



Grid-connected PV Inverter

SUN-1K-G04P1-EU-CM1

SUN-1.5K-G04P1-EU-CM1

SUN-2K-G04P1-EU-CM1

SUN-2.2K-G04P1-EU-CM1

SUN-2.5K-G04P1-EU-CM1

SUN-2.7K-G04P1-EU-CM1

SUN-3K-G04P1-EU-CM1

SUN-3.3K-G04P1-EU-CM1

SUN-3.6K-G04P1-EU-CM1

SUN-4K-G04P1-EU-CM1

User Manual



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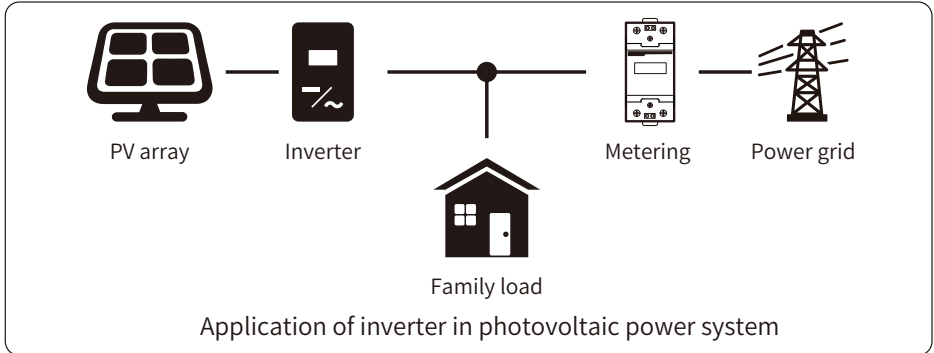
About This Manual

The manual mainly describes the product information, guidelines for installation, operation and maintenance. The manual cannot include complete information about the photovoltaic (PV) system.

How to Use This Manual

Read the manual and other related documents before performing any operation on the inverter. Documents must be stored carefully and be available at all times. **Contents may be periodically updated or revised due to product development. The information in this manual is subject to change without notice.**The latest manual can be acquired via service@deye.com.cn

Photovoltaic Grid-connected System

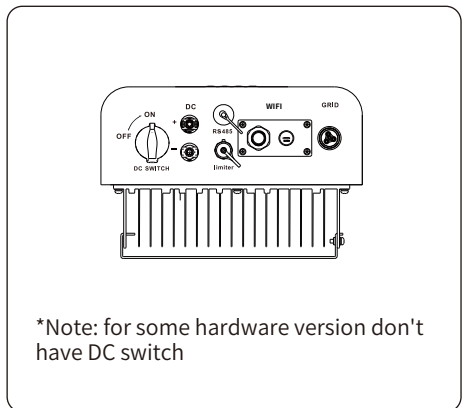
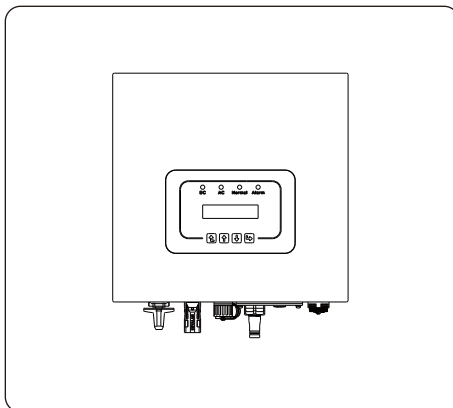


1. Introduction






1.1 Appearance Introduction

Single Phase String Power Inverter can convert solar panel DC power into AC power which can directly input to the grid. Its appearance is shown below. These models contain SUN-1K-G04P1-EU-CM1, SUN-1.5K-G04P1-EU-CM1, SUN-2K-G04P1-EU-CM1, SUN-2.2K-G04P1-EU-CM1, SUN-2.5K-G04P1-EU-CM1, SUN-2.7K-G04P1-EU-CM1, SUN-3K-G04P1-EU-CM1, SUN-3.3K-G04P1-EU-CM1, SUN-3.6K-G04P1-EU-CM1, SUN-4K-G04P1-EU-CM1.

The following is collectively referred to as “inverter” .

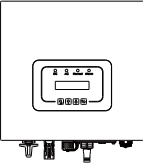


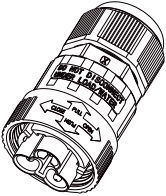
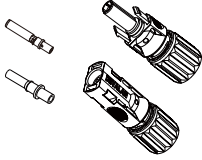



1.2 Labels description

Label	Description
	Caution, risk of electric shock symbol indicates important safety instructions, which if not correctly followed, could result in electric shock.
	The DC input terminals of the inverter must not be grounded.
	CE mark of conformity
	Please read the instructions carefully before use.
	Symbol for the marking of electrical and electronics devices according to Directive 2002/96/EC. Indicates that the device, accessories and the packaging must not be disposed as unsorted municipal waste and must be collected separately at the end of the usage. Please follow Local Ordinances or Regulations for disposal or contact an authorized representative of the manufacturer for information concerning the decommissioning of equipment.

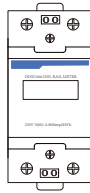
1.3 Parts list

Please check the following table, to see whether all the parts are included in the package:

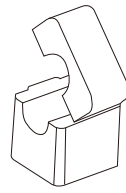
		
Grid-tied PV String Inverter x1	Wall mounting bracket x1	Stainless steel screws M4 × 12 x3
		
AC power connectors x1	DC+/DC- Plug connectors including metal terminal xN	Stainless steel anti-collision bolt M6 × 60 x2



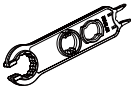
User manual x1



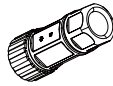
Meter(optional) x1



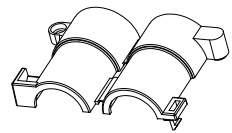
Sensor Clamp(optional) x1



Solar Photovoltaic
Connector Special
Spanner x1



HJA4 Core Wire Female
Connector (optional) x1



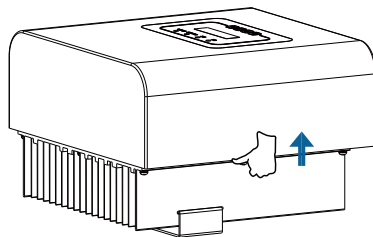
Latch sleeve of
AC connector x 1



Point tail tapping screw x 1

1.4 Product handling requirements

Lift the inverter out of the packaging box and transport it to the designated installation location.



transport

**CAUTION:**

Improper handling may cause personal injury!

- Arrange an appropriate number of personnel to carry the inverter according to its weight, and installation personnel should wear protective equipment such as anti-impact shoes and gloves.
- Placing the inverter directly on a hard ground may cause damage to its metal enclosure. Protective materials such as sponge pad or foam cushion should be placed underneath the inverter.
- Move the inverter by one or two people or by using a proper transport tool.
- Move the inverter by holding the handles on it. Do not move the inverter by holding the terminals.

2. Safety warnings and instructions

Improper use may result in potential electric shock hazards or burns. This manual contains important instructions that should be followed during installation and maintenance. Please read these instructions carefully before use and keep them for future reference.

2.1 Safety signs

Safety symbols used in this manual, which highlight potential safety risks and important safety information, are listed as follows:

**Warning:**

Warning symbol indicates important safety instructions, which if not correctly followed, could result in serious injury or death.

**Shock Hazard:**

Caution, risk of electric shock symbol indicates important safety instructions, which if not correctly followed, could result in electric shock.

**Safety Hint:**

Note symbol indicates important safety instructions, which if not correctly followed, could result in some damage or the destruction of the inverter.

**High Temperature Hazard:**

Caution, hot surface symbol indicates safety instructions, which if not correctly followed, could result in burns.

2.2 Safety instructions

**Warning:**

Electrical installation of the inverter must conform to the safety operation rules of the country or local area.

**Warning:**

Inverter adopts non-isolated topology structure, hence must insure DC input and AC output are electrical isolated before operating the inverter.

**Shock Hazard:**

Prohibit disassembling inverter case, there existing shock hazard, which may cause serious injury or death, please ask qualified person to repair.

**Shock Hazard:**

When PV module is exposed to sunlight, the output will generate DC voltage. Prohibit touching to avoid shock hazard.



5min

Shock Hazard:

While disconnect the input and output of the inverter for maintenance, please waits for at least 5 mins until the inverter discharge the remnant electricity.

**High Temperature Hazard:**

Local temperature of inverter may exceed 80°C while under operating. Please do not touch the inverter case.

2.3 Notes for using

The single phase string power inverter is designed and tested under related safety regulations. It can ensure the personal safety of the user. But as a electric device, it may cause shock or injury by incorrect operation. Please operate the unit under below requirements:

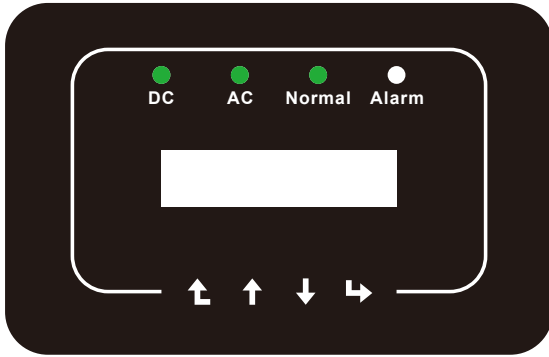
1. Inverter should be installed and maintained by qualified person under local standard regulations.
2. Must disconnect the AC side first, then disconnect DC side while doing installation and maintenance, after that, please wait at least 5 mins to avoid getting shocked.
3. Local temperature of the inverter may exceed 80 °C while under operating. Do not touch to avoid getting injured.
4. All electrical installation must be in accord with local electrical standards, and after obtaining the permission of the local power supply department, the professionals can connect the inverter to the grid.
5. Please take appropriate anti-static measure.
6. Please install where children can not touch.
7. The steps to start the inverter: 1) switch on the AC side circuit breaker, 2) Switch on the DC side circuit breaker of the PV panel. 3) Turn on the DC switch of the inverter.

The steps to stop the inverter: 1) switch off the AC side circuit breaker, 2) switch off the DC side circuit breaker of the PV panel. 3) Turn off the DC switch of the inverter.

8. Don't insert or remove AC and DC terminals when the inverter is in normal operation.
9. The DC input voltage of the inverter must not exceed the maximum value of the model.

3. Operation Interface

3.1 Interface View



Pic 3.1 Front panel display

3.2 Status Indicator

There are four LED status indicator lights in the front panel of the inverter. Please see table 3.1 for details.

Indicator	status	Explanation
● DC	on	Inverter detects DC input
	off	Low DC input voltage
● AC	on	Grid Connected
	off	Grid Unavailable
● NORMAL	on	Under normal operating
	off	Stop operating
● ALARM	on	Detected faults or report faults
	off	Under normal operating

Table 3.1 Status indicator lights

3.3 Buttons

There are four keys in the front panel of the Inverter(from left to right): Esc, Up, Down and Enter keys. The keypad is used for:

- Scrolling through the displayed options (the Up and Down keys);
- Access to modify the adjustable settings (the Esc and Enter keys).



3.4 LCD Display

The two-line Liquid Crystal Display (LCD) is located on the front panel of the Inverter, which shows the following information:

- Inverter operation status and data;
- Service messages for operator;
- Alarm messages and fault indications.

4. Product installation

4.1 Select installation location

To select a location for the inverter, the following criteria should be considered:

WARNING: Risk of fire

- Do not install the inverter in areas containing highly flammable materials or gases.
- Do not install the inverter in potentially explosive atmospheres.
- Do not install in small closed spaces where air can not circulate freely. To avoid overheating, always make sure the flow of air around the inverter is not blocked.
- Exposure to direct sunlight will increase the operational temperature of the inverter and may cause output power limiting. It is recommended that inverter installed to avoid direct sunlight or raining.
- To avoid overheating ambient air temperature must be considered when choosing the inverter installation location. It is recommended that using a sun shade minimizing direct sunlight when the ambient air temperature around the unit exceeds 104°F/40°C.



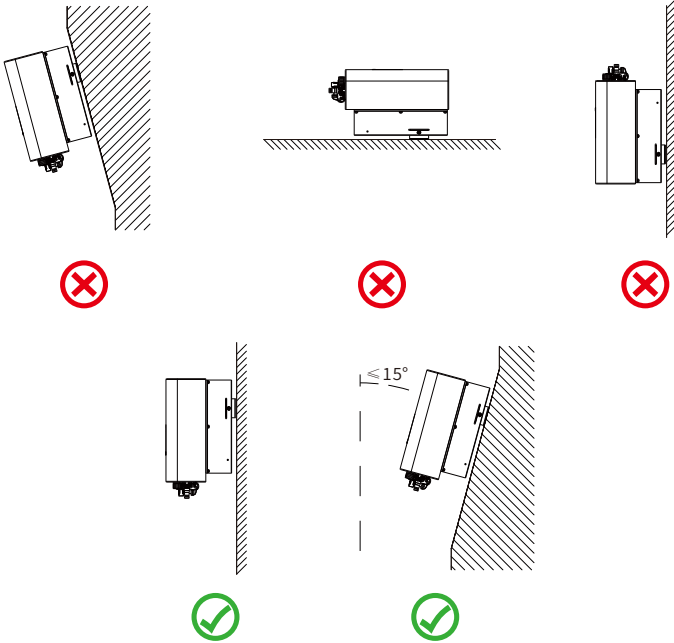
Pic 4.1 Recommended installation place

- Install on a wall or strong structure capable of bearing the weight.
- Install vertically with a maximum incline of +15°. If the mounted inverter is tilted to an angle greater than the maximum noted, heat dissipation can be inhibited, and may result in less than expected output power.
- If install more than one inverter, must leave at least 500mm gap between each inverter. And two adjacent inverters are also separated by at least 500 mm. And must install the inverter at the place where children cannot touch. Please see picture 4.3.
- Consider whether the installation environment is helpful to see the inverter LCD display and indicator status clearly.
- Must offer a ventilate environment if inverter installed in the airtight house.

