

Some clarifications about the system status are as follows:

- PV power will always be positive.
- In single inverter system, load power will always be positive. In a parallel system, the load power may be negative, which means that the other inverters supply power to this inverter through the load port.
- A negative Grid power means energy being exported to the grid (sold), whereas positive means energy being imported from the grid (purchased).
- Negative battery power means charging, positive means discharging.

5.1.1 LCD operation flow chart



## 5.2 Detail pages

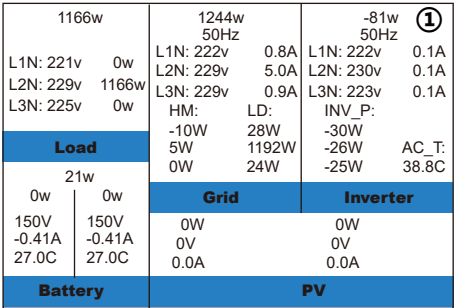
Click the icons on main screen of LCD display, you can enter the detail pages of "Solar", "Inverter", "Load", "Grid" and "Batt".



**This is Solar Panel detail page.**

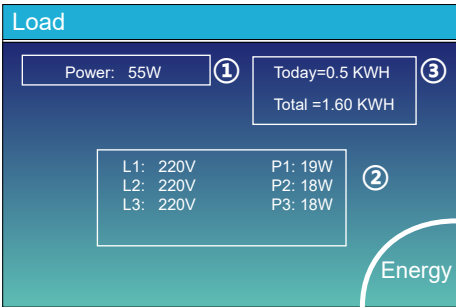
- ① Solar Panel Generation.
- ② Voltage, Current, Power for each MPPT.
- ③ Daily and total PV production.

Press the "Energy" button will enter into the power curve page.



**This is Inverter detail page.**

- ① DC/AC Inverter module:  
Voltage, Current, Power of each Phase.  
AC-T: Temperature near DC/AC inverter module.



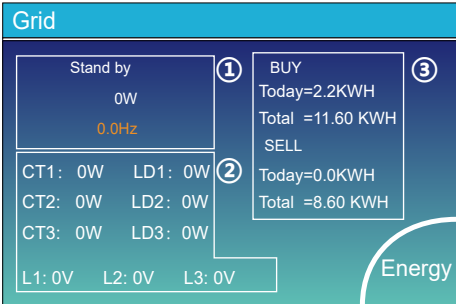
**This is Load detail page.**

- ① Load Power.
- ② Voltage, Power for each Phase.
- ③ Daily and total Load consumption .

When you check "Selling First" or "Zero export to Load" on system work mode page, the information on this page is about backup load which connect on Load port of hybrid inverter.

When you check "Zero export to CT" on system work mode page, the information on this page is including backup load and home load.

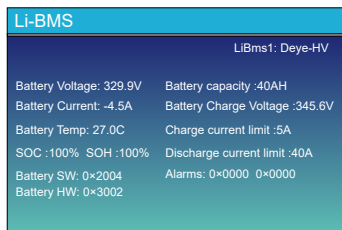
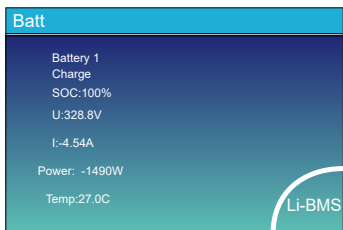
Press the "Energy" button will enter into the power curve page.



**This is Grid detail page.**

- ① Status, Power, Frequency.
- ② L: Voltage for each Phase  
CT: Power detected by the external current sensors or smart meter.  
LD: Power detected using internal sensors on AC grid in/out port
- ③ BUY: Energy from Grid to Inverter,  
SELL: Energy from Inverter to grid.

Press the "Energy" button will enter into the power curve page.

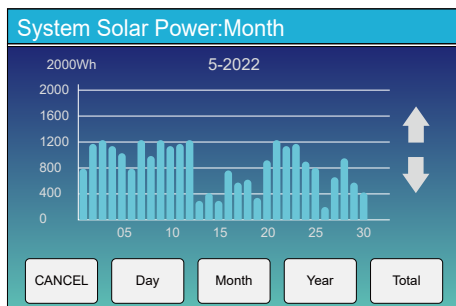
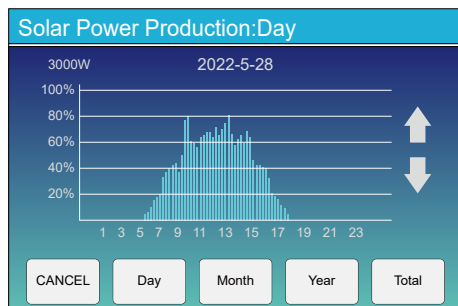
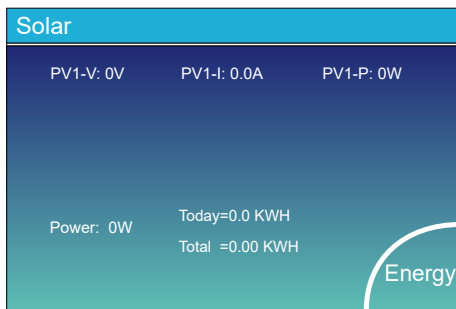
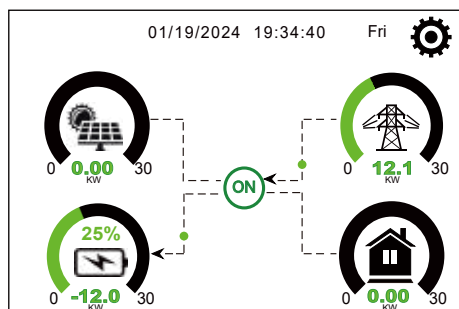


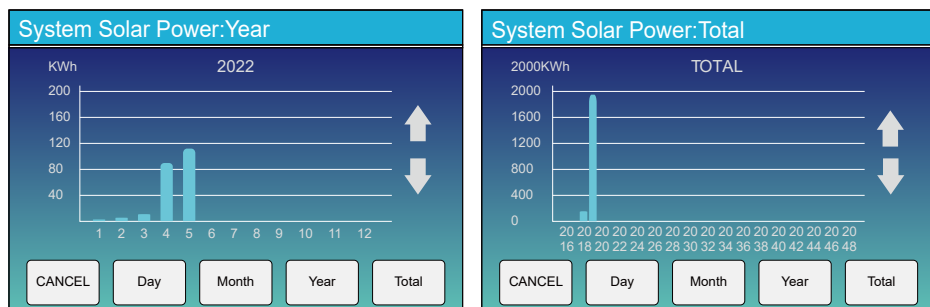
#### BATTERY DETAIL PAGE

Click the "Li-BMS" button on the lower right corner of Battery detail page, you can enter the BMS page.

### 5.3 Curve Page-Solar & Load & Grid

In the main screen of LCD display, click the icons of "Solar", "Grid" and "Load", you can enter the detail pages of Solar power, Grid power and Load consumption. Click the "Energy" button on the lower right corner of these detail pages, you can enter the curve page. Using PV as an example for illustration below.





Solar power curve for daily, monthly, yearly and total can be roughly checked on the LCD, for more accuracy power generation, please check on the monitoring system. Click the up and down buttons below the LCD screen to view the power curves of different time periods. The operation of checking the grid power and load power is similar to the above operation.

## 5.4 System Setup Menu

### System Setup

Battery Setting

Basic Setting

System Work Mode

Grid Setting

Advanced Function

Gen Port Use

Device Info.

This is System Setup page.

## 5.5 Basic Setting Menu

Basic Setting

☒ Time Syncs

☒ Beep

☒ Auto Dim

Year

Month

Day

+

2019

-

+

03

-

+

17

-

☒ 24-Hour

Hour

Minute

+

09

-

+

15

-

☐ Factory Reset

☐ Lock out all changes

↑  
Basic Set1

↓

✕

✓

**Time Syncs:** Enable the inverter to automatically synchronize cloud platform time.

**Beep:** Used to turn on or off the beep sound in inverter's alarm status.

**Auto Dim:** Used to automatically adjust the brightness of the LCD display screen.

**Factory Reset:** Reset all parameters of the inverter.

**Lock out all changes:** Lock programmable parameters to prevent them from being changed.

PassWord

X-X-X-X

DEL

1

2

3

4

5

6

7

8

9

CANCEL

0

OK

When we select the "factory reset" or "Lock out all changes", the system will require us to enter a password first to confirm the operation.

**Factory Reset Password:** 9999

**Lock out all changes Password:** 7777

Basic Setting

Language Select

Polish

Pack Version: 1004

↑  
Basic Set2

↓

✕

✓

1. Click the down arrow on the left side of the "Basic Set1" page to enter the "Basic Set2" page;
2. On the "Basic Set2" page, you can set the display language of the LCD screen as needed. Click the "UP" and "DOWN" buttons below the LCD screen to switch language options. The current available options are: English, German, Polish, Hungarian, Spanish, Czech, Ukrainian.
3. After switching to the desired language, click on the check mark icon in the bottom right corner of the page to save the settings.

Note: If the current LCD screen does not have a Basic Set2 page, or if the language option on the Basic Set2 page does not include the language you need to set, please contact the after-sales support team to update the HMI firmware and language firmware package of the inverter. After the update is completed, follow the above steps to complete the setup.