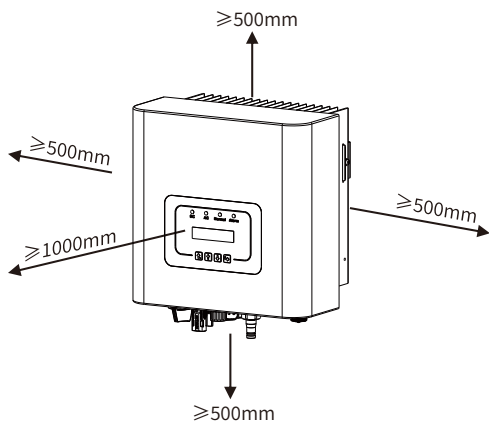


Safety Hint:

Do not place or store any items next to the inverter.



Pic 4.2 Installation Angle









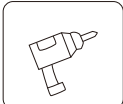


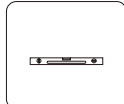

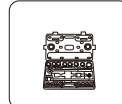
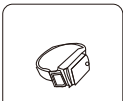
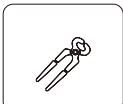

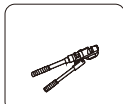
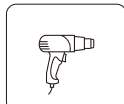
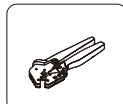
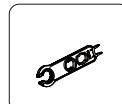



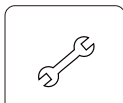


Pic 4.3 Installation Gap

4.2 Installations Tools

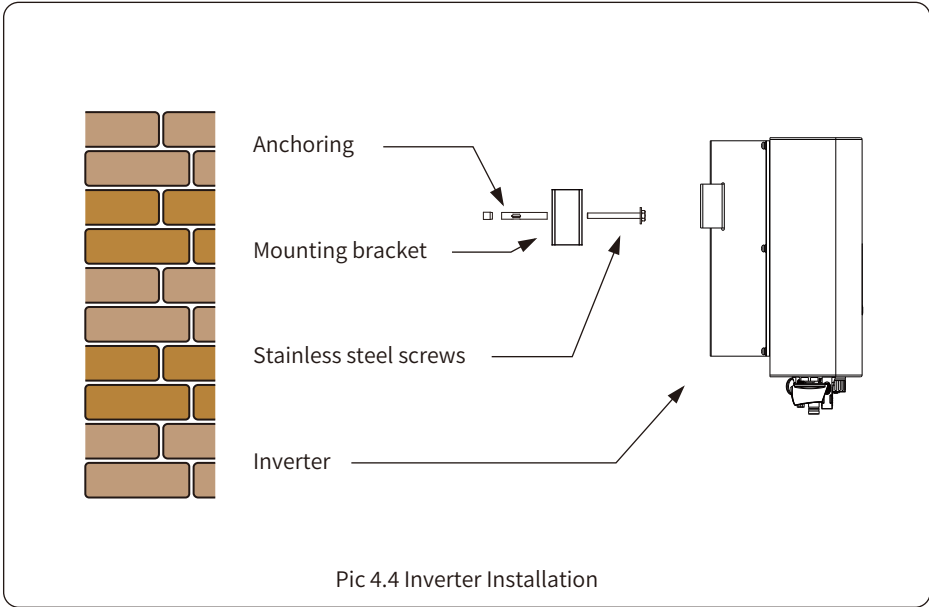
Installation tools can refer to the following recommended ones. Also, use other auxiliary tools on site.

table 4-1 Tool specification

						
Protective goggles	Anti-dust mask	Earplugs	Work gloves	Work shoes	Utility Knife	Slotted screwdriver
						
Cross screwdriver	Percussion drill	Pliers	Marker	Level	Rubber hammer	socket wrenches set
						
Anti-static wrist strap	Wire cutter	Wire stripper	Hydraulic pliers	Heat gun	Crimping tool4-6mm ²	Solar connector wrench
						
Multimeter ≥ 1100 Vdc	RJ45 crimping plier	Cleaner	Spanner			

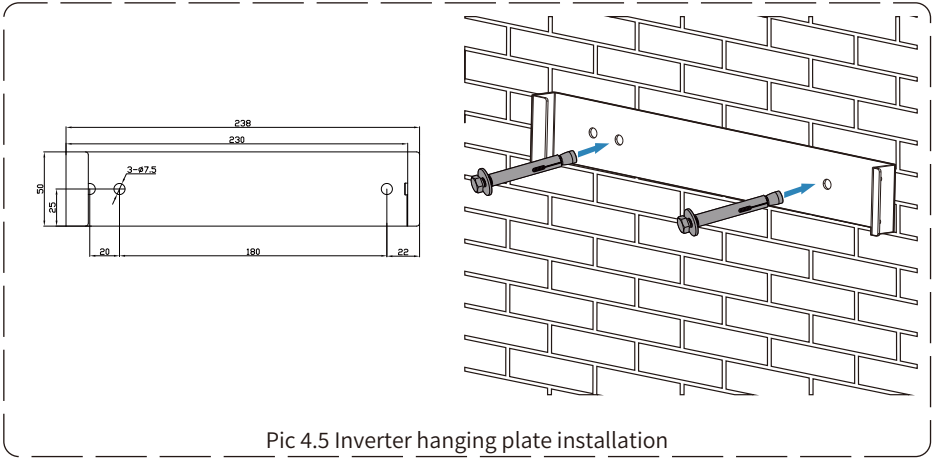
4.3 Inverter Installation

The inverter is designed according to the wall mounted type installation, please use the wall mounted (the brick wall of the expansion bolt) when installing.



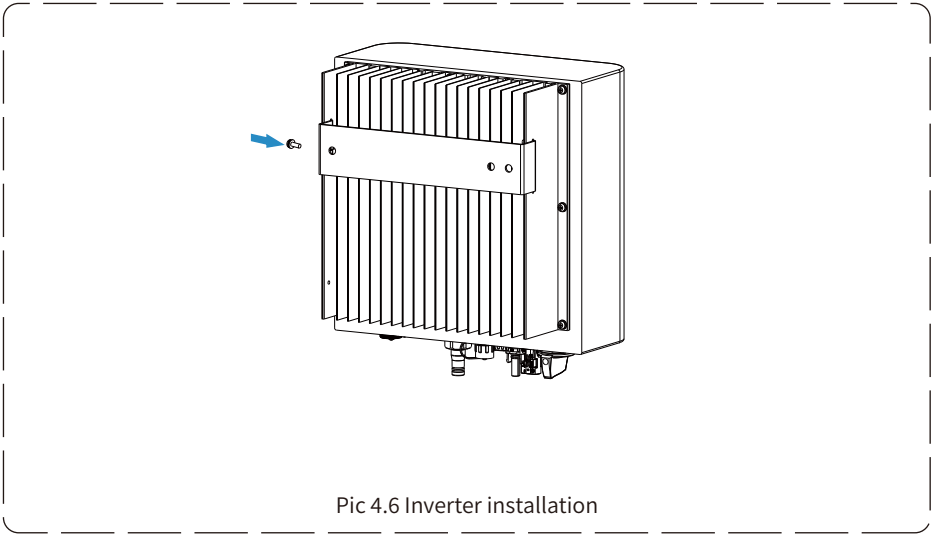
Procedure shows below:

1. Locate on the appropriate wall according to the bolt position on the mounting bracket, then mark the hole. On the brick wall, the installation must be suitable for the expansion bolt installation.



Pic 4.5 Inverter hanging plate installation

- 2. Ensure that the position of the installation holes on the wall is in accordance with the mounting plate, and the mounting rack is vertically placed.
- 3. Hang the inverter to the top of the mounting rack and then use the M4 screw in the accessory to lock inverter heat sink to the hanging plate, to ensure that the inverter will not move.



Pic 4.6 Inverter installation

5. Electrical Connection

5.1 PV Module Selection:

When selecting proper PV modules, please be sure to consider below parameters:

- 1) Open circuit Voltage (Voc) of PV modules not exceeds max. PV array open circuit voltage of inverter.
- 2) Open circuit Voltage (Voc) of PV modules should be higher than min. start voltage.
- 3) The PV modules used to connected to this inverter shall be Class A rating certified according to IEC 61730.

Inverter Model	1kW	1.5kW	2kW	2.2kW	2.5kW	2.7kW	3kW	3.3kW	3.6kW	4kW
Rated PV Input voltage(V)	360V									420V
PV Array MPPT Voltage Range	70V-500V									
No. of MPP Trackers	1									
No. of Strings MPP Tracker	1									

5.2 DC input terminal connection

1. Switch the Grid Supply Main Switch(AC)OFF.
2. Switch the DC Isolator OFF.
3. Assemble PV input connector to the inverter.



Warning:

When using PV modules, please ensure the PV+ & PV- of solar panel is not connected to the system ground bar.



Safety Hint:

Before connection, please make sure the polarity of the output voltage of PV array matches the “DC+” and “DC-” symbols.

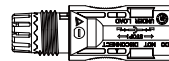


Warning:

Before connecting inverter, please make sure the PV array open circuit voltage is within the 550V of the inverter.



Pic 5.1 DC+ male connector



Pic 5.2 DC- female connector



Safety Hint:

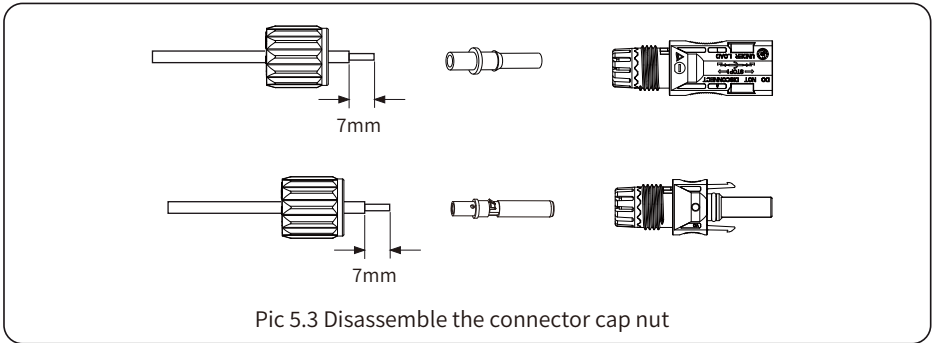
Please use approved DC cable for PV system.

Cable type	Cross section (mm ²)	
	Range	Recommended value
Industry generic PV cable (model: PV1-F)	2.5-4 (12-10AWG)	2.5(12AWG)

Table 5.1 DC Cable Specifications

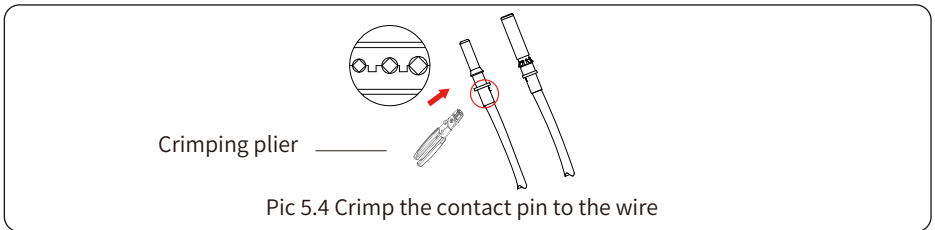
The steps to assemble the DC connectors are listed as follows:

a) Strip off the DC wire about 7mm, disassemble the connector cap nut (see picture 5.3).



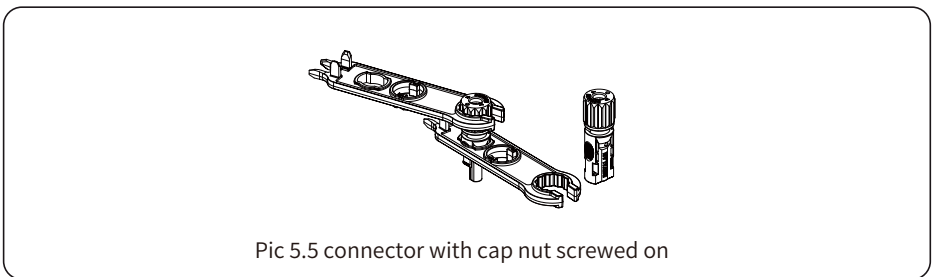
Pic 5.3 Disassemble the connector cap nut

b) Crimping metal terminals with crimping pliers as shown in picture 5.4.



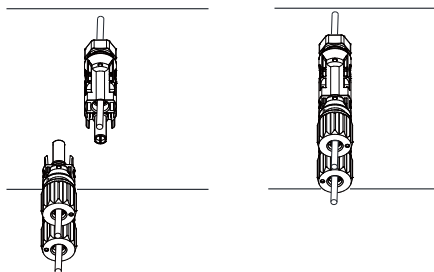
Pic 5.4 Crimp the contact pin to the wire

c) Insert the contact pin to the top part of the connector and screw up the cap nut to the top part of the connector. (as shown in picture 5.5).



Pic 5.5 connector with cap nut screwed on

d) Finally insert the DC connector into the positive and negative input of the inverter, shown as picture 5.6.



Pic 5.6 DC input connection



Warning:

Sunlight shines on the panel will generate voltage, high voltage in series may cause danger to life. Therefore, before connecting the DC input line, the solar panel needs to be blocked by the opaque material and the DC switch should be 'OFF', otherwise, the high voltage of the inverter may lead to life-threatening conditions.



Warning:

Please use its own DC power connector from the inverter accessories. Do not interconnect the connectors of different manufacturers. Max. DC input current should be 20A. if exceeds, it may damage the inverter and it is not covered by Deye warranty.

5.3 AC input terminal connection

Do not close the DC switch after the DC terminal is connected. Connect the AC terminal to the AC side of the inverter, the AC side is equipped with single-phase AC terminals that can be conveniently connected. Flexible cords are recommended for easy installation. The are as shown in Table 5.2.



Warning:

Prohibit using a single circuit breaker for multiple inverters, prohibit the connection of load between inverter circuit breakers.