# 5.6 Battery Setting Menu

Battery Setting

Batt Mode

☐ Lithium

☒ Use Batt V

☐ No Batt

Batt Capacity

0Ah

Max A Charge

0A

Max A Discharge

0A

☐ Parallel bat1&bat2

☐ Gen Force

↑

Batt Mode

↓

✕

✓

**Batt Capacity:** Reserved.

**Use Batt V:** Use battery voltage for all battery related settings.

**Max. A charge/discharge:** Max battery charge/discharge current(0-50A for 25kW model,0-75A for 29.9/30kW model ). For AGM and Flooded, we recommend Ah battery size x 20%= Charge/Discharge amps.  
. For Lithium, we recommend Ah battery size x 50% = Charge/Discharge amps.  
. For Gel, follow manufacturer' s instructions.

**No Batt:** tick this item if no battery is connected to the system.

**Parallel bat1&bat2:** This parameter is not available for this model of inverter.

**Gen Force:** When the generator is connected, it is forced to start the generator without meeting other conditions.

Battery Setting

Start

30%

30%

A

25A

50A

☒ Gen Charge

☒ Grid Charge

☐ Gen Signal

☒ Grid Signal

Gen Max Run Time

24.0 hours

Gen Down Time

0.0 hours

↑

Batt Set2

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**This is Grid Charge, you need select.**

**Start =30%:** When battery SOC or voltage drop to this set value, inverter will start the generator connected to the grid port automatically to charge the battery.

**A = 50A:** maximum charging current when only use the power fed from the grid port of inverter as the power source, which means using the power of grid or the power of generator connected to the grid port.

**Grid Charge:** It's allowed to use power fed from the grid port, which includes grid or generator connected to the grid port, to charge the battery.

**Grid Signal:** When a generator is connected to the grid port of hybrid inverter, this 'Grid signal' can be used to control the dry contact to start or stop the generator.

**This is Battery Setup page.**

**Start =30%:** Percent SOC below 30% system will AutoStart a connected generator to charge the battery bank.

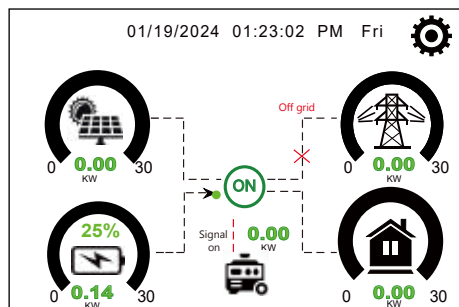
**A = 25A:** The maximum charging current that the generator can support.

**Gen Charge:** Use the power of diesel generator to charge the battery.

**Gen Signal:** The normally open relay will close when the battery SOC or voltage drop to the set value of "Start".

**Gen Max Run Time:** It indicates the longest time Generator can run in one day, when time is up, the Generator will be turned off. 24H means that it does not shut down all the time.

**Gen Down Time:** It indicates the rest time of the Generator before the inverter start it again.



When the "GEN signal" is active, the generator icon will appear on the main screen of inverter LCD display.

### Generator

Power: 6000W      Today=10 KWH  
Total =10 KWH

|            |           |
|------------|-----------|
| V_L1: 230V | P_L1: 2KW |
| V_L2: 230V | P_L2: 2KW |
| V_L3: 230V | P_L3: 2KW |

Click the generator icon on the main screen, you can enter the "Generator" detail page. The information contained on this page is as follows:

- (1) How much power is using from generator;
- (2) How much energy has used from generator in today or in total;
- (3) The output voltage and power on each phase of generator.

### Battery Setting

|              |     |
|--------------|-----|
| Lithium Mode | 00  |
| Shutdown     | 10% |
| Low Batt     | 20% |
| Restart      | 40% |

↑  
Batt Set3

↓

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When the "Lithium" mode is selected, the content on the "Batt Set 3" page is shown in the figure on the left.

**Lithium Mode:** This is the BMS communication protocol code which can be confirmed on the "Deye Approved Battery list" based on the battery model you are using.

**Shutdown:** Be valid in Off-grid mode, battery can discharge to this SOC, then the DC/AC inverter module of this inverter will be shut down and the solar power can only be used to charge the battery.

**Low Batt:** Be valid in On-grid mode, when the 'Grid charge' has been checked and the set target battery SOC on 'Time of Use' page isn't less than the "Low Batt" value, the battery SOC will remain above the value of "Low Batt".

**Restart:** Be valid in Off-grid mode, after the DC/AC inverter module of this inverter is shut down, the PV power can only be used to charge the battery. After the battery SOC has resumed to this "Restart" value, the DC/AC inverter module will restart to output AC power.

### Battery Setting

|          |      |
|----------|------|
| Float V  | 536V |
| Shutdown | 450V |
| Low Batt | 470V |
| Restart  | 500V |

↑  
Batt Set3

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When the "Use Batt V" mode is selected, the content on the "Batt Set 3" page is shown in the figure on the left.

**Float voltage:** Battery full charge voltage.

**Shutdown:** Be valid in Off-grid mode, battery can discharge to this voltage, then the DC/AC inverter module of this inverter will be shut down and the solar power can only be used to charge the battery.

**Low Batt:** Be valid in On-grid mode, when the 'Grid charge' has been checked and the set target battery voltage on 'Time of Use' page isn't less than the "Low Batt" value, the battery voltage will remain above the value of "Low Batt".

**Restart:** Be valid in Off-grid mode, after the DC/AC inverter module of this inverter is shut down, the PV power can only be used to charge the battery. After the battery voltage has resumed to this "Restart" value, the DC/AC inverter module will restart to output AC power.

## Recommended battery settings

| Battery Type | Absorption Stage                  | Float Stage | Equalization Voltage (every 30 days 3hr) |
|--------------|-----------------------------------|-------------|------------------------------------------|
| Lithium      | Follow its BMS voltage parameters |             |                                          |

## 5.7 System Work Mode Setup Menu

System Work Mode

☐ Selling First

12000

Max Solar Power

☒ Zero Export To Load

☒ Solar Sell

☐ Zero Export To CT

☒ Solar Sell

Max Sell Power

12000

Zero-export Power

20

Energy pattern

☒ BattFirst

☐ LoadFirst

☒ Grid Peak Shaving

8000

Power

↑

Work Mode1

↓

✕

✓

### Work Mode

**Selling First:** This Mode allows hybrid inverter to sell back any excess power produced by the solar panels to the grid. If time of use is active, the battery energy also can be sold into grid.

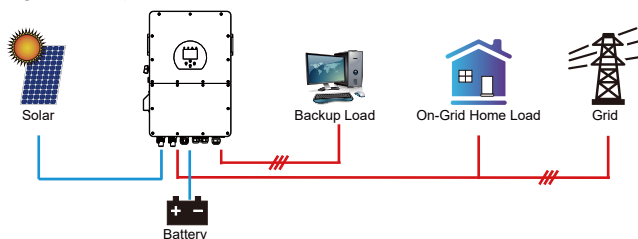
The PV energy will be used to power the load and charge the battery, then the excess will flow to grid.

Power source priority for the load is as follows:

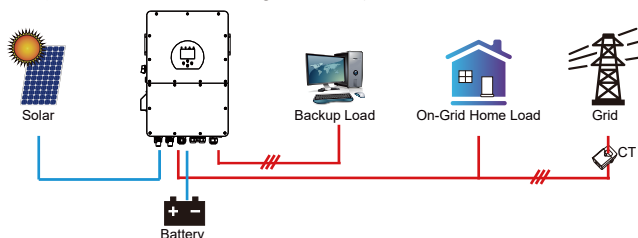
1. Solar Panels.
2. Batteries (when the actual battery SOC is higher than the target SOC).
3. Grid.

**Max Solar Power:** the maximum DC input power allowed.

**Zero Export To Load:** Hybrid inverter will only provide power to the backup load connected. The hybrid inverter will neither provide power to the home load nor sell power to grid, if the "solar sell" behind is not enabled. The built-in CT will detect power flowing back to the grid and will reduce the power of the inverter only to supply the backup load and charge the battery. **Load consumption=Backup load.**



**Zero Export To CT:** Hybrid inverter will not only provide power to the backup load connected but also give power to the home load connected. If PV power and battery power is insufficient, it will take grid energy as supplement. The hybrid inverter will not sell power to grid, if the "solar sell" behind is not enabled. In this mode, external CTs or smart meter must be installed. For the installation method of CTS or smart meter, please refer to the section 3.7. The external CTs or smart meter will detect power flowing back to the grid and will reduce the power of the inverter only to supply the backup load, home load and charge the battery. **Load consumption=Backup load+home load.**



**Solar Sell:** "Solar sell" is selectable for Zero export to load or Zero export to CT. When activating it, the surplus of the energy generated by the PV can be sold back to grid. When it is active, the energy generated by the PV array will first power the loads or charge the battery, and then export to grid.

**Max. sell power:** Maximum power allowed to flow to grid.

**Zero-export Power:** This parameter will ensure the zero-export by taking from the grid some small amount of energy that has been set with this value. It is recommended to set it as 20-100W to ensure the hybrid inverter won't feed power to grid.

**Energy Pattern:** Priority of PV power usage. When "Grid charge" is enabled, the default energy pattern is "Load First", this setting will be invalid.

**Batt First:** PV power is firstly used to charge the battery, and the excess power will be used to power the load. If PV power is insufficient, grid will make supplement for battery and load simultaneously.

**Load First:** PV power is firstly used to power the load, and the excess power will be used to charge the battery. If PV power is insufficient, Grid will provide power to load.

**Grid Peak-shaving:** when it is active, grid power will be limited within the set value. If the grid peak-shaving power plus PV power plus battery power cannot meet the power consumption of the load after peak-shaving, the grid peak-shaving will be invalid, and the power taken from the grid can exceed this set value.

### System Work Mode

| Grid Charge                         | Gen                      | Time  | Power | Batt       |
|-------------------------------------|--------------------------|-------|-------|------------|
| <input type="checkbox"/>            | <input type="checkbox"/> | 00:00 | 05:00 | 12000 160V |
| <input type="checkbox"/>            | <input type="checkbox"/> | 05:00 | 08:00 | 12000 160V |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | 08:00 | 10:00 | 12000 160V |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | 10:00 | 15:00 | 12000 160V |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | 15:00 | 18:00 | 12000 160V |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | 18:00 | 00:00 | 12000 160V |

☒ Time Of Use  
☐ Work Mode2  
☐ Batt Set2  
☐ Work Mode4

**Time of use:** it is used to program when to use grid or generator to charge the battery, and when to discharge the battery to power the load. Only tick "Time Of Use" then the follow items (Grid, charge, time, power etc.) will take effect.

**Note:** when in selling first mode and click time of use, the battery power can be sold into grid.

**Grid Charge:** uses the grid to charge the battery in the selected period of time.

**Gen charge:** utilize diesel generator to charge the battery in the selected period of time.

**Time:** real time, from 0:00 to 0:00 the next day.

**Note:** For more flexible and controllable use of batteries, it is recommended to enable the "Time Of Use" function. When the inverter is operating in on-grid mode and "Time Of Use" is not enabled, the inverter can charge normally, but only discharge to provide the inverter's self-consumption power, without discharging to power the loads.

**Power:** Max. discharge power of battery allowed.

**Batt(V or SOC %):** The target value of battery voltage or SOC during the current time period. If the actual SOC or voltage of the battery is lower than the target value, the battery needs to be charged. If there is a energy source like solar power or grid, the battery will be charged; If the actual SOC or voltage of the battery is higher than the target value, the battery can discharge, and when the solar power is not enough to power the load or the "Selling First" is enabled, the battery will discharge.

Assuming that at the end of the previous time period, the actual battery level reaches or approaches the target value of the previous time period.

**For example**

**During 00:00-05:00,**

if battery SOC is lower than 80%, it will use grid to charge the battery until battery SOC reaches 80%.

**During 05:00-08:00,**

if battery SOC is higher than 40%, hybrid inverter will discharge the battery until the SOC reaches 40%. At the same time, if battery SOC is lower than 40%, then grid will charge the battery SOC to 40%.

**During 08:00-10:00,** if battery SOC is higher than 40%, hybrid inverter will discharge the battery until the SOC reaches 40%.

**During 10:00-15:00,** If battery SOC is lower than 80%, hybrid inverter will charge the battery until the SOC reaches 80%. If the PV power is sufficient, the battery can be charged to 100%.

**During 15:00-18:00,** when battery SOC is higher than 40%, hybrid inverter will discharge the battery until the SOC reaches 40%.

**During 18:00-00:00,** when battery SOC is higher than 35%, hybrid inverter will discharge the battery until the SOC reaches 35%.

### Battery Setting

Start    
 A    
☐ Gen Charge ☒ Grid Charge  
☐ Gen Signal ☒ Grid Signal  
 Gen Max Run Time   
 Gen Down Time

☐ Batt Set2  
☐ Work Mode4

### System Work Mode

☒ Grid Charge ☐ Gen ☒ Time Of Use  
☐ Work Mode2  
☐ Batt Set2  
☐ Work Mode4

| Time        | Power | Batt |
|-------------|-------|------|
| 00:00 05:00 | 12000 | 80%  |
| 05:00 08:00 | 12000 | 40%  |
| 08:00 10:00 | 12000 | 40%  |
| 10:00 15:00 | 12000 | 80%  |
| 15:00 18:00 | 12000 | 40%  |
| 18:00 00:00 | 12000 | 35%  |

### System Work Mode

☒ Mon ☒ Tue ☒ Wed ☒ Thu ☒ Fri ☒ Sat ☐ Sun  
☐ Work Mode4

It allows users to choose which day to execute the setting of "Time of Use". For example, the inverter will execute the time of use page on Mon/Tue/Wed/Thu/Fri/Sat only.

## 5.8 Grid Setting Menu

Grid Setting/Grid code selection

Grid Mode

General Standard

0/23

Grid Frequency

50HZ

60HZ

Phase Type

0/120/240

0/240/120

Grid Level

LN:220V/LL:380V(AC)

☐ IT system-neutral is not grounded

Grid Set1

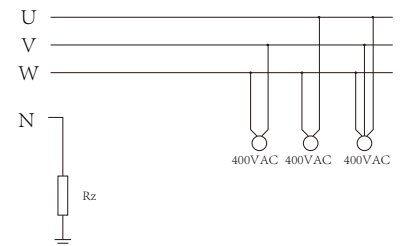
Grid Set2

Grid Set3

**Grid Mode:**  
General Standard, UL1741 & IEEE1547, CPUC RULE21, SRD-UL-1741, CEI\_0\_21\_Internal, EN50549\_CZ-PPDS(>16A), Australia\_A, Australia\_B, Australia\_C, AS4777\_NewZealand, VDE4105, OVE-Directive R25, EN50549\_CZ\_PPDS\_L16A, NRS097, G98, G99, EN50549\_1\_Norway\_133V, EN50549\_1\_Norway\_230V, Japan\_200VAC\_3P3W, CEI\_0\_21\_External, CEI\_0\_21\_Areti, Japan\_400VAC\_3P3W, Japan\_415VAC\_3P4W, EN50549\_1\_Switzerland.  
Please follow the local grid code and then choose the corresponding grid standard.

**Grid level:** there're several voltage levels for the inverter output voltage when it is in off-grid mode.  
LN:220V/LL:380V(AC), LN:230V/LL:400V(AC).

**IT system:** If the grid system is IT system, then please enable this option. All the live lines of IT system are insulated from ground, and the neutral point of the IT system is grounded through high impedance or not grounded (as shown in the following figure).



Rz: Large resistance ground resistor. Or the system doesn't have Neutral line

Grid Setting/Grid code selection

Grid Mode

General Standard

0/23

Grid Frequency

50HZ

60HZ

Phase Type

0/120/240

0/240/120

Grid Level

LN:230V/LL:400V(AC)

☒ IT system-neutral is not grounded

Grid Set1

Grid Set2

Grid Set3

Grid Setting/Connect

Normal connect

Normal Ramp rate

10s

Low frequency

48.00Hz

High frequency

51.50Hz

Low voltage

185.0V

High voltage

265.0V

Reconnect after trip

Reconnect Ramp rate

36s

Low frequency

48.20Hz

High frequency

51.30Hz

Low voltage

187.0V

High voltage

263.0V

Reconnection Time

60s

PF

1.000

Grid Set2

Grid Set3

**Normal connect:** The allowed grid voltage/frequency range when the inverter operates normally.

**Normal Ramp rate:** It is the startup power ramp.

**Reconnect after trip:** The allowed grid voltage/frequency range for the inverter connects the grid after the inverter trip from the grid.

**Reconnect Ramp rate:** It is the reconnection power ramp.

**Reconnection time:** The waiting time for the inverter connects the grid again after tripping.

**PF:** Power factor, which is the ratio of active power to apparent power in AC circuits and can be used to adjust the output active power and reactive power of inverter.

Grid Setting/IP Protection

Over voltage  $U > (10 \text{ min. running mean})$

260.0V

HV3

285.0V

HF3

51.50Hz

HV2

285.0V

0.10s

HF2

51.50Hz

0.10s

HV1

285.0V

0.10s

HF1

51.50Hz

0.10s

LV1

185.0V

0.10s

LF1

48.00Hz

0.10s

LV2

185.0V

0.10s

LF2

48.00Hz

0.10s

LV3

185.0V

LF3

48.00Hz

Grid Set3

**HV1:** Level 1 overvoltage protection point;  
**HV2:** Level 2 overvoltage protection point; ② 0.10s—Trip time.  
**HV3:** Level 3 overvoltage protection point.

**LV1:** Level 1 undervoltage protection point;  
**LV2:** Level 2 undervoltage protection point;  
**LV3:** Level 3 undervoltage protection point.

**HF1:** Level 1 over frequency protection point;  
**HF2:** Level 2 over frequency protection point;  
**HF3:** Level 3 over frequency protection point.

**LF1:** Level 1 under frequency protection point;  
**LF2:** Level 2 under frequency protection point;  
**LF3:** Level 3 under frequency protection point.

## Grid Setting/F(W)

☐ F(W)

|                 |         |              |
|-----------------|---------|--------------|
| Over frequency  | Droop F | 40%PE/Hz     |
| Start freq F    | 50.20Hz | Stop freq F  |
| Start delay F   | 0.00s   | Stop delay F |
| Under frequency | Droop F | 40%PE/Hz     |
| Start freq F    | 49.80Hz | Stop freq F  |
| Start delay F   | 0.00s   | Stop delay F |

Grid Set4

**F(W):** It's used to adjust the output active power of inverter according to the grid frequency.

**Droop F:** percentage of nominal power per Hz  
For example, "Start freq F=50.2Hz, Stop freq F=51.5, Droop F=40%PE/Hz" when the grid frequency reaches 51.2Hz, the inverter will decrease its active power at Droop F of 40%. And then when grid system frequency is less than 50.1Hz, the inverter will stop decreasing output power.  
For the detailed setup values, please follow the local grid code.