Model	Cable CSA	AWG	Breaker	Max cable length
SUN-1K-G04P1-EU-CM1	0.75mm ²	18	10A/400V	Outside cable (L+N+PE)20m
SUN-1.5K-G04P1-EU-CM1	1.0mm ²	16	10A/400V	
SUN-2K-G04P1-EU-CM1	1.0mm ²	16	16A/400V	
SUN-2.2K-G04P1-EU-CM1	1.25mm ²	16	16A/400V	
SUN-2.5K-G04P1-EU-CM1	1.25mm ²	16	20A/400V	

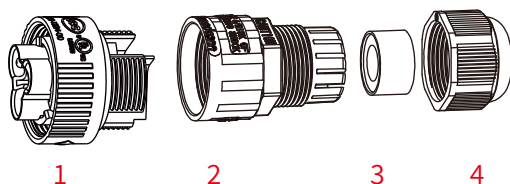
Model	Cable CSA	AWG	Breaker	Max cable length
SUN-2.7K-G04P1-EU-CM1	1.5mm ²	14	20A/400V	Outside cable (L+N+PE)20m
SUN-3K-G04P1-EU-CM1	1.5mm ²	14	20A/400V	
SUN-3.3K-G04P1-EU-CM1	2.5mm ²	12	20A/400V	
SUN-3.6K-G04P1-EU-CM1	2.5mm ²	12	32A/400V	
SUN-4K-G04P1-EU-CM1	2.5mm ²	12	32A/400V	

Table 5.2 Cable information

The AC output connector is divided into three parts: matching socket, sleeve and sealingsleeve, as shown in picture 5.7, the steps are as follows:

Step 1: Remove the cable sealing ring and sleeve in sequence from the AC connector.

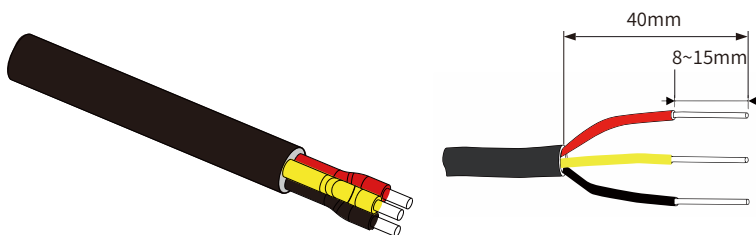
Step 2: Separate the sleeve from the matching socket, as shown in picture 5.7, the connector body has two locking holes, and press the locking valve in the hole inward to separate the matching socket from the sleeve.



1. Matching socket 2.Sleeve 3.Sealing core 4.Sealing nut

Pic 5.7 AC connector structure

Step 3: Use strippers to strip the protective sheath and insulation layer of the AC cable to the right length, as shown in Picture 5.8.



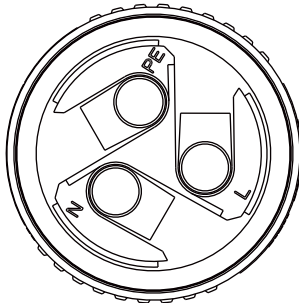
Pic 5.8 Strip AC cable



Warning:
Be careful to distinguish the L, N and PE of the AC cables.

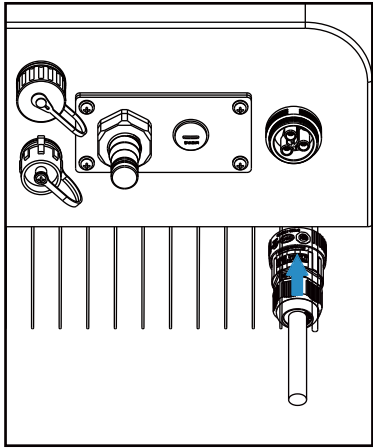
Step 4: Insert the cable (L, N, PE) into the sealing sleeve and sleeve.

Step 5: Use the hexagon screwdriver, loosen the bolts of the socket in turn, and insert each cable core into the corresponding jack, and set each screw. The connection hole of AC connection terminal labeling is shown in picture 5.9.



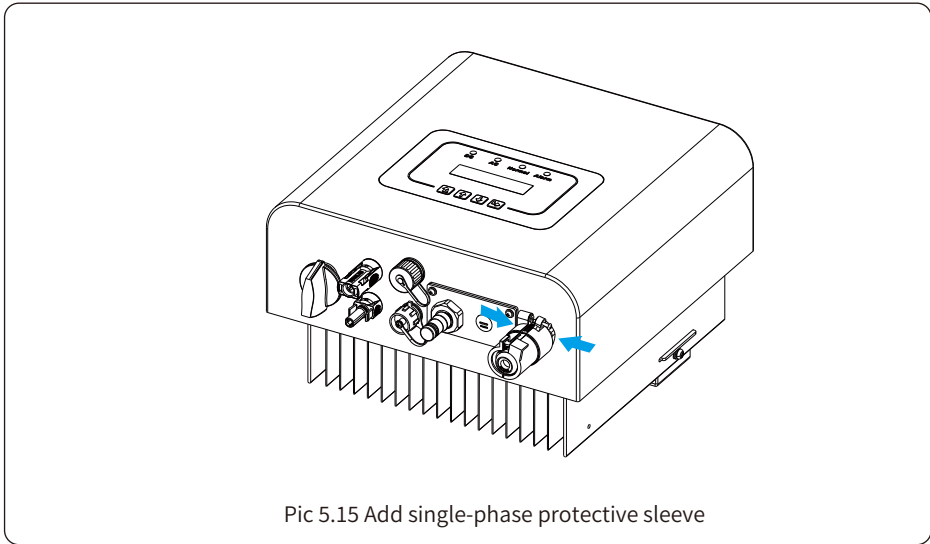
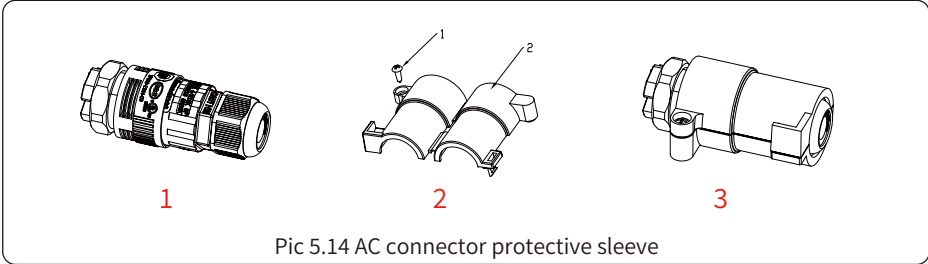
Pic 5.9 AC Connector Hole Pattern

Step 6: Set the sleeve and sealing ring in place.
Step 7: Connect the terminals to the inverter as shown in picture 5.10.



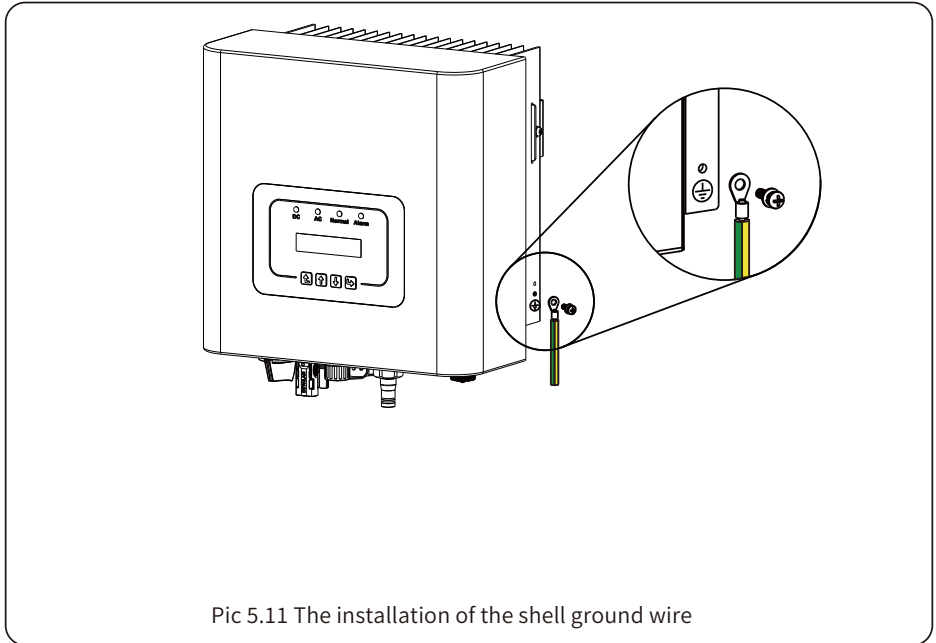
Pic 5.10 AC input connection

Step 8: After connecting AC connector to grid port at the bottom of the machine, fix the protective sleeve to the joint position, and then fix it with screws. Please connect the terminals to the inverter as shown in picture 5.14 .



5.4 The connection of the ground line

Good grounding is good for resisting surge voltage shock and improving EMI performance. Therefore, before connecting AC, DC and communication cables, you need to ground the cable firstly. For a single system, just ground the PE cable. For multiple machine systems, all PE cables of the inverter need to be connected to the same grounding copper platoon to ensure the equipotential connection. The installation of the shell ground wire is shown as picture 5.11. The external protective earthing conductor is made of the same metal as the phase conductor.



Model	Wire Size	Cable(mm ²)	Torque value(max)
1kW	18AWG	0.75mm ²	8.5Nm
1.5/2kW	16AWG	1.0mm ²	8.5Nm
2.2/2.5kW	16AWG	1.25mm ²	8.5Nm
2.7/3kW	14AWG	1.5mm ²	8.5Nm
3.3/3.6/4kW	12AWG	2.5mm ²	8.5Nm



Warning:

Inverter has built-in leakage current detection circuit, The type A RCD can be connected to the inverter for protection according to the local laws and regulations. If an external leakage current protection device is connected, its operating current must be equal to 300 mA or higher, otherwise inverter may not work properly.

5.5 Max. over current protection device

In order to protect the inverter AC connection, it is recommended to install a circuit breaker to prevent overcurrent. See table 5.3 below.

Inverter	Rated output voltage(V)	Rated output current(A)	Current for protection device(A)
SUN-1K-G04P1-EU-CM1	220/230	4.6/4.4A	10
SUN-1.5K-G04P1-EU-CM1	220/230	6.8/6.5A	10
SUN-2K-G04P1-EU-CM1	220/230	9.1/8.7A	16
SUN-2.2K-G04P1-EU-CM1	220/230	10.0/9.6A	16
SUN-2.5K-G04P1-EU-CM1	220/230	11.4/10.9A	20
SUN-2.7K-G04P1-EU-CM1	220/230	12.3/11.8A	20
SUN-3K-G04P1-EU-CM1	220/230	13.7/13.1A	20
SUN-3.3K-G04P1-EU-CM1	220/230	15.0/14.4A	20
SUN-3.6K-G04P1-EU-CM1	220/230	16.4/15.7A	32
SUN-4K-G04P1-EU-CM1	220/230	18.2/17.4A	32

Table 5.3 Recommended current protector specifications

5.6 Monitoring solutions

The inverter is equipped with a built-in data logger module that supports 4G or Wi-Fi communication (optional), so it has remote monitoring function.

Specification of WiFi module:

Frequency range: 2.412GHz-2.472GHz

Module maximum transmitting power: 802.11b: +17 ± 1.5dBm (@11Mbps)

802.11g: +15 ± 1.5dBm (@54Mbps) 802.11n: +14 ± 1.5dBm (@HT20, MCS7)

Antenna: External Antenna

Antenna Gain: 2dBi

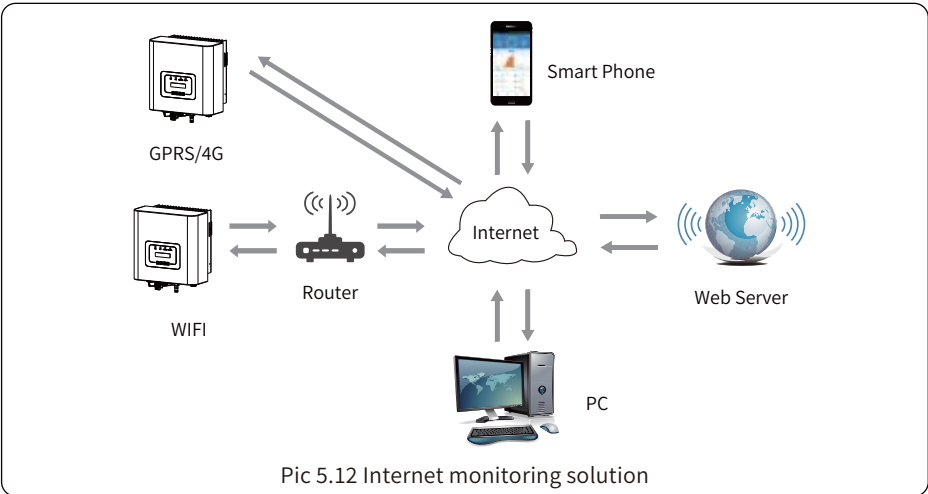
Specification of 4G module:

Frequency range: FDD-LTE: B1, B3, B5, B8 TDD-LTE: B34, B38, B39, B40, B41

Module maximum transmitting power: LTE: +23dBm ± 2dBm

Antenna: External Antenna

Antenna Gain: Low Band ≥ -8.8dBi High Band ≥ -19.3dBi



Pic 5.12 Internet monitoring solution

5.7 Monitoring Platform

This series Single-phase inverter has built-in WIFI modular which is able to connect router directly. For WIFI configuration, please check the manual of “Built-in WIFI modular Single-phase inverter WIFI configuration Manual”.

Web monitoring address: <https://pro.solarmanpv.com>; (for Solarman distributor account)
<https://home.solarmanpv.com> (for Solarman end user account)

For mobile phone monitoring system, scan the QR code to download the APP.

Also you can find it by searching “solarman business” in App store or Google Play store, and this App is for distributor/installer.

Find it by searching “solarman smart” in App store or Google Play store and choose “solarman smart”, this app is for plant owner.



SOLARMAN Smart
for end user



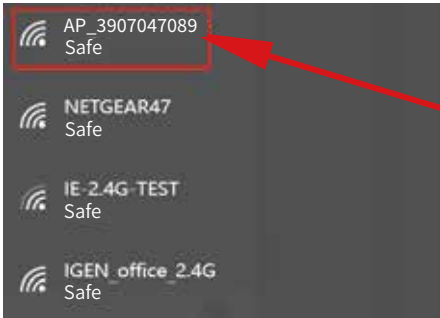
SOLARMAN Business
for distributor/installer

5.8 How to connect the Single-phase inverter to the router via web



WiFi configuration
manual

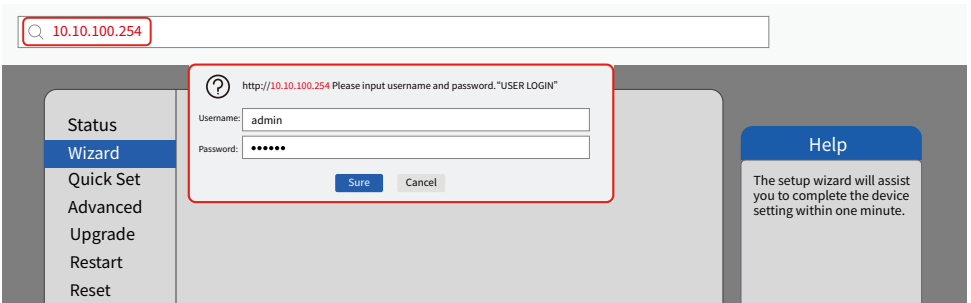
1. Turn on the wireless network of your PC or smartphone.
2. The default password of the AP network is 12345678 if there's no nameplate that includes PWD:XXXXXXXX on the inverter body. If there's nameplate that includes PWD:XXXXXXXX on the inverter body then the AP network password is the "XXXXX XXX": for example, the default password of AP network is "5c4db4d8" of the inverter SN:2302202012.



Single-phase inverter SN: 2302202012 Built-in datalogger :3907047089

Also, the default password can be changed. If forgetting the modified password, please contact service@deye.com.cn for help.

3. Open a browser and enter **10.10.100.254**. Both username and password are "admin". (Recommended browser: IE 8+, Chrome 15+, Firefox 10+).



4. Browser jumps to "Status" page, the basic information is listed there.

Status	
Wizard	
Quick Set	
Advanced	
Upgrade	
Restart	
Reset	

- Inverter information

Inverter serial number	---
Firmware version(main)	---
Firmware version(slave)	---
Inverter model	---
Rated power	--- W
Current power	--- W
Yield today	--- kWh
Current power	--- kWh
Alerts	---
Last updated	---

- Device information

Device serial number	3907047089
Firmware version	LSW3_14_FFFF_1.0.23
Wireless AP mode	Enable
SSID	AP_1704013242
IP address	10.10.100.254
MAC address	8C:D8:B3:71:8D:B0
Wireless STA mode	Disable
Router SSID	
Signal Quality	
IP address	
MAC address	

- Remote server information

Remote server A	Not connected
Remote server B	Not connected

Help

The device can be used as a wireless access point(AP mode) to facilitate users to configure the device, or it can also be used as a wireless information terminal (STA mode) to connect the remote server via wireless router.

Status of remote server

- Not connected: Connection to server failed last time. If under such status, please check the issues as follows: (1)check the device information to see whether IP address is obtained or not; (2)check if the router is connected to internet or not; (3)check if a firewall is set on the router or not;
- Connected: connection to server successful last time;
- Unknown: No connection to server.Please check again in 5 minutes.

5. Turn to "Wizard" page, click "Refresh" to search the wireless network. Select the target network and click "Next".

Status	
Wizard	
Quick Set	
Advanced	
Upgrade	
Restart	
Reset	

Please select your current wireless network:

<input checked="" type="radio"/> IE-2.4G-TEST	54:A7:3:70:99:13	82	1
<input type="radio"/> AP_1753738492	0:BE:D5:20:B8:2C	80	1
<input type="radio"/> IGEN_office_2.4G	30:EA:E7:36:B:36	78	2
<input type="radio"/> IGENTEST	0:BE:D5:20:B8:2C	76	1
<input type="radio"/> IGENTEST	E8:65:D4:F2:15:B8	74	6
<input type="radio"/> IGEN_office_2.4G	90:5D:7C:97:95:29	74	1
<input type="radio"/> IGEN_office_2.4G	90:5D:7C:97:95:27	72	1
<input type="radio"/> IGEN_office_2.4G	90:5D:7C:97:C9:E5	72	1
<input type="radio"/> AP_1719065936	30:EA:E7:36:CF:B2	70	1
<input type="radio"/> IGEN_office_2.4G	90:5D:7C:97:C9:E3	70	1
<input type="radio"/> TESR+™ 2;	4A:EC:9E:C3:3E	70	11
<input type="radio"/> IGEN_office_2.4G	0:BE:D5:20:B7:EE	66	11

* Note: When RSSI of the selected WiFi network is lower than 15%, the connection may be unstable, please select other available network or shorten the distance between the device and router.

Refresh

Add wireless network manually:

Network name (SSID) (Note:case sensitive)	IE-2.4G-TEST
Encryption method	WPA2PSK
Encryption algorithm	AES

Next

Help

The setup wizard will assist you to complete the device setting within one minute.

1
2
3
4

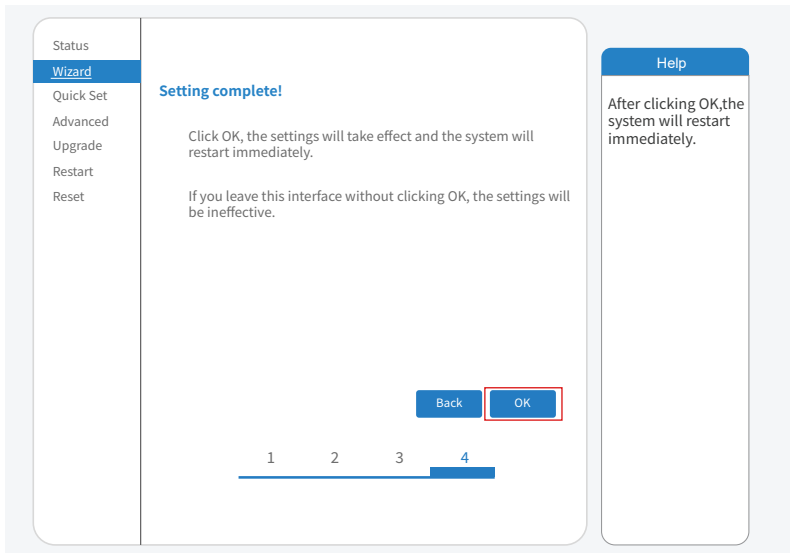
6. Enter the password and click Next.

The screenshot shows a configuration wizard with a sidebar on the left containing 'Status', 'Wizard', 'Quick Set', 'Advanced', 'Upgrade', 'Restart', and 'Reset'. The 'Wizard' option is selected. The main content area is titled 'Please fill in the following information:'. It contains a password field with a red box around it, a 'Show Password' checkbox, a dropdown menu for 'Obtain an IP address automatically' set to 'Enable', and input fields for 'IP address', 'Subnet mask', 'Gateway address', and 'DNS server address'. At the bottom, there are 'Back' and 'Next' buttons, with 'Next' highlighted by a red box. A progress indicator at the bottom shows four steps, with step 2 highlighted.

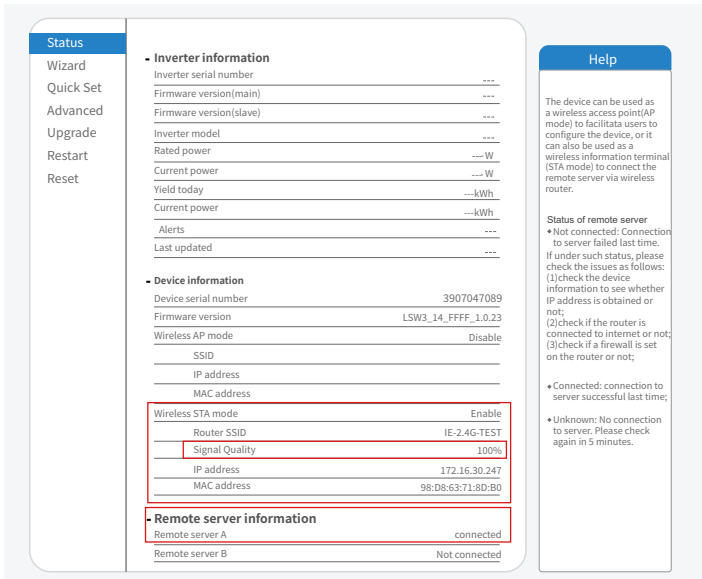
7. Users can select any options below to enhance the security and click Next.

The screenshot shows a configuration wizard with a sidebar on the left containing 'Status', 'Wizard', 'Quick Set', 'Advanced', 'Upgrade', 'Restart', and 'Reset'. The 'Wizard' option is selected. The main content area is titled 'Enhance Security'. It contains the text 'You can enhance your system security by choosing the following methods' and three options with checkboxes: 'Hide AP', 'Change the encryption mode for AP', and 'Change the user name and password for Web server'. All three options are highlighted by a red box. At the bottom, there are 'Back' and 'Next' buttons, with 'Next' highlighted by a red box. A progress indicator at the bottom shows four steps, with step 3 highlighted.

8. If the setup is successful, the following page will pop up and click OK to reboot the Single-phase inverter.



9. Connect to logger AP network again, then log in to 10.10.100.254 by Browser, and check the system info of "Status" page. After the network setting is done, the remote server A or B should be "connected".

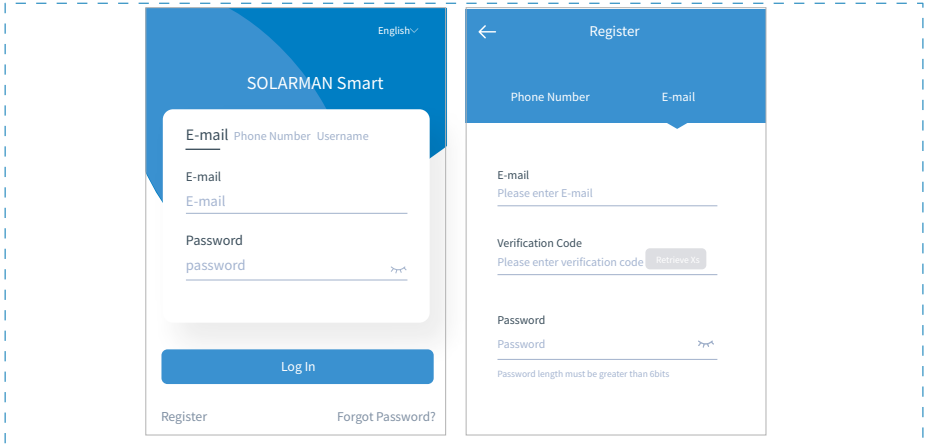


10. When it shows "connected" which means this Single-phase inverter has connected solarman platform successfully. Generally speaking, it will be online after 10-15min after configuration successfully at the first time.

5.9 How to connect in APP

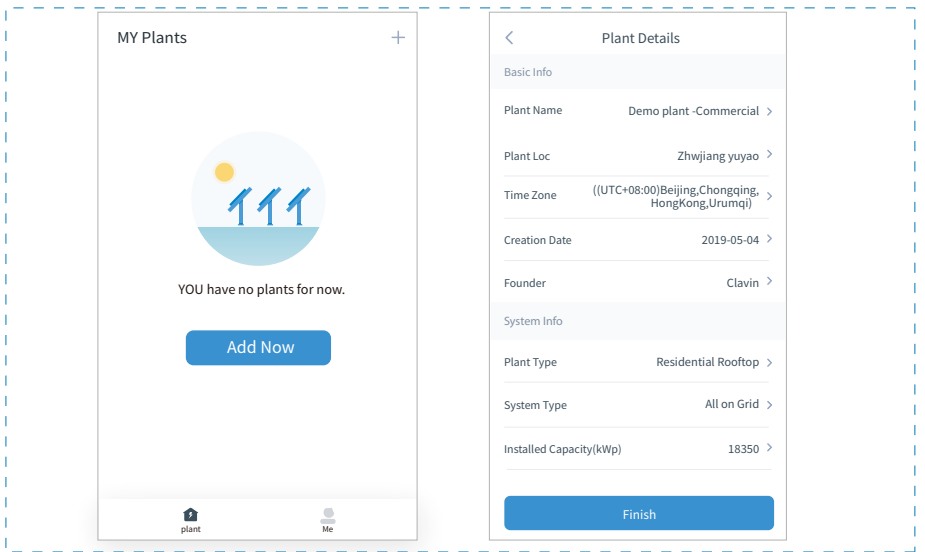
1. Registration

Open the app of SOLARMAN Smart and register an account.
Click "Register" and create your account here.



2. Create a Plant

Click "Add Now" to create your plant.
Please fill in plant basic info and other info here.

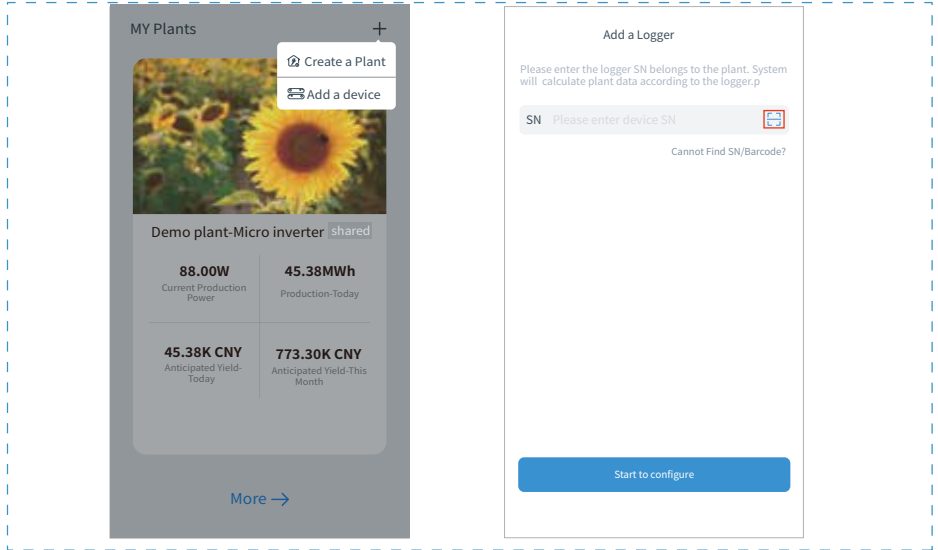


3. Add a Logger

Optional 1: Enter the logger SN manually.