## Grid Setting/V(W) V(Q)

☐ V(W)

☐ V(Q)

|    |        |    |      |
|----|--------|----|------|
| V1 | 108.0% | P1 | 100% |
| V2 | 110.0% | P2 | 80%  |
| V3 | 112.0% | P3 | 60%  |
| V4 | 114.0% | P4 | 40%  |

|            |        |             |      |
|------------|--------|-------------|------|
| Lock-in/Pn | 5%     | Lock-out/Pn | 20%  |
| V1         | 94.0%  | Q1          | 44%  |
| V2         | 97.0%  | Q2          | 0%   |
| V3         | 105.0% | Q3          | 0%   |
| V4         | 108.0% | Q4          | -44% |

Grid Set5

**V(W):** It is used to adjust the inverter's active power according to the set grid voltage.

**V(Q):** It is used to adjust the inverter's reactive power according to the set grid voltage.

These two functions are used to adjust inverter's output power (active power and reactive power) when grid voltage changes.

**Lock-in/Pn 5%:** When the inverter active power is less than 5% rated power, the V(Q) mode will not take effect.  
**Lock-out/Pn 20%:** If the inverter active power is increasing from 5% to 20% rated power, the V(Q) mode will take effect again.

**For example:** V2=110%, P2=80%. When the grid voltage reaches 110% of the rated grid voltage, inverter will reduce its active power output to 80% of the rated power.

**For example:** V1=94%, Q1=44%. When the grid voltage reaches 94% of the rated grid voltage, inverter will output reactive power that accounts for 44% of the rated power.  
For the detailed setup values, please follow the local grid code.

## Grid Setting/P(Q) P(F)

☐ P(Q)

☐ P(PF)

|    |     |    |     |
|----|-----|----|-----|
| P1 | 0%  | Q1 | 2%  |
| P2 | 2%  | Q2 | 0%  |
| P3 | 0%  | Q3 | 21% |
| P4 | 22% | Q4 | 25% |

|            |     |             |        |
|------------|-----|-------------|--------|
| Lock-in/Pn | 50% | Lock-out/Pn | 50%    |
| P1         | 0%  | PF1         | -0.000 |
| P2         | 0%  | PF2         | -0.000 |
| P3         | 0%  | PF3         | 0.000  |
| P4         | 62% | PF4         | 0.264  |

Grid Set6

**P(Q):** It is used to adjust the output reactive power of inverter according to the set active power.

**P(PF):** It is used to adjust the PF of inverter according to the set active power.  
For the detailed setup values, please follow the local grid code.

**Lock-in/Pn 50%:** When the output active power of inverter is less than 50% of inverter's rated power, it won't enter the P(PF) mode.

**Lock-out/Pn 50%:** When the output active power of inverter is higher than 50% of inverter's rated power, it will enter the P(PF) mode.

**Note:** only when the grid voltage is equal to or higher than 1.05 times of the rated grid voltage, then the P(PF) mode will take effect.

## Grid Setting/LVRT

☐ L/HVRT

|     |    |       |        |
|-----|----|-------|--------|
| HV3 | 0% | HV3_T | 30.24s |
| HV2 | 0% | HV2_T | 0.04s  |
| HV1 | 0% | HV1_T | 22.11s |
| LV1 | 0% | LV1_T | 22.02s |
| LV2 | 0% | LV2_T | 0.04s  |

Grid Set7

**LVRT/HVRT:** When the voltage of the power grid reaches the set HV or LV, the relay at the inverter grid port will remain closed for the set time to maintain stable grid connection without tripping.

## 5.9 Generator Port Use Setup Menu

GEN PORT USE

Mode

☐ Generator Input

☐ SmartLoad Output

☐ Micro Inv Input

Rated Power

8000W

AC Couple Frz High

55.00Hz

MI export to Grid cutoff

☐

☐ AC couple on grid side

☐ AC couple on load side

☐ GEN connect to Grid input

☐ On Grid always on

OFF

151.0V

ON

154.0V

PORT Set1

↑

↓

✕

✓

GEN PORT USE

Mode

☐ Generator Input

☒ SmartLoad Output

☐ Micro Inv Input

Rated Power

8000W

AC Couple Frz High

55.00Hz

MI export to Grid cutoff

☐

☐ AC couple on grid side

☐ AC couple on load side

☐ GEN connect to Grid input

☐ On Grid always on

OFF

95%

ON

100%

PORT Set1

↑

↓

✕

✓

GEN PORT USE

Mode

☐ Generator Input

☐ SmartLoad Output

☒ Micro Inv Input

Rated Power

8000W

AC Couple Frz High

55.00Hz

MI export to Grid cutoff

☐

☐ AC couple on grid side

☐ AC couple on load side

☐ GEN connect to Grid input

☐ On Grid always on

OFF

100%

ON

90%

PORT Set1

↑

↓

✕

✓

GEN port is a multifunctional port, but you can only choose one of the following three functions at a time.

**Generator input rated power:** allowed Max. power from diesel generator.

**GEN connect to grid input:** connect the diesel generator to the grid input port.

**Smart Load Output:** Use the GEN port as an AC output port, and the load connected to this port can be controlled on/off by the hybrid inverter.

**e.g. ON: 100%, OFF: 95%:** When the battery bank SOC reaches 100%, Smart Load Port will switch on automatically and power the load connected. When the battery bank SOC < 95%, the Smart Load Port will switch off automatically.

**Smart Load OFF Batt**

- Battery SOC or voltage at which the Smart load will switch off.

**Smart Load ON Batt**

- Battery SOC or voltage at which the Smart load will switch on.

**On Grid always on:** When "on Grid always on" is checked, the smart load port will always keep switching on if hybrid inverter is operating in on-grid mode.

**Micro Inv Input:** Use the GEN port as an AC couple input port, which can be connected with micro-inverter or other Grid-Tied inverter.

**\*Micro Inv Input ON:** When the hybrid inverter operates in off-grid mode and the SOC or voltage of battery drops to this set value, the relays on GEN port of hybrid inverter will turn to normally closed(ON), then the Grid-Tied inverter will generate solar power and feed into hybrid inverter. When the hybrid inverter operates in on-grid mode, this parameter will be invalid, the relays on GEN port of hybrid inverter will always be normally closed(ON), Grid-Tied inverter can operate normally.

**AC Couple Frz High:** If choosing "Micro Inv input", as the battery SOC reaches gradually setting value (OFF), during the process, the microinverter output power will decrease linear. When the battery SOC equals to the setting value (OFF), the system frequency will become the setting value (AC couple Frz high) and the Microinverter will stop working.

**MI export to Grid cutoff:** Stop exporting power produced by the microinverter or Grid-Tied inverter to the grid.

**AC couple on Load side:** Connect one or several on-grid inverters on the Load port side of this hybrid inverter.

**AC couple on Grid side:** Connect one or several on-grid inverters on the Grid port side of this hybrid inverter.

**\*Note:** Micro Inv Input OFF and On is valid for some certain FW version only.

## 5.10 Advanced Function Setup Menu

Advanced Function

☐ Solar Arc Fault ON(Optional)

Backup Delay

0ms

☐ Clear Arc\_Fault(Optional)

Func Set1

☐ System selfcheck

Gen peak-shaving

☐ DRM

2000: 1 CT Ratio

☐ Signal Island Mode

✕

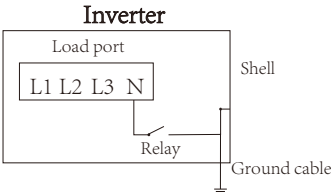
☐ Asymmetric phase feeding

CEI Report

✓

**\*Signal island mode:** If "Signal island mode" is checked and When inverter is in off-grid mode, the relay on the Neutral line of load port will switch on, then the N line of load port will bind to ground.

**\*If this item was selected, please ensure that the shell of the inverter is grounded, otherwise there will be electric shock if you touch the shell.**



**Asymmetric phase feeding:** When the loads connected to the Load port have an unbalanced distribution on the three phases and the inverter is working in on-grid mode, enabling this function will ensure an equal power absorption from the three phases of grid.

Advanced Function

☐ Parallel

Modbus SN

Baud Rate

☒ Master

00

0000

☒ Slave

Paral. Set3

☐ EX\_Meter For CT

Grid Tie Meter2

Meter Select

CT check

No Meter 0/3

MPPT Scan

CHNT

✕

Eastron

✓

**Parallel:** Enable this function when several same model hybrid inverters are connecting in parallel.

**Master:** Select any hybrid inverter in the parallel system as the master inverter, and the master inverter needs to manage the working mode of the parallel system.

**Slave:** Set the other inverters managed by the master inverter as slave inverter.

**Modbus SN:** The Modbus address of each inverter, should be different.

**Baud Rate:** The rate at which inverter transmits data.

**EX\_Meter For CT:** when using zero-export to CT mode, the hybrid inverter can select EX\_Meter For CT function and use the different meters.e.g.CHNT and Eastron.

**Grid Tie Meter2:** When there are one or more grid-tied inverters AC coupled on the grid or load port side of the hybrid inverter, and external meter is installed for this/these grid-tied inverters, it is necessary to enable this function to upload the data of the external meter to the hybrid inverter to ensure that the power consumption data of the load is correct.