Optional 2: Click the icon in the right and scan the QR code to enter logger SN.

You can find logger SN on the carton packaging or on the logger body.

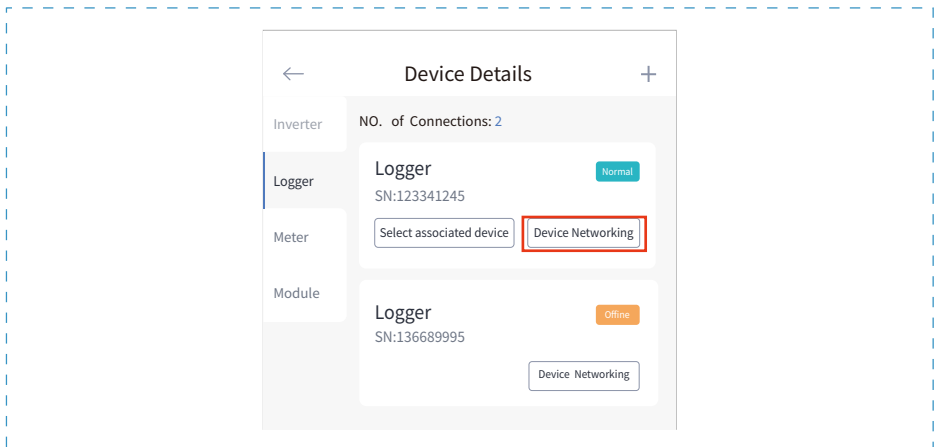


4. Network Configuration

After the logger is added, please configure the network to ensure normal operation.

Go to "Plant Details"- "Device List", find the target SN and click " Device Networking".

If showing "online" which means the datalogger of the inverter connects the solarman platform successfully. Then you will be able to check the plant info on the platform.



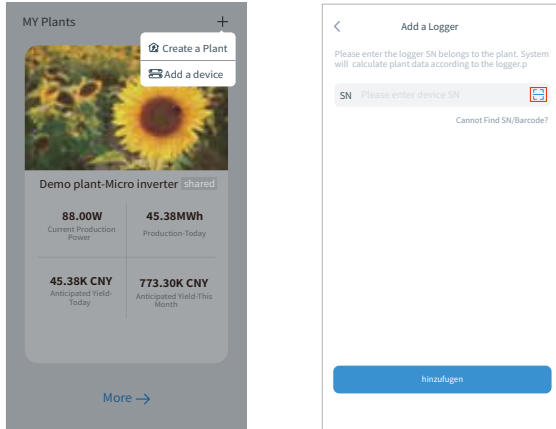
5.10 USER MANUAL for SOLARMAN Smart APP

1.Add a Logger

Method 1: Enter logger SN manually.

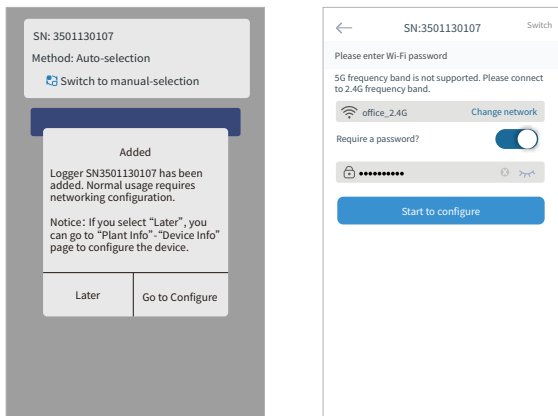
Method 2: Click the icon in the right and scan to enter logger SN

You can find logger SN in the external packaging or on the logger body.



2.Network Configuration

Step 1: Click“Go to Configure”to set the network. (Please make sure Bluetooth and WiFi are ON.)



Step 2: Please wait for a few minute. Then click "Done" and view plant data.

← **Device Configuration**
Countdown

59

Please shorten the distance between the device, router and phone.
Please keep Bluetooth ON during the configuration.

Configurtion succeeded

Device data will be displayed in 10 mins. After that, you can check device status in device list.

Done

 **NOTE**

5G WiFi is not supported .

 **REMARQUE**

Le Wi-Fi 5G n' est pas pris en charge.

6. Startup and Shutdown

Before starting the inverter, make sure that the inverter can meet the following conditions, otherwise it may result in fire or damage to the inverter. In this case, we do not undertake any responsibility. At the same time, to optimize the system configuration, it is recommended that the two inputs be connected to the same number of photovoltaic modules.

- a). The maximum open circuit voltage of each set of photovoltaic modules shall not exceed 550Vdc under any conditions.
- b). Each input of the inverter better use the same type of photovoltaic module in series.
- c). Total output power of PV shall not exceed the maximum input power of inverter, each photovoltaic modules shall not exceed the rated power of each channel.

6.1 Start up the inverter

When starting up the Single Phase String Power Inverter , should follow steps below:

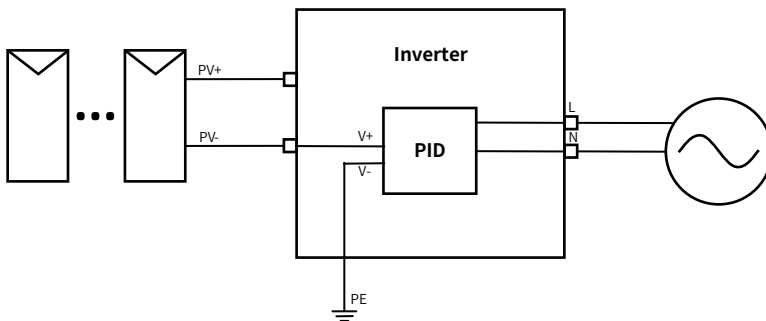
1. Starting switch on the AC breaker.
2. Turn on the DC switch of the PV module, and if the panel provides sufficient starting voltage and power, the inverter will start.
3. The inverter will first check the internal parameters and the grid parameters, while the liquid crystal will show that the inverter is self-checking.
4. If the parameter is within acceptable range, the inverter will generate energy.
NORMAL indicator light is on.

6.2 Inverter Shutdown

Must follow below steps while shutting down the inverter:

1. Switch off the AC breaker.
2. Wait for 30 seconds, turn off the DC switch (if any). The inverter will close the LCD and all indicators within two minutes.

6.3 Anti-PID Function(optional)



The Anti-PID module repairs the PID effect of the PV module at night. The PID module always runs when connected to AC.

If maintenance is required and turn off the AC switch can disable the Anti-PID function.



WARNING:

The PID functionality is automatic. When the DC bus voltage is below 50VDC, the PID module will create 450VDC between the PV and ground. No control and equipment are required.



WARNING:

If you need to maintain the inverter, Please turn off the AC switch first, then turn off the DC switch, and wait 5 minutes before you do other operations.

6.4 LCD night power supply(optional)

Add a PCB board which uses AC power to supply the LCD screen and data logger , and then the inverter can upload consumption power data to the cloud platform during night. This feature is optional.

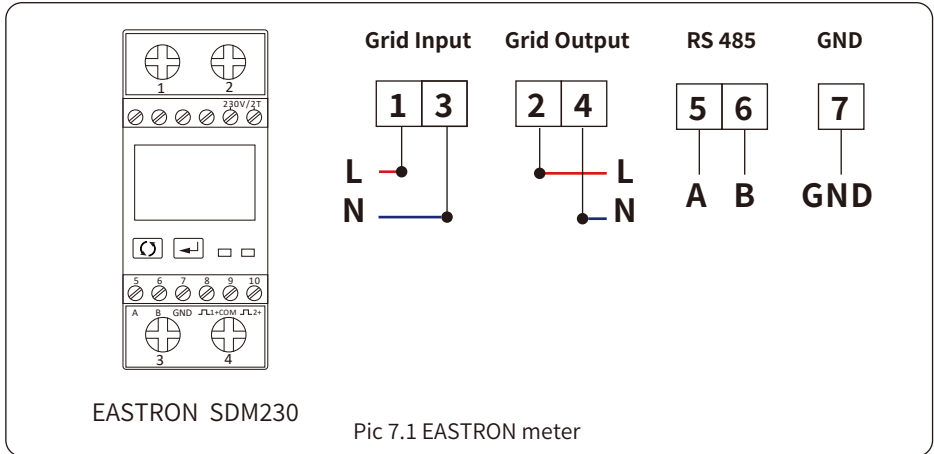
7. Zero-export function via energy meter

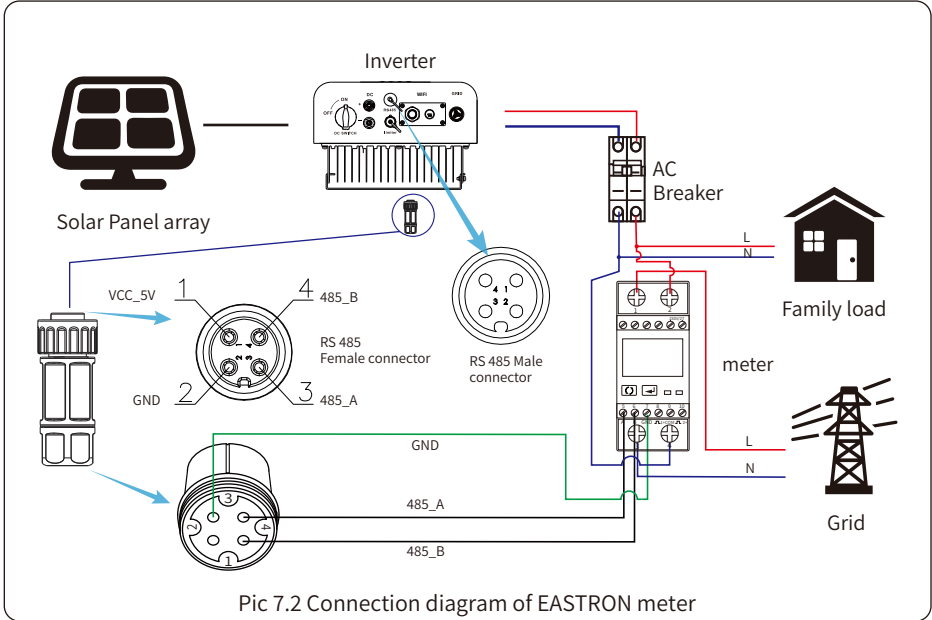
When you are reading this, we believe that you have completed the connection according to the requirements of chapter 5, if you have been running your inverter at this time, and you want to use the zero-export function, please turn off AC and DC switch of the inverter, and wait for 5 minutes until the inverter completely discharged. Please follow below Pic 7.1 & Pic 7.18 to connect the energy meter.

For system wiring diagram, the red line refers to L line (L), the blue line refers to the neutral line (N), green line refers to ground wire (PE). Connecting energy meter RS485 cable to inverter's RS485 port. It's recommended to install an AC switch between the inverter and the utility grid, the specs of the AC switch are determined by the power of load.

The AC switch we recommend to connect to the inverter output can refer to Table 5.2. If there is no integrated DC switch inside the inverter you purchased, we commend you to connect the DC switch. The voltage and current of the switch depend on the PV array you access.

System connection diagram for the Eastron meter





Pic 7.2 Connection diagram of EASTRON meter



Pic 7.3 Parameter setting

When the EASTRON meter connected successfully, it will shows SN: 2



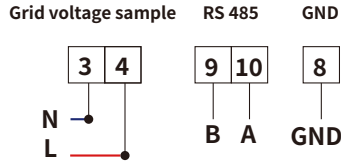
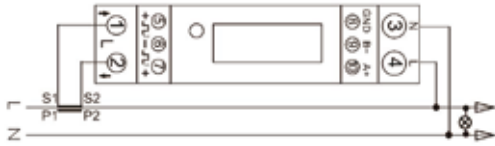
Safety Hint:

Ensuring grid input cables connect 1&3 port of energy meter, and inverter AC output cables connect 2&4 port of energy meter when connecting.



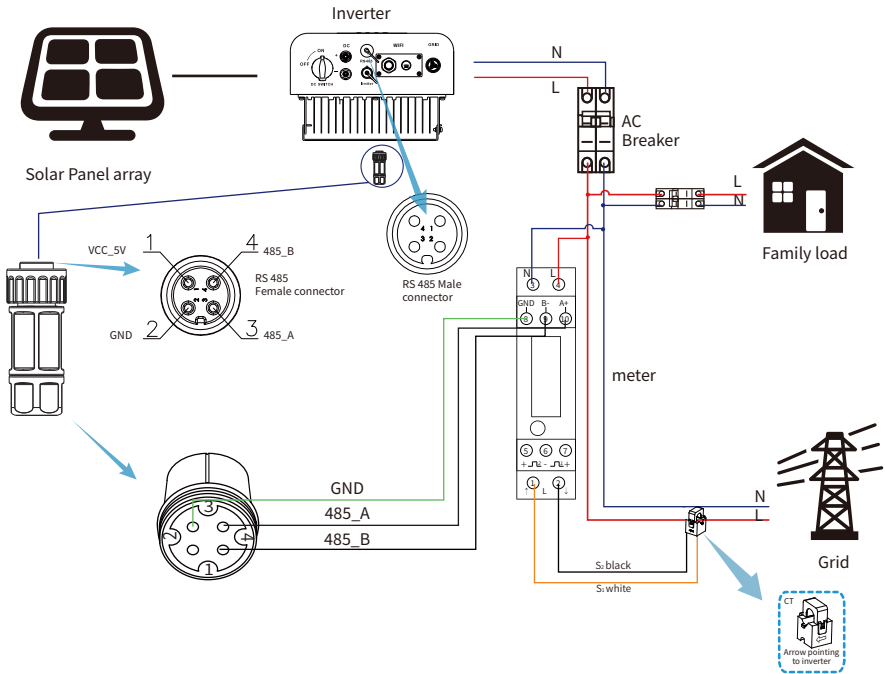
Warning:

In final installation, breaker certified according to IEC 60947-1 and IEC 60947-2 shall be installed with the equipment.