**CT Check:** Inverter will perform self check on external CT and return the test results.

**MPPT Scan:** After enabling this function, MPPT will perform I-V curve scanning every 5 minutes to find the maximum power point again and eliminate MPPT failure caused by shadows.

CT SelfCheck

CT\_Data: 0

CT\_CTA: FAIL

CT\_CTB: FAIL

CT\_CTC: FAIL

**CT\_Data:** The CT self-check result data presented in decimal format needs to be parsed into binary to display whether the three CTs are correctly connected.

**CT\_CTA:** Analysis of A-phase CT self-check result.

**CT\_CTB:** Analysis of B-phase CT self-check result.

**CT\_CTC:** Analysis of C-phase CT self-check result.

## 5.11 Device Info Menu

Device Info.

Inverter ID: 2102199870Flash

HMI: Ver 1001-8010 MAIN:Ver2002-1046-1707

| Alarms Code           | Occurred         |
|-----------------------|------------------|
| F13 Grid_Mode_changed | 2021-06-11 13:17 |
| F23 Tz_GFCI_OC_Fault  | 2021-06-11 08:23 |
| F13 Grid_Mode_changed | 2021-06-11 08:21 |
| F56 DC_VoltLow_Fault  | 2021-06-10 13:05 |

↑

↓

✕

✓

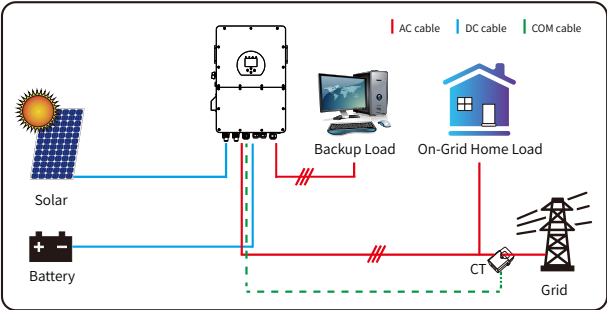
This page show Inverter ID, Firmware version and alarm codes.

HMI: LCD version

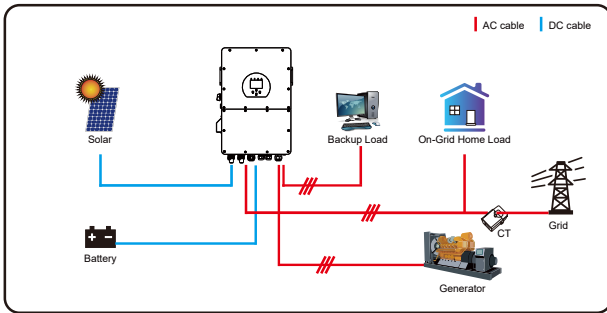
MAIN: Control board FW version

## 6. Mode

### Mode I:Basic

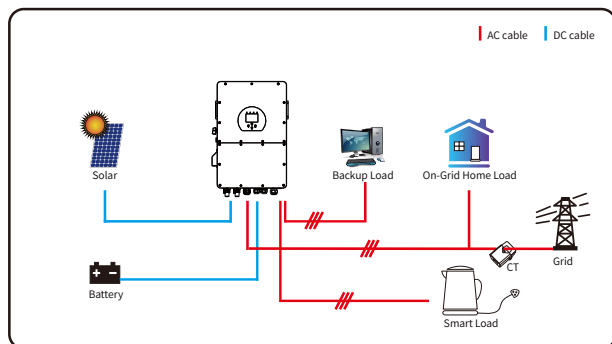


### Mode II: With Generator

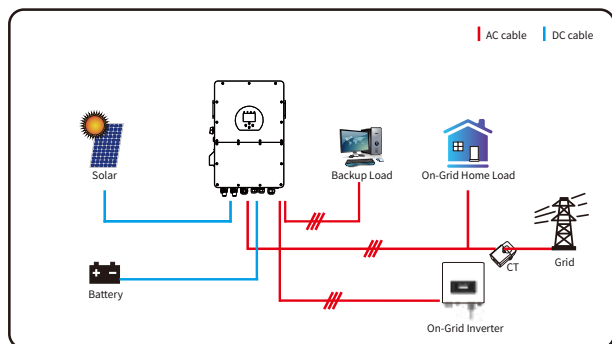


**Note:** When using the GEN port as the "generator input" port, the relays on the grid port and GEN port of the inverter will not be closed simultaneously. The relays on the GEN port will only be closed when the inverter is running in off-grid mode.

## Mode III: With Smart-Load



## Mode IV: AC Couple



The 1st priority power of the system is always the PV power, then 2nd and 3rd priority power will be the battery bank or grid according to the settings. The last power backup will be the Generator if it is available.

## 7. Warranty

As to Warranty terms, please refer to 《General Warranty Agreement - DEYE》.

Under the guidance of our company, customers return our products so that our company can provide service of maintenance or replacement of products of the same value. Customers need to pay the necessary freight and other related costs. Any replacement or repair of the product will cover the remaining warranty period of the product. If any part of the product or product is replaced by the company itself during the warranty period, all rights and interests of the replacement product or component belong to the company.

Factory warranty does not include damage due to the following reasons:

- 
- Damage during transportation of equipment;
  - Damage caused by incorrect installation or commissioning;
  - Damage caused by failure to comply with operation instructions, installation instructions or maintenance instructions;
  - Damage caused by attempts to modify, alter or repair products;
  - Damage caused by incorrect use or operation;
  - Damage caused by insufficient ventilation of equipment;
  - Damage caused by failure to comply with applicable safety standards or regulations;
  - Damage caused by natural disasters or force majeure (e.g. floods, lightning, overvoltage, storms, fires, etc.)

In addition, normal wear or any other failure will not affect the basic operation of the product. Any external scratches, stains or natural mechanical wear does not represent a defect in the product.

## 8. Troubleshooting

Perform troubleshooting according to the solutions in the table below. Contact the after-sales service if these methods do not work. Collect the information below before contacting the after-sales service, so that the problems can be solved quickly.

- Inverter information like serial number, firmware version, installation date, fault time, fault frequency, etc.
- Installation environment, including weather conditions, whether the PV modules are sheltered or shadowed, etc. It is recommended to provide some photos and videos to assist in analyzing the problem.
- Utility grid situation.

| Error code | Description             | Solutions                                                                                                                                                                                                                                                                           |
|------------|-------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| W01        | Reserved                |                                                                                                                                                                                                                                                                                     |
| W02        | FAN_IN_Warn             | <ol style="list-style-type: none"> <li>1. Check the operating status of the fan.</li> <li>2. If the fan is running abnormally, open the cover of the inverter to check the connection of the fan.</li> </ol>                                                                        |
| W03        | Grid_phase_warn         | <ol style="list-style-type: none"> <li>1. Check the phase sequence connection of the power grid.</li> <li>2. Try to change the grid type, 0, 240/120.</li> <li>3. If there is still no solution to check the wiring at the grid end.</li> </ol>                                     |
| W04        | Meter_offline_warn      | <p>Meter communication failure</p> <p>Check whether the meter has successful communication and whether the wiring is normal.</p>                                                                                                                                                    |
| W05        | CT_WRONG_direction_warn | Check whether the arrow on CT's case point to the inverter or not , and check if the installation location of CTs are correct.                                                                                                                                                      |
| W06        | CT_Notconnect_warn      | Check whether the wires of CTs are connected correctly or not.                                                                                                                                                                                                                      |
| W07        | FAN_OUT1_Warn           | Check whether the FAN are connected correctly and operating normally.                                                                                                                                                                                                               |
| W08        | FAN_OUT2_Warn           | Check whether the FAN are connected correctly and operating normally.                                                                                                                                                                                                               |
| W09        | FAN_OUT3_Warn           | Check whether the FAN are connected correctly and operating normally.                                                                                                                                                                                                               |
| W10        | VW_activate             | <ol style="list-style-type: none"> <li>1. Measure whether the grid port voltage is too high.</li> <li>2. Check whether the AC cable is too thin to carry current.</li> </ol>                                                                                                        |
| W31        | Battery_comm_warn       | <p>Abnormal battery communication</p> <ol style="list-style-type: none"> <li>1. Check whether the BMS connection is stable.</li> <li>2. Check whether the BMS data is abnormal.</li> </ol>                                                                                          |
| W32        | Parallel_comm_warn      | <p>Unstable parallel communication</p> <ol style="list-style-type: none"> <li>1. Check the connection of the parallel communication line. Please do not wind the parallel communication line with other cables.</li> <li>2. Check whether the parallel dip switch is on.</li> </ol> |
| F01        | DC_Inversed_Failure     | Check the PV input polarity.                                                                                                                                                                                                                                                        |
| F02        | DC_Insulation_Failure   | Check whether the PV is grounded, secondly, check whether the impedance of the PV to the ground is normal.                                                                                                                                                                          |
| F03        | GFDI_Failure            | <ol style="list-style-type: none"> <li>1. Check whether the PV modules are grounded.</li> <li>2. Check whether the impedance of the PV to the ground is normal, whether there is leakage current.</li> </ol>                                                                        |