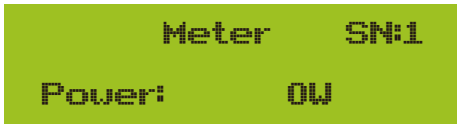
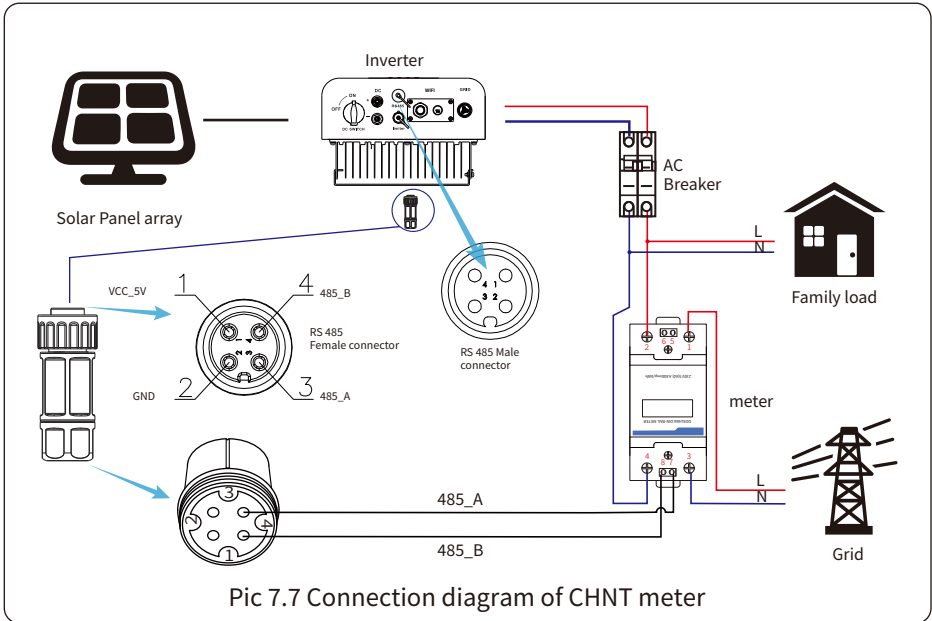
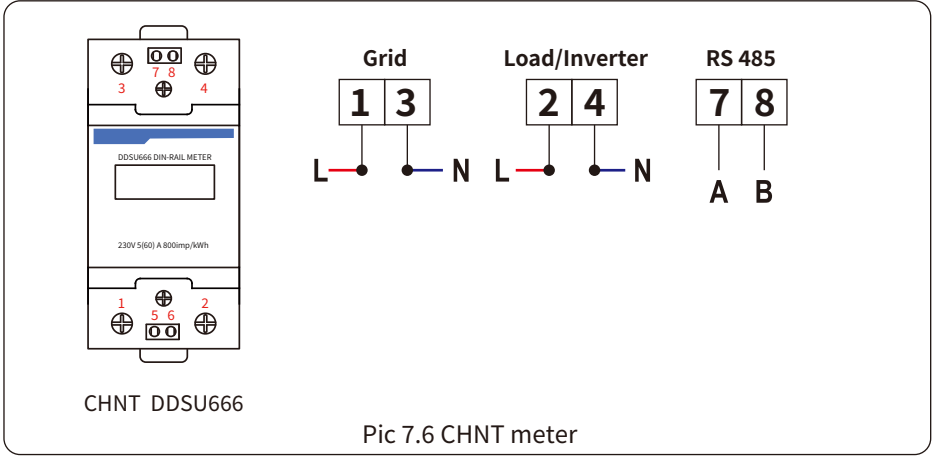
SDM120CTM-40mA
(ESCT-TA16 120A/40mA)

Pic 7.4 EASTRON meter



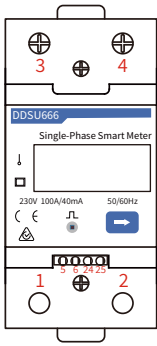
Pic 7.5 Connection diagram of EASTRON meter

System connection diagram for the CHNT meter

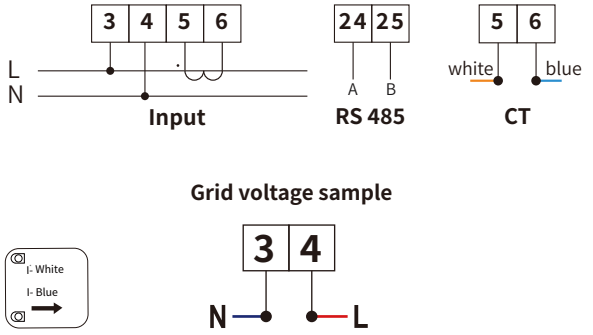


Pic 7.8 Parameter setting

When the CHNT meter connected successfully, it will shows SN: 1



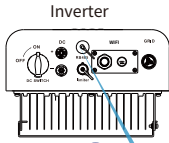
DDSU666-CT
(CTF16-2K5-100A)



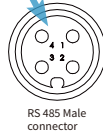
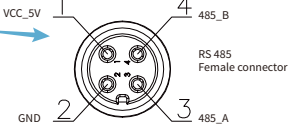
Pic 7.9 CHNT meter



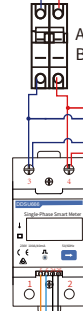
Solar Panel array



Inverter



RS 485 Male connector



meter



Family load



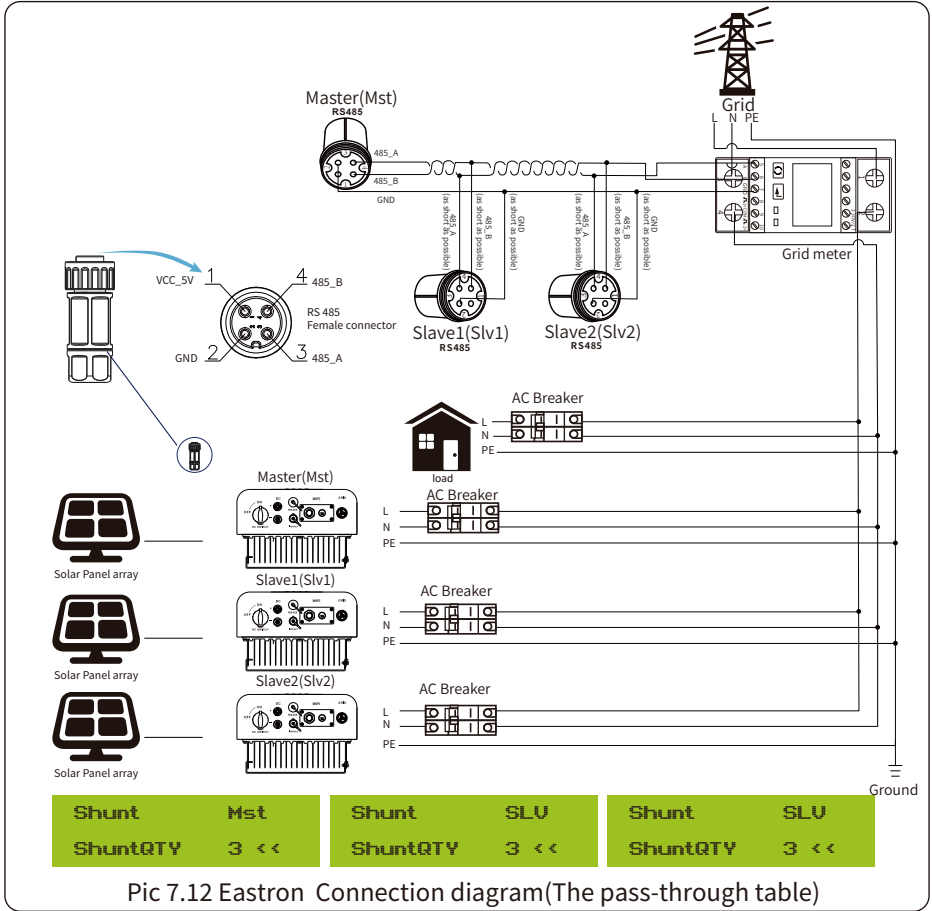
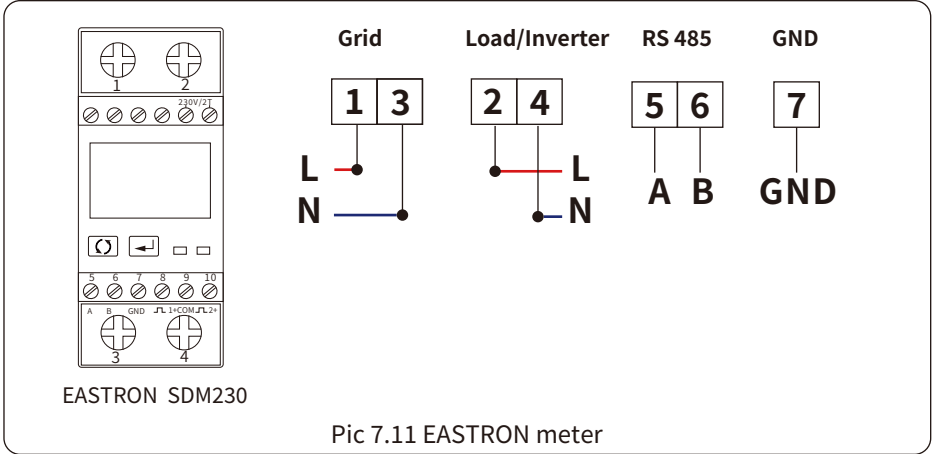
Grid

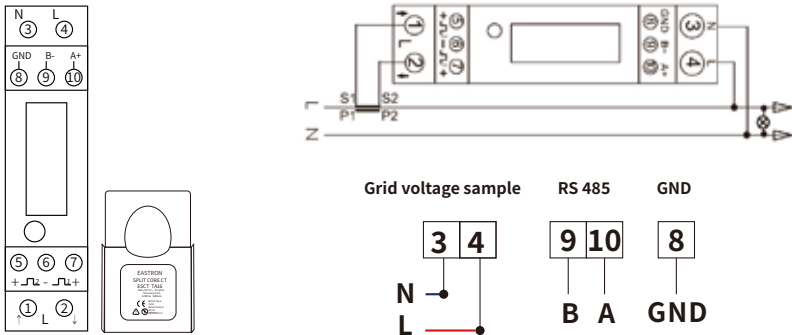


Arrow pointing to inverter

Pic 7.10 Connection diagram of CHNT meter

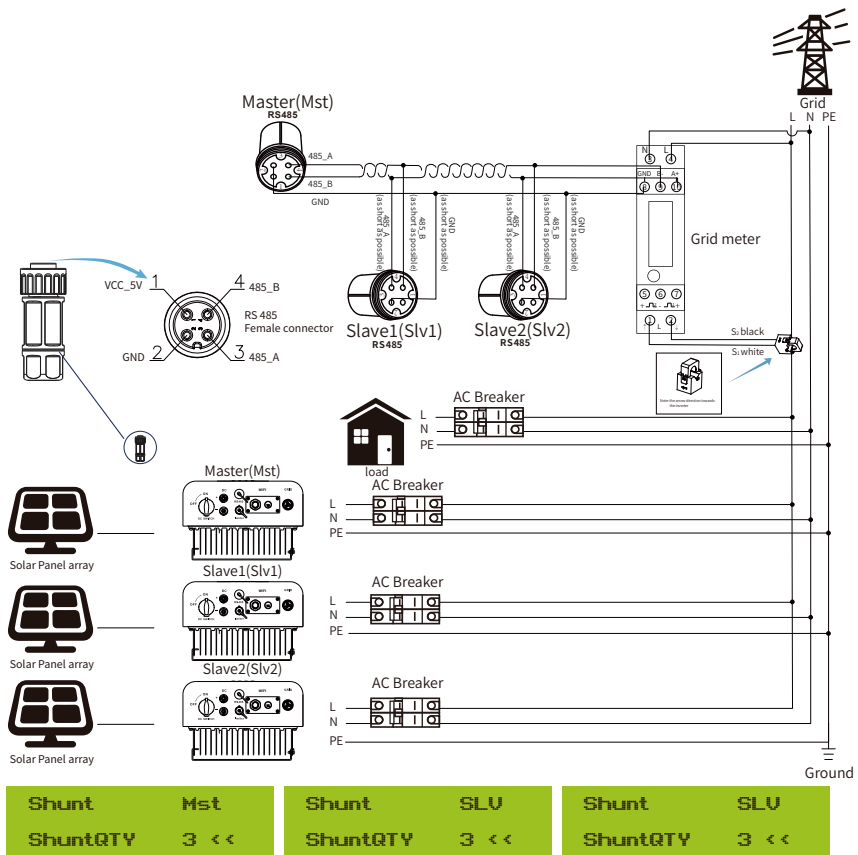
System connection diagram for the Eastron meter



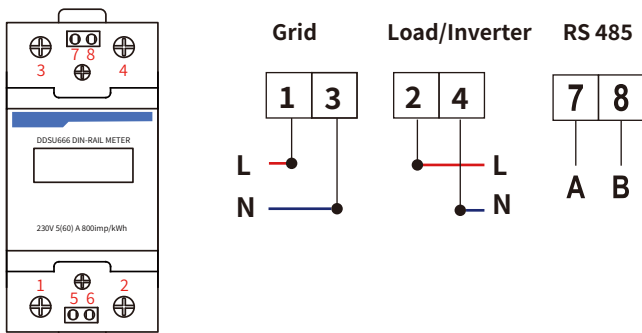


SDM120CTM-40mA
(ESCT-TA16 120A/40mA)

Pic 7.13 EASTRON meter

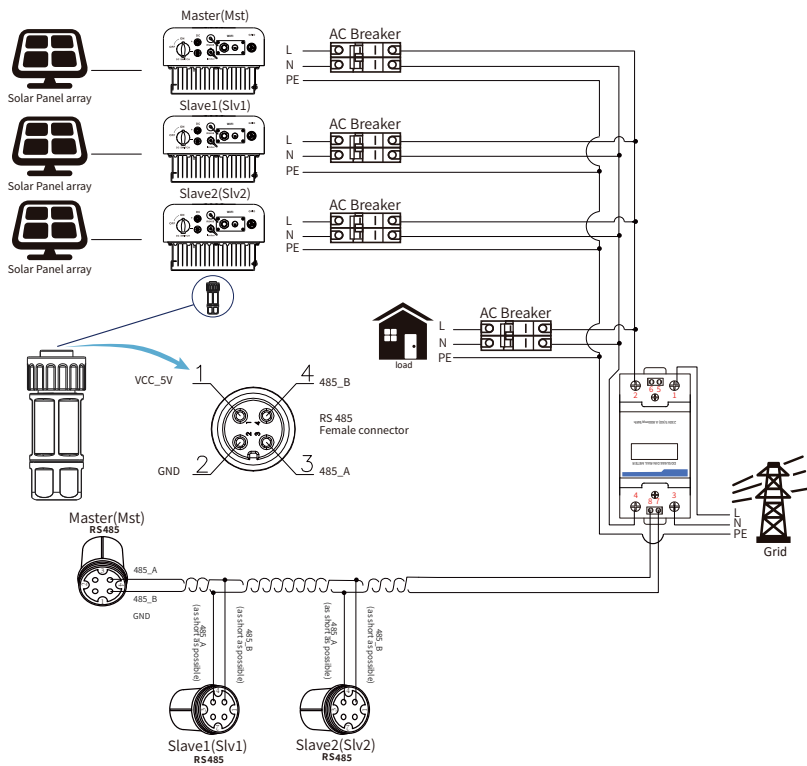


Pic 7.14 Eastron Connection diagram(The pass-through table)



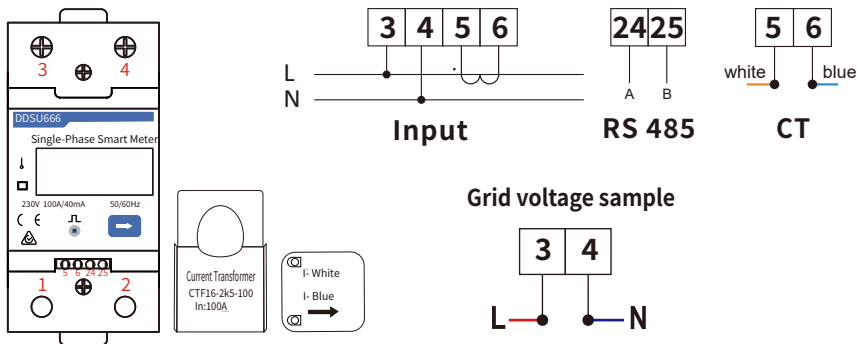
CHNT DDSU666

Pic 7.15 CHNT meter



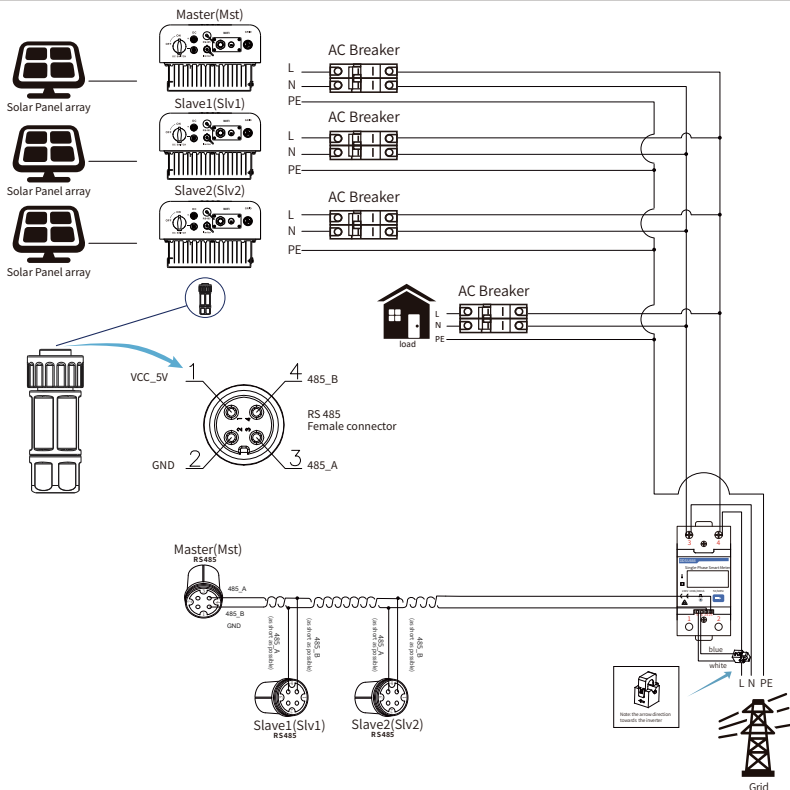
Shunt	Mst	Shunt	SLV	Shunt	SLV
ShuntQTY	3 <<	ShuntQTY	3 <<	ShuntQTY	3 <<

Pic 7.16 CHNT Connection diagram(The pass-through table)



DDSU666-CT
(CTF16-2K5-100A)

Pic 7.17 CHNT meter



Shunt	Mst	Shunt	SLV	Shunt	SLV
ShuntQTY	3 <<	ShuntQTY	3 <<	ShuntQTY	3 <<

Pic 7.18 CHNT Connection diagram(The pass-through table)

7.1 Use of zero-export function

When the connection is completed, the following steps should be referred to use this function:

1. Turn on the AC switch.
2. Turn on the DC switch, waiting for the inverter's LCD is turned on.
3. Press Enter button on the LCD panel in the main interface into the menu options, select [parameter setting] to enter setup submenu, and then select [running parameters] as shown in picture 7.19, at this time please input the default password 1234 through pressing the button [up down, enter], enter the operation parameter setting interface, shown as picture 7.20.



Pic 7.19 Parameter setting



Pic 7.20 Meter switch

4. Operate the button [up down], move setting cursor to energy meter and press the button [enter]. At this time you can turn on or turn off the energy meter by choosing [up down] button, please press [enter] button to confirm when setting done.
5. Move the cursor to [OK], press [enter] to save the settings and exit the running parameters page, otherwise the settings are invalid.
6. If set up successfully, you can return to the menu interface, and display the LCD to [home page] by press the [up down] button. If it displays [meter power XXW], the zero-export function setting is completed. Shown as picture 7.21.



Pic 7.21 Zero-export function via energy meter turn on

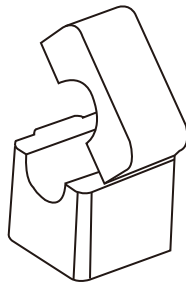
7. Meter power XXW shows positive means grid is supplying the load, and no power fed into grid. if meter power shows negative, it means PV energy is being sold to grid.
8. After properly connection is done, wait for inverter starting. If the power of the PV array meets the current power consumption, the inverter will keep a certain output to counteract the power of the grid without backflow .

7.2 Sensor Clamp(optional)

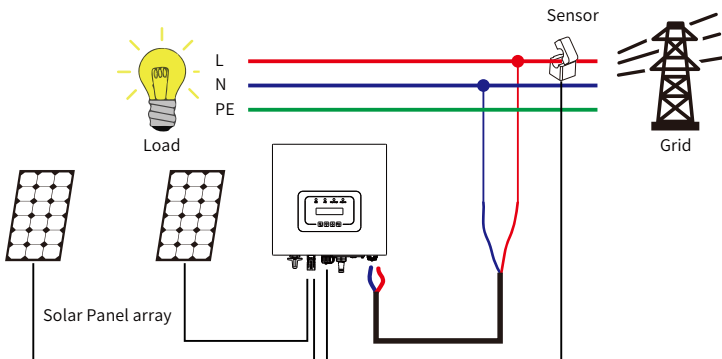
The inverter has integrated export limitation function. The function is to adjust the output of inverter quickly according to the power of the user and solar panels, prevent the output of the inverter from being fed to the power grid. This limiter function is optional. If you buy the inverter with limiter, a current sensor will be included in the package which is necessary for limiter function.

7.2.1 Zero-export function via CT

When you are reading this, we believe that you have completed the connection according to the requirements of chapter 5, if you have been running your inverter at this time, and you want to use the limiter function, please turn off AC and DC switch of the inverter, and wait for 5 minutes until the inverter completely discharged. Then connect the current sensor to the inverter limiter interface. Make sure they are reliably connected, and the current sensor should clamp to the live wire of the incoming line. In order to make it easier for you to use the built-in limiter function of the inverter, we have specifically given the wiring diagram, as shown in Picture 7.23, the red lines connected to the utility grid said wire (L), blue line shows the zero line (N), yellow green line shows the ground wire (PE). We recommend installing a AC switch between the inverter outlet and the utility grid, the specs of the AC switch is determined according to the load capacity. The AC switch we recommend to connect to the inverter output can refer to Table 5.1. If there is no integrated DC switch inside the inverter you purchased, we recommend you to connect the DC switch. The voltage and current of the switch depends on the PV array you access.



Pic 7.22 Sensor Clamp (The arrow of current sensor points to the grid)



Pic7.23 Connection diagram of Sensor Clamp

7.3 Use of limiter function

When the connection is completed, the following steps should be referred to use this function:

1. Turn on the AC switch.
2. Turn on the DC switch, waiting for the inverter's LCD is turned on.
3. Press Enter button on the LCD panel in the main interface into the menu options, select [parameter setting] to enter setup submenu, and then select [running parameters] as shown in picture 7.24, at this time please input the default password 1234 through pressing the button [up down, enter], enter the operation parameter setting interface, shown as picture 7.25.



Pic 7.24 Parameter setting



Pic 7.25 Limit switch

4. Operate the button [up down], move setting cursor to limit function and press the button [enter]. At this time you can turn on or turn off the limit function by choosing [up down] button, please press [enter] button to confirm when setting done.
5. Move the cursor to [confirm] , press ENTER to save the settings and exit the running parameters page, otherwise the settings are invalid.
6. If set up successfully, you can return to the menu interface, and display the LCD to [home page] by press the [up down] button. If it displayed as [utility power], the limiter function settings will be completed. Shown as picture 7.26.



*** This item is not available for some FW verison**

Pic 7.26 Limiter function turn on

7. [utility power] showing positive means grid power is consuming energy, and there is no backflow. If [utility power] shows negative, which means there' s excess PV energy flows to grid or current transformer arrow direction is in wrong direction. Please read more on chapter 7.
8. After properly connection is done, wait for inverter starting. If the power of the PV array meets the current power consumption, the inverter will maintain a certain output to counteract the power of the grid without backflow .

7.4 Notes while using zero export function

For your safety and the operation of limiter function of the inverter, we put forward the following suggestions and precautions:



Safety Hint:

Under zero export mode we strongly recommend that the two PV arrays are formed by the same number of PV panels of the same size, which will make the inverter more responsive to limit the power.



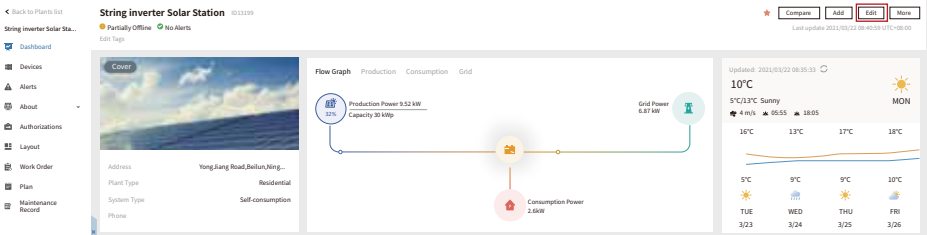
Safety Hint:

While the utility power is negative and inverter has no output power, that means the orientation of the current sensor is wrong, please turn off the inverter and change orientation of the current sensor.
(when using limiter, the arrow of current sensor points to the grid)

7.5 How to browse the load power of your PV grid-tie plant on monitoring platform?

If you want to browse load power of the system and how much energy (KWH) does it export to grid (inverter output power is used to power the load firstly and then the surplus energy will feed into grid). You also need to connect the meter according to Pic 7.12. After the connection completed successfully, the inverter will show the load power on the LCD. **But please don't setup "Meter ON"**. Also, you will be able to browse the load power on the monitoring platform. The plant setting method as below description.

Firstly, go to the solarman platform (<https://pro.solarmanpv.com>, this link is for solarman distributor account; or <https://home.solarmanpv.com>, this link is for solarman end user account;) plant home page and click "edit"



And then choose your system type as “Self-consumption”

Edit Plant Cancel Done

Basic Info
System Info
Yield Info
Owner Info

Address: Yongliang Road, Beilun, Ningbo, 315806, China

Coordinates: Longitude 121 46 19.03 Latitude 29 53 36.11

Time Zone: (UTC+08:00) Beijing,Chongqing,Hong Kong,Urumqi

Creation Time: 2020/04/08

System Info Collapse

Plant Type: Residential

System Type: **Self-consumption**

Capacity(Wp): 30

Address: 0-360

Secondly, go to plant page, if it shows the PV power, load power and grid power, which means the configuration is correct.