| Error code | Description               | Solutions                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|------------|---------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| F04        | GFDI_Ground_Failure       | Check whether the PV is grounded.                                                                                                                                                                                                                                                                                                                                                                                                                         |
| F05        | EEPROM_Read_Failure       | Restart the inverter 3 times and restore the factory settings.                                                                                                                                                                                                                                                                                                                                                                                            |
| F06        | EEPROM_Write_Failure      | Restart the inverter 3 times and restore the factory settings                                                                                                                                                                                                                                                                                                                                                                                             |
| F07        | DCDC1_START_Failure       | The BUS voltage can't be reached by PV or battery.<br>1. Switch off the DC switches and restart the inverter.                                                                                                                                                                                                                                                                                                                                             |
| F08        | DCDC2_START_Failure       | The BUS voltage can't be reached by PV or battery.<br>1. Switch off the DC switches and restart the inverter.                                                                                                                                                                                                                                                                                                                                             |
| F09        | IGBT_Failure              | Restart the inverter 3 times and restore the factory settings.                                                                                                                                                                                                                                                                                                                                                                                            |
| F10        | AuxPowerBoard_Failure     | 1. First check whether the inverter switch is open.<br>2. Restart the inverter 3 times and restore the factory settings.                                                                                                                                                                                                                                                                                                                                  |
| F11        | AC_MainContactor_Failure  | Restart the inverter 3 times and restore the factory settings.                                                                                                                                                                                                                                                                                                                                                                                            |
| F12        | AC_SlaveContactor_Failure | Restart the inverter 3 times and restore the factory settings.                                                                                                                                                                                                                                                                                                                                                                                            |
| F13        | Working_Mode_Change       | 1. When the grid type and frequency have changed it will report F13.<br>2. When the battery mode has been changed to "No battery" mode, it will report F13.<br>3. For some old FW version, it will report F13 when the system's work mode has been changed.<br>4. Generally, this error will disappear automatically.<br>5. If it remains the same, turn off DC and AC switches for one EEPROM_Write_Failure minute, then turn on the DC and AC switches. |
| F14        | DC_OverCurr_Failure       | Restart the inverter 3 times and restore the factory settings.                                                                                                                                                                                                                                                                                                                                                                                            |
| F15        | AC_OverCurr_SW_Failure    | AC side over current fault<br>1. Please check whether the backup load power and common load power are within the range.<br>2. Restart and check whether it is normal.                                                                                                                                                                                                                                                                                     |
| F16        | GFCI_Failure              | Leakage current fault<br>1. Check the PV side cable ground connection.<br>2. Restart the system 2-3 times.                                                                                                                                                                                                                                                                                                                                                |
| F17        | Tz_PV_OverCurr_Fault      | 1. Check the PV connection and whether the PV is unstable.<br>2. Restart the inverter 3 times.                                                                                                                                                                                                                                                                                                                                                            |
| F18        | Tz_AC_OverCurr_Fault      | AC side over current fault<br>1. Please check whether the backup load power and commonload power are within the range.<br>2. Restart and check whether it is normal.                                                                                                                                                                                                                                                                                      |
| F19        | Tz_Integ_Fault            | Restart the inverter 3 times and restore the factory settings.                                                                                                                                                                                                                                                                                                                                                                                            |

| Error code | Description             | Solutions                                                                                                                                                                                                                                                                                                                                 |
|------------|-------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| F20        | Tz_Dc_OverCurr_Fault    | DC side over current fault<br>1. Check PV module connection and battery connection;<br>2. When in the off-grid mode, starting the inverter under a high power load may report F20. Please reduce the load power connected.<br>3. If it remains the same, turn off DC and AC switches for one minute, then turn on the DC and AC switches. |
| F21        | Tz_HV_Overcurr_Fault    | BUS over current<br>1. Check the PV input current and battery current setting.<br>2. Restart the system 2~3 times.                                                                                                                                                                                                                        |
| F22        | Tz_EmergStop_Fault      | Remotely shutdown<br>It means the inverter is remotely controlled.                                                                                                                                                                                                                                                                        |
| F23        | Tz_GFCL_OC_Fault        | Leakage current fault<br>1. Check PV side cable ground connection.<br>2. Restart the system 2~3 times.                                                                                                                                                                                                                                    |
| F24        | DC_Insulation_Fault     | PV isolation resistance is too low<br>1. Check the connection of PV panels and inverter is firm and correct.<br>2. Check whether the PE cable of inverter is connected to ground.                                                                                                                                                         |
| F25        | DC_Feedback_Fault       | Restart the inverter 3 times and restore the factory settings.                                                                                                                                                                                                                                                                            |
| F26        | BusUnbalance_Fault      | 1. Please wait for a while and check whether it is normal.<br>2. When the load power of 3 phases has a big different, it will report the F26.<br>3. When there's DC leakage current, it will report F26.<br>4. Restart the system 2~3 times.                                                                                              |
| F27        | DC_Insulation_Fault     | Restart the inverter 3 times and restore the factory settings.                                                                                                                                                                                                                                                                            |
| F28        | DCIOver_M1_Fault        | Restart the inverter 3 times and restore the factory settings.                                                                                                                                                                                                                                                                            |
| F29        | Parallel_Comm_Fault     | 1. When inverters are connected in parallel, check the parallel communication cable connection and hybrid inverter communication address setting.<br>2. During the parallel system startup period, inverters will report F29. But when all inverters are in ON status, it will disappear automatically.                                   |
| F30        | AC_MainContactor_Fault  | Restart the inverter 3 times and restore the factory settings.                                                                                                                                                                                                                                                                            |
| F31        | AC_SlaveContactor_Fault | 1. Check whether the grid orientation is correct,<br>2. Restart the inverter 3 times and restore the factory settings                                                                                                                                                                                                                     |
| F32        | DCIOver_M2_Fault        | Restart the inverter 3 times and restore the factory settings.                                                                                                                                                                                                                                                                            |
| F33        | AC_OverCurr_Fault       | 1. Check whether the grid current is too large.<br>2. Restart the inverter 3 times and restore the factory settings.                                                                                                                                                                                                                      |
| F34        | AC_Overload_Fault       | Check the backup load connection, make sure it is within the allowed power range.                                                                                                                                                                                                                                                         |

| Error code | Description                | Solutions                                                                                                                                                                    |
|------------|----------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| F35        | AC_NoUtility_Fault         | Check the grid voltage and frequency, whether the connection of the power grid is normal.                                                                                    |
| F36        | Reserved                   |                                                                                                                                                                              |
| F37        | Reserved                   |                                                                                                                                                                              |
| F38        | Reserved                   |                                                                                                                                                                              |
| F39        | INT_AC_OverCurr_Fault      | Inverter AC overcurrent, restart the inverter.                                                                                                                               |
| F40        | INT_DC_OverCurr_Fault      | Inverter DC overcurrent, restart the inverter.                                                                                                                               |
| F41        | Parallel_system_Stop       | Check the hybrid inverter work status. If there is at least one hybrid inverter shutdown, all hybrid inverters will report F41 fault.                                        |
| F42        | Parallel_Version_Fault     | 1. Check whether the inverter version is consistent.<br>2. Please contact us to upgrade the software version.                                                                |
| F43        | Reserved                   |                                                                                                                                                                              |
| F44        | Reserved                   |                                                                                                                                                                              |
| F45        | AC_UV_OverVolt_Fault       | Grid voltage out of range<br>1. Check the voltage is in the range of specification or not.<br>2. Check whether AC cables are firmly and correctly connected.                 |
| F46        | AC_UV_UnderVolt_Fault      | Grid voltage out of range<br>1. Check the voltage is in the range of specification or not.<br>2. Check whether AC cables are firmly and correctly connected.                 |
| F47        | AC_OverFreq_Fault          | Grid frequency out of range<br>1. Check whether the frequency is in the range of the specification or not.<br>2. Check whether AC cables are firmly and correctly connected. |
| F48        | AC_UnderFreq_Fault         | Grid frequency out of range<br>1. Check whether the frequency is in the range of the specification or not.<br>2. Check whether AC cables are firmly and correctly connected. |
| F49        | AC_U_GridCurr_DcHigh_Fault | Restart the inverter 3 times and restore the factory settings.                                                                                                               |
| F50        | AC_V_GridCurr_DcHigh_Fault | Restart the inverter 3 times and restore the factory settings.                                                                                                               |

| Error code | Description             | Solutions                                                                                                                                                                                            |
|------------|-------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| F51        | Battery_Temp_High_Fault | Check whether the temperature data of BMS is too high.                                                                                                                                               |
| F52        | DC_VoltHigh_Fault       | BUS voltage is too high<br>1. Check whether battery voltage is too high.<br>2. Check the PV input voltage, make sure it is within the allowed range.                                                 |
| F53        | DC_VoltLow_Fault        | BUS voltage is too low<br>1. Check whether battery voltage is too low.<br>2. If the battery voltage is too low, use PV or grid to charge the battery.                                                |
| F54        | BAT2_VoltHigh_Fault     | 1. Check the battery 2 terminal voltage is high.<br>2. Restart the inverter 2 times and restore the factory settings.                                                                                |
| F55        | BAT1_VoltHigh_Fault     | 1. Check the battery 1 terminal voltage is high.<br>2. Restart the inverter 2 times and restore the factory settings.                                                                                |
| F56        | BAT1_VoltLow_Fault      | 1. Check the battery 1 terminal voltage is low.<br>2. Restart the inverter 2 times and restore the factory settings.                                                                                 |
| F57        | BAT2_VoltLow_Fault      | 1. Check the battery 2 terminal voltage is low;<br>2. Restart the inverter 2 times and restore the factory settings.                                                                                 |
| F58        | Battery_Comm_Lose       | 1. It means that the communication between the hybrid inverter and the battery BMS is disconnected when "BMS_Err-Stop" is active.<br>2. To avoid this error, disable "BMS_Err-Stop" item on the LCD. |
| F59        | Reserved                |                                                                                                                                                                                                      |
| F60        | GEN_FAULT               | Check whether the voltage and frequency of the generator are normal, and then restart.                                                                                                               |
| F61        | INVERTER_Manual_OFF     | Check whether the switch of the inverter is turned on, restart the inverter, and restore the factory settings.                                                                                       |
| F62        | DRMs_Stop               | Check the DRM function is active or not.                                                                                                                                                             |
| F63        | ARC_Fault               | 1. ARC fault detection is only for US market.<br>2. Check PV module cable connection and clear the fault.                                                                                            |
| F64        | Heatsink_HighTemp_Fault | Heat sink temperature is too high<br>1. Check whether the working environment temperature is too high.<br>2. Turn off the inverter for 10 minutes and restart.                                       |

Chart 8-1 Fault information

## 9. Datasheet

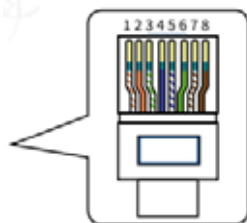
| Model                                                | SUN-25K-SG02HP3-EU-AM3          | SUN-29.9K-SG02HP3-EU-AM3 | SUN-30K-SG02HP3-EU-AM3 |
|------------------------------------------------------|---------------------------------|--------------------------|------------------------|
| Battery Input Data                                   |                                 |                          |                        |
| Battery Type                                         | Lithium-ion                     |                          |                        |
| Battery Voltage Range(V)                             | 160-700                         |                          |                        |
| Max. Charging Current(A)                             | 75                              |                          |                        |
| Max. Discharging Current(A)                          | 75                              |                          |                        |
| Charging Strategy for Li-ion Battery                 | Self-adaption to BMS            |                          |                        |
| Number of Battery Input                              | 1                               |                          |                        |
| PV String Input Data                                 |                                 |                          |                        |
| Max. PV access power(W)                              | 50000                           | 59800                    | 60000                  |
| Max. PV Input Power(W)                               | 40000                           | 47840                    | 48000                  |
| Max. PV Input Voltage (V)                            | 1000                            |                          |                        |
| Start-up Voltage(V)                                  | 180                             |                          |                        |
| PV Input Voltage Range(V)                            | 180-1000                        |                          |                        |
| MPPT Voltage Range(V)                                | 150-850                         |                          |                        |
| Full Load MPPT Voltage Range(V)                      | 400-850                         | 450-850                  | 450-850                |
| Rated PV Input Voltage (V)                           | 600                             |                          |                        |
| Max. Operating PV Input Current(A)                   | 36+36+36                        |                          |                        |
| Max. Input Short-Circuit Current(A)                  | 54+54+54                        |                          |                        |
| No. of MPP Trackers/No. of Strings MPP Tracker       | 3/2+2+2                         |                          |                        |
| Max. Inverter Backfeed Current To the Array          | 0                               |                          |                        |
| AC Input/Output Data                                 |                                 |                          |                        |
| Rated AC Input/Output Active Power(W)*               | 25000                           | 29900                    | 30000                  |
| Max. AC Input/Output Apparent Power(VA)              | 27500                           | 29900                    | 33000                  |
| Peak Power (off-grid)(W)                             | 1.5 time of rated power, 10 S   |                          |                        |
| Rated AC Input/Output Current(A)*                    | 37.9/36.3                       | 45.4/43.4                | 45.5/43.5              |
| Max. AC Input/Output Current(A)                      | 41.7/39.9                       | 45.4/43.4                | 50/47.9                |
| Max. Continuous AC Passthrough (grid/gen to load)(A) | 80                              |                          |                        |
| Max. Output Fault Current (A)                        | 82.7                            | 94.1                     |                        |
| Max. Output Overcurrent Protection (A)               | 156.5                           |                          |                        |
| Rated Input/Output Voltage/Range(V)                  | 220/380V, 230/400V 0.85Un-1.1Un |                          |                        |
| Grid Connection Form                                 | 3L+N+PE                         |                          |                        |
| Rated Input/Output Grid Frequency/Range              | 50Hz/45Hz-55Hz 60Hz/55Hz-65Hz   |                          |                        |
| Power Factor Adjustment Range                        | 0.8 leading to 0.8 lagging      |                          |                        |
| Total Current Harmonic Distortion THDi               | <3% (of nominal power)          |                          |                        |
| DC Injection Current                                 | <0.5% In                        |                          |                        |
| Efficiency                                           |                                 |                          |                        |
| Max. Efficiency                                      | 98.50%                          |                          |                        |
| Euro Efficiency                                      | 98.00%                          |                          |                        |
| MPPT Efficiency                                      | >99%                            |                          |                        |
| Equipment Protection                                 |                                 |                          |                        |
| DC Polarity Reverse Connection Protection            | Yes                             |                          |                        |
| AC Output Overcurrent Protection                     | Yes                             |                          |                        |
| AC Output Overvoltage Protection                     | Yes                             |                          |                        |
| AC Output Short Circuit Protection                   | Yes                             |                          |                        |
| Thermal Protection                                   | Yes                             |                          |                        |
| DC Terminal Insulation Impedance Monitoring          | Yes                             |                          |                        |

|                                      |                                                                                                                                       |
|--------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------|
| DC Component Monitoring              | Yes                                                                                                                                   |
| Ground Fault Current Monitoring      | Yes                                                                                                                                   |
| Arc fault circuit interrupter (AFCI) | Optional                                                                                                                              |
| Power Network Monitoring             | Yes                                                                                                                                   |
| Island Protection Monitoring         | Yes                                                                                                                                   |
| Earth Fault Detection                | Yes                                                                                                                                   |
| DC Input Switch                      | Yes                                                                                                                                   |
| Overvoltage Load Drop Protection     | Yes                                                                                                                                   |
| Residual Current (RCD) Detection     | Yes                                                                                                                                   |
| Surge Protection Level               | TYPE II(DC), TYPE II(AC)                                                                                                              |
| <b>Interface</b>                     |                                                                                                                                       |
| Display                              | LCD+LED                                                                                                                               |
| Communication Interface              | RS232, RS485, CAN                                                                                                                     |
| Monitor Mode                         | GPRS/WIFI/Bluetooth/4G/LAN (optional)                                                                                                 |
| <b>General Data</b>                  |                                                                                                                                       |
| Operating Temperature Range          | -40 to +60°C, >45°C Derating                                                                                                          |
| Permissible Ambient Humidity         | 0-100%                                                                                                                                |
| Permissible Altitude                 | 3000m                                                                                                                                 |
| Noise                                | ≤ 55 dB                                                                                                                               |
| Ingress Protection(IP) Rating        | IP 65                                                                                                                                 |
| Inverter Topology                    | Non-Isolated                                                                                                                          |
| Over Voltage Category                | OVC II(DC), OVC III(AC)                                                                                                               |
| Cabinet size(W*H*D) [mm]             | 448W×688H×270D (Excluding connectors and brackets)                                                                                    |
| Weight(kg)                           | 46                                                                                                                                    |
| Installation Style                   | Wall-mounted                                                                                                                          |
| Warranty                             | 5 Years/10 Years<br>the Warranty Period Depends the Final Installation Site of Inverter,<br>More Info Please Refer to Warranty Policy |
| Type of Cooling                      | Intelligent Air Cooling                                                                                                               |
| Grid Regulation                      | IEC 61727, IEC 62116, CEI 0-21, EN 50549, NRS 097, RD 140,<br>UNE 217002, OVE-Richtlinie R25, G99, VDE-AR-N 4105                      |
| Safety EMC/Standard                  | IEC/EN 61000-6-1/2/3/4, IEC/EN 62109-1, IEC/EN 62109-2                                                                                |
| *Generator argument                  |                                                                                                                                       |

## 10. Appendix I

Definition of RJ45 Ports

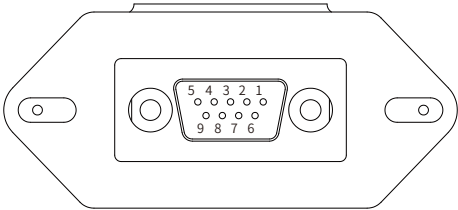
| No. | Color        | BMS1    | BMS2    | Meter   | RS485   |
|-----|--------------|---------|---------|---------|---------|
| 1   | Orange&White | 485_B   | 485_B   | 485_B   | 485_B   |
| 2   | Orange       | 485_A   | 485_A   | 485_A   | 485_A   |
| 3   | Green&White  | GND_485 | GND_485 | GND_COM | GND_485 |
| 4   | Blue         | CAN-H1  | CAN-H2  | 485_B   | —       |
| 5   | Blue&White   | CAN-L1  | CAN-L2  | 485_A   | —       |
| 6   | Green        | GND_485 | GND_485 | GND_COM | GND_485 |
| 7   | Brown&White  | 485_A   | 485_A   | —       | 485_A   |
| 8   | Brown        | 485_B   | 485_B   | —       | 485_B   |



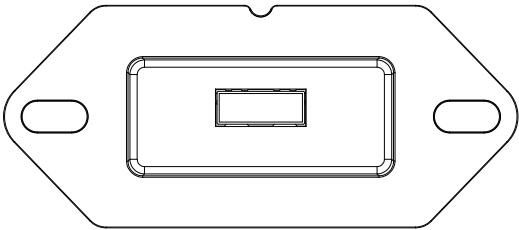
This model of inverter has two types of logger interfaces, DB9 and USB. Please refer to the actual inverter received for the actual interface type.

RS232

| No. | RS232 |
|-----|-------|
| 1   |       |
| 2   | TX    |
| 3   | RX    |
| 4   |       |
| 5   | D-GND |
| 6   |       |
| 7   |       |
| 8   |       |
| 9   | 12Vdc |



DB9 (RS232)

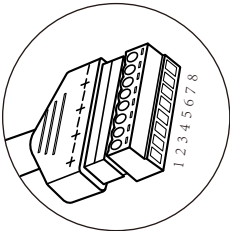
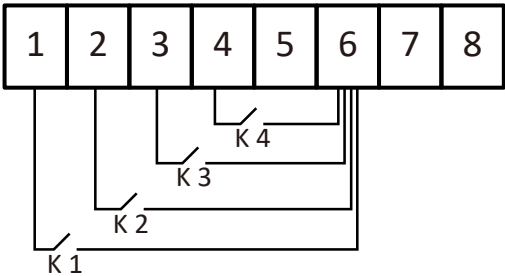
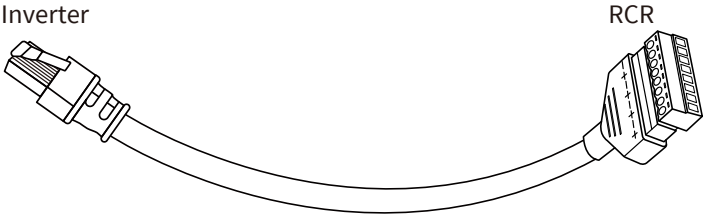
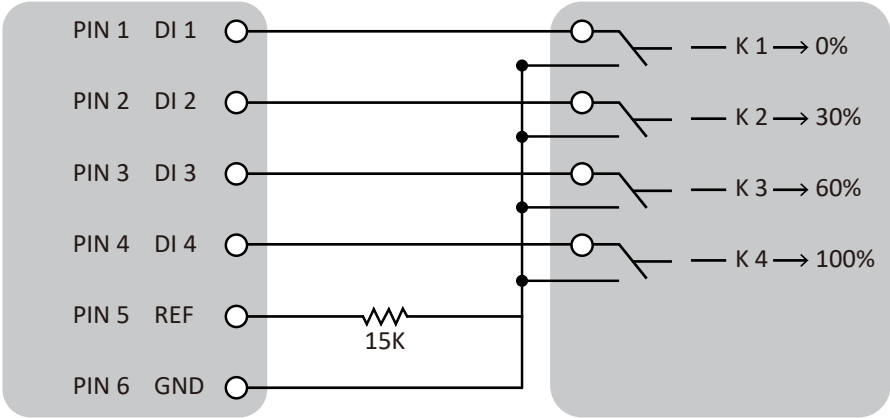
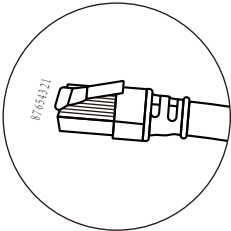
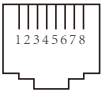


USB

DRM: It is used to accept the external control command.

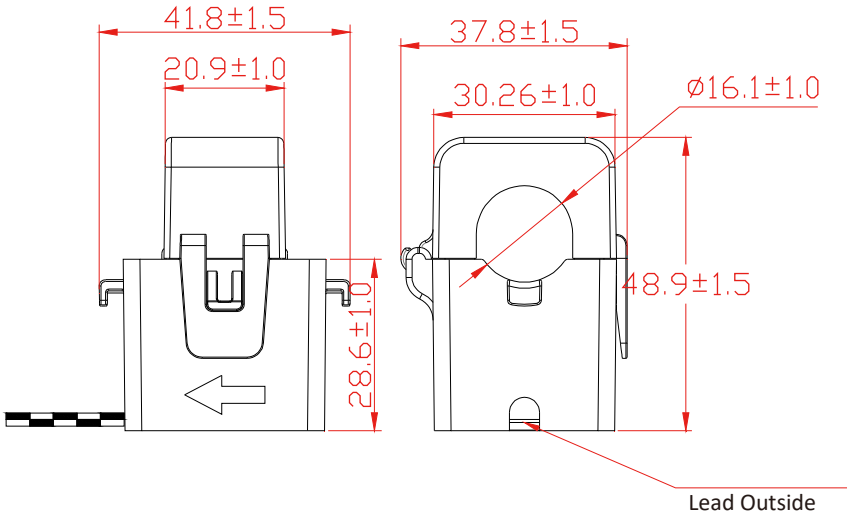
Definition of RJ45 Port Pin for DRM

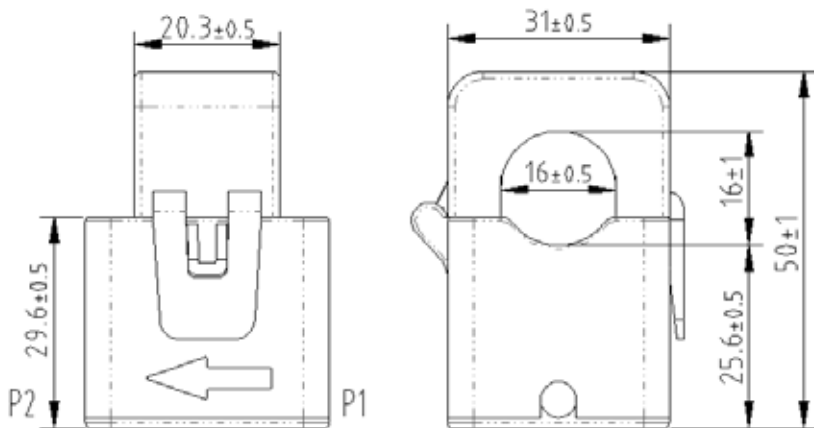
| No. | DRM      |
|-----|----------|
| 1   | DI 1     |
| 2   | DI 2     |
| 3   | DI 3     |
| 4   | DI 4     |
| 5   | REF      |
| 6   | GND      |
| 7   | Reserved |
| 8   | Reserved |



## 11. Appendix II

1. Split Core Current Transformer (CT) dimension: (mm)
2. Secondary output cable length is 4m.





## 12. EU Declaration of Conformity

within the scope of the EU directives

- Electromagnetic compatibility 2014/30/EU (EMC)
- Low Voltage Directive 2014/35/EU (LVD)
- Restriction of the use of certain hazardous substances 2011/65/EU (RoHS)



NINGBO DEYE INVERTER TECHNOLOGY CO., LTD. confirms herewith that the products described in this document are in compliance with the fundamental requirements and other relevant provisions of the above mentioned directives. The entire EU Declaration of Conformity and certificate can be found at <https://www.deyeinverter.com/download/#hybrid-inverter-5>.

## EU Declaration of Conformity

Product: **Hybrid Inverter**

Models: SUN-25K-SG02HP3-EU-AM3; SUN-29.9K-SG02HP3-EU-AM3; SUN-30K-SG02HP3-EU-AM3;

Name and address of the manufacturer: Ningbo Deye Inverter Technology Co., Ltd.

No. 26 South Yongliang Road, Daqi, Beilun, Ningbo, China

This declaration of conformity is issued under the sole responsibility of the manufacturer. Also this product is under manufacturer's warranty.

This declaration of conformity is not valid any longer: if the product is modified, supplemented or changed in any other way, as well as in case the product is used or installed improperly.

The object of the declaration described above is in conformity with the relevant Union harmonization legislation: The Low Voltage Directive (LVD) 2014/35/EU, the Electromagnetic Compatibility (EMC) Directive 2014/30/EU, the restriction of the use of certain hazardous substances (RoHS) Directive 2011/65/EU.

References to the relevant harmonized standards used or references to the other technical specifications in relation to which conformity is declared:

|                               |   |
|-------------------------------|---|
| <b>LVD:</b>                   |   |
| EN 62109-1:2010               | ● |
| EN 62109-2:2011               | ● |
| <b>EMC:</b>                   |   |
| EN IEC 61000-6-1:2019         | ● |
| EN IEC 61000-6-2:2019         | ● |
| EN IEC 61000-6-3:2021         | ● |
| EN IEC 61000-6-4:2019         | ● |
| EN IEC 61000-3-2:2019+A1:2021 | ● |
| EN 61000-3-3:2013/A2:2021     | ● |
| EN IEC 61000-3-11:2019        | ● |
| EN 61000-3-12:2011            | ● |
| EN 55011:2016/A2:2021         | ● |

Nom et Titre / Name and Title:

Bard Dai  
Senior Standard and Certification Engineer  
NINGBO DEYE INVERTER TECHNOLOGY CO., LTD.

Au nom de / On behalf of:

Date / Date (yyyy-mm-dd):

A / Place:

Ningbo Deye Inverter Technology Co., Ltd.  
2024-06-20  
Ningbo, China

EU DoC - v2

Ningbo Deye Inverter Technology Co., Ltd.  
No. 26 South Yongliang Road, Daqi, Beilun, Ningbo, China

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