String inverter Solar Station 013399 Compare All Edit More
Last update: 2021/02/22 09:40:53 (UTC+08:00)

Partially Offline No Alerts

Dashboard

Devices Alerts About Authorizations Layout Work Order Maintenance Record

Cover

Address: Yongliang Road, Beilun, Ning...
Plant Type: Residential
System Type: Self-consumption
Phone:

Flow Graph Production Consumption Grid

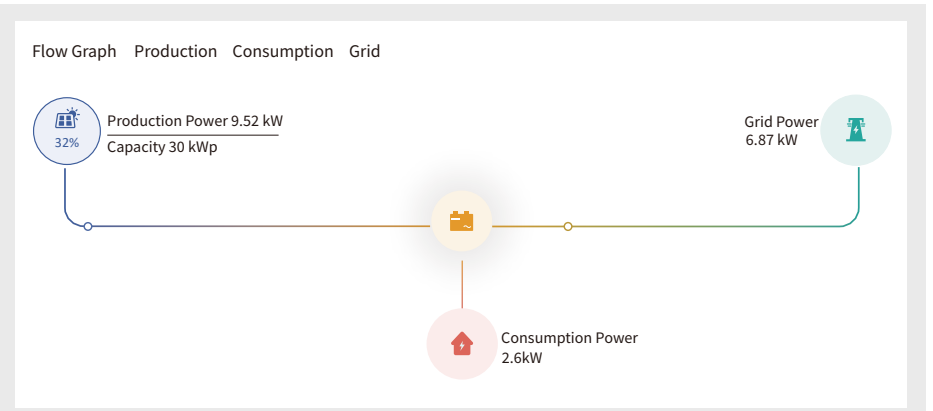
Production Power 9.52 kW
Capacity 30 kWp

Grid Power 6.87 kW

Consumption Power 2.6kW

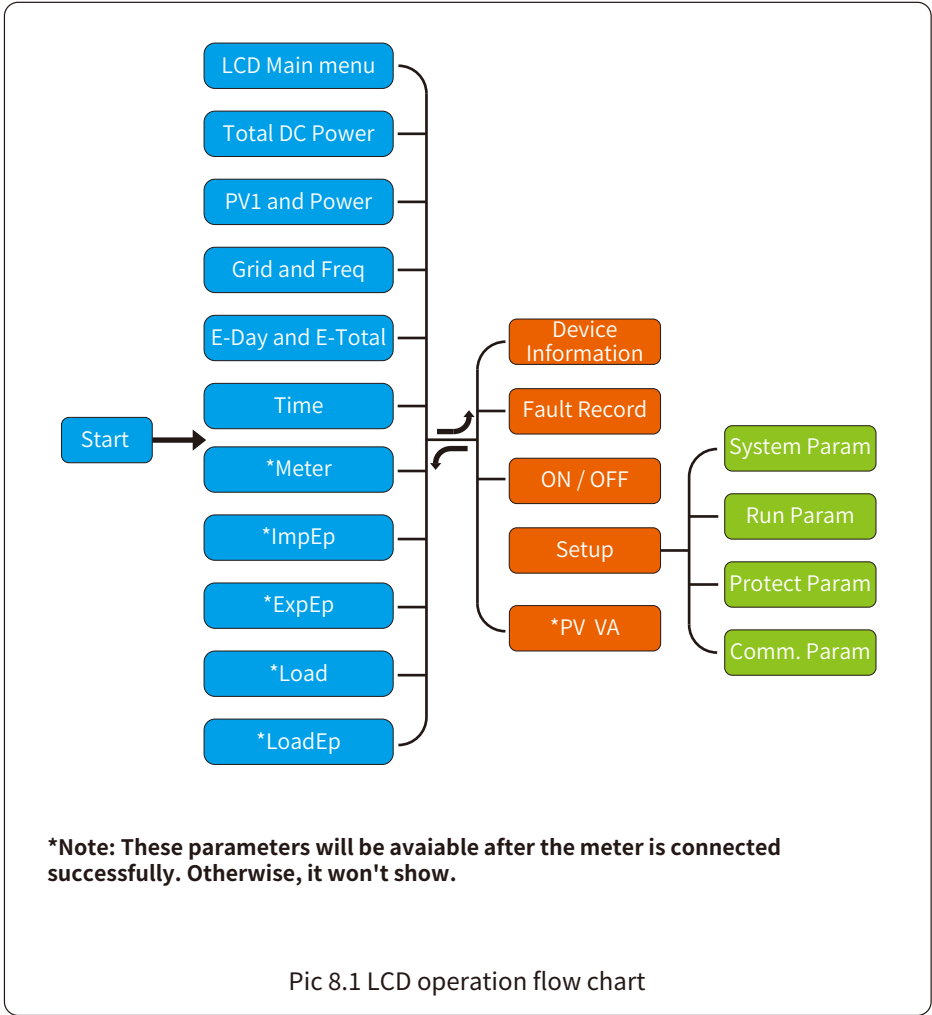
Updated: 2021/02/22 09:35:13
10°C
5°C 11°C Sunny
4 h/m 55:55 18:05 MON

16°C	13°C	17°C	18°C
5°C	9°C	9°C	10°C
TUE	WED	THU	FRI
3/23	3/24	3/25	3/26



8. General Operation

During normal operation, the LCD shows the current status of the inverter, including the current power, total generation, a bar chart of power operation and inverter ID, etc. Press the Up key and the Down key to see the current DC voltage, DC current, AC voltage, AC current, inverter radiator temperature, software version number and Wifi connection state of the inverter.



Pic 8.1 LCD operation flow chart

8.1 The initial interface

From the initial interface, you can check PV power, PV voltage, grid voltage, inverter ID, model and other information.



Pic 8.2 The initial interface

Press UP or Down, you can check inverter DC voltage, DC current, AC voltage, AC current and inverter radiator temperature(Temperature can only be seen by long pressing the button [ESC]. [enter]).



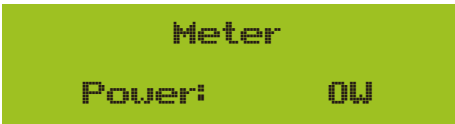
Pic 8.3 PV input voltage and current information



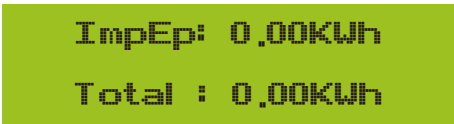
Pic 8.4 AC running state information



Pic 8.5 Time



Pic 8.6 Meter power



Pic 8.7 Electrical energy

ImpEp: Daily energy purchased from grid;
Total: Total energy purchased from grid.

```
ExpEp: 0,00KWh
Total : 0,00KWh
```

ExpEp: Daily energy sold to grid;
Total: Total energy sold to grid.

Pic 8.8 Electrical energy

```
Load
Power: 0W
```

Pic 8.9 Load power

```
LoadEp: 0,00KWh
Total : 0,00KWh
```

LoadEp: Daily consumption;
Total: Total energy consumption.

Pic 8.10 Load consumption

```
E-Day : 0Wh
E-Total : 134KWh
```

E-Day: Daily generation;
E-Total: Total generation.

Pic 8.11 PV generation

8.2 Submenus in the Main Menu

There are five submenus in the Main Menu.

8.2.1 Device information

Device Info, <<	GL3000 SN-01
Fault Record	PF:0,000
ID:2222224332	Inv1400
Inv1400	Lcd0238

Pic 8.12 Device information

You can see the LCD software Lcd0238 and Control Software Version Inv1400. In this interface, there are parameters such as rated power communication addresses.

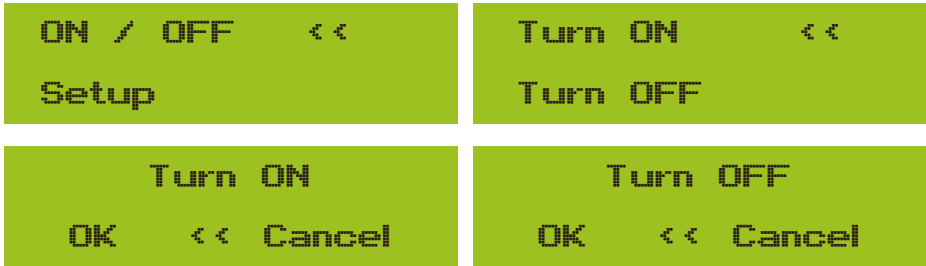
8.2.2 Fault Record

It can keep eight fault records in the menu including time, customer can deal with it depends on the error code.



Pic 8.13 Fault Record

8.2.3 ON/OFF setting

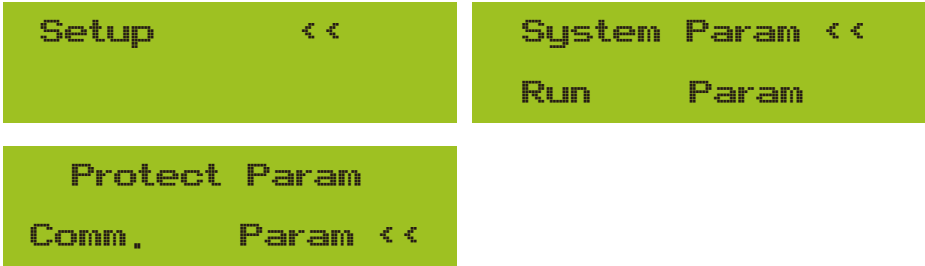


Pic 8.14 ON/OFF setting

When "Turn OFF" is selected and press "OK" to be checked, it will stop working immediately. And, it will be in Off status. When the "turn on" is ticked again, it will go to self-test program again. If it passed the selfcheck, it will start to work again.

8.2.4 Parameter setting

There are four submenus in the setup. Setting includes system param, run param, protect param, comm.param. All of these information for maintenance reference.



Pic 8.15 Submenus of the parameter setup

8.3 System param setting

System Param includes time set, language set, display set and factory reset.



Pic 8.16 System Param

20200522 OK
08:11:21 Cancel

Pic 8.17 Time

English <<
Polski

P CCK <<
Nederland

Pic 8.18 Language

Bright Kepp <<
Delay time 05S

Pic 8.19 LCD Screen settings

Delay time 05S
OK << Cancel

Pic 8.20 Delay time set

Confirm Reset <<
Cancel

Pic 8.21 Reset to factory setting

I Confirm <<
Cancel

Pic 8.22 Set Restore

8.4 Running param setting



Warning:

Password required-- only for access-authorized engineer. Un-authorized access may avoid the warranty. The initial password is 1234.



Warning:

The "--"symbol at the bottom right corner indicates that the machine does not have this function.

PassWord

* * * *

Pic 8.23 Password

8.4.1 ActiveP setting



ActiveP: Adjust the output active power in %

Pic 8.24



ReactiveP: Adjust reactive power output in %

Pic 8.25



PF:Power Fator

Fun_ISO: Insulation resistance detection

Pic 8.26



Fun_RCD: Residual current detection

Self-check: Inverter's self-check time.The default value 60s

Pic 8.27



Island: Anti-islanding protection

Meter: Energy meter.If inverter will connect meter,then set here to ON

Pic 8.28

```

Exp_Mode      AUG
CT_Ratio      1 <<

```

```

Exp_Mode      MIN
CT_Ratio      1 <<

```

```

MFR           AUTO<-
Back          <<

```

```

MFR           ACREL<-
Back          <<

```

```

MFR           EASTRON<-
Back          <<

```

```

MFR           CHNT<-
Back          <<

```

Pic 8.29 Meter

```

Limiter       ON <<
Feed-in       0%

```

Feed_In %: it is used to deploy how much power can be feed into grid.
 For example, Feed_in=50% of the 4W model, which means Max. 2KW power can be feed into grid.And, this parameter is valid only after connecting a meter and the meter function is "ON".

```

MPPT_Num      0
WindTurbine    <<

```

Pic 8.30

```

U1:           0.0V <-
              0.0A

```

```

U2:           0.0V <-
              0.0A

```

```

U3:           0.0V <-
              0.0A

```

```

U4:           0.0V <-
              0.0A

```

```

U5:           0.0V <-
              0.0A

```

```

U6:           0.0V <-
              0.0A

```

```

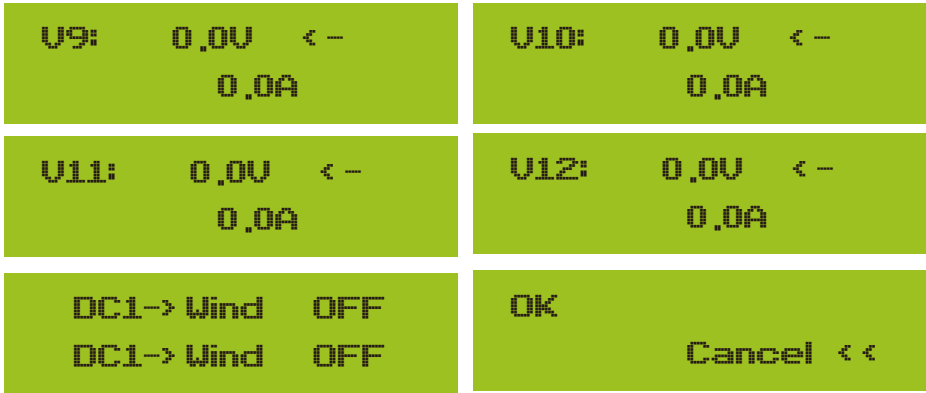
U7:           0.0V <-
              0.0A

```

```

U8:           0.0V <-
              0.0A

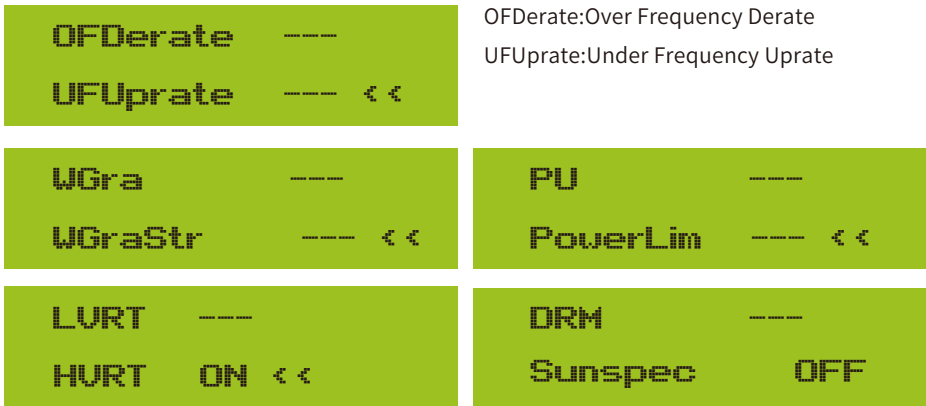
```



Pic 8.31 WindTurbine



Pic 8.32 Arc-Fault Detection



Pic 8.33 active power droop



8.5 Protect Param setting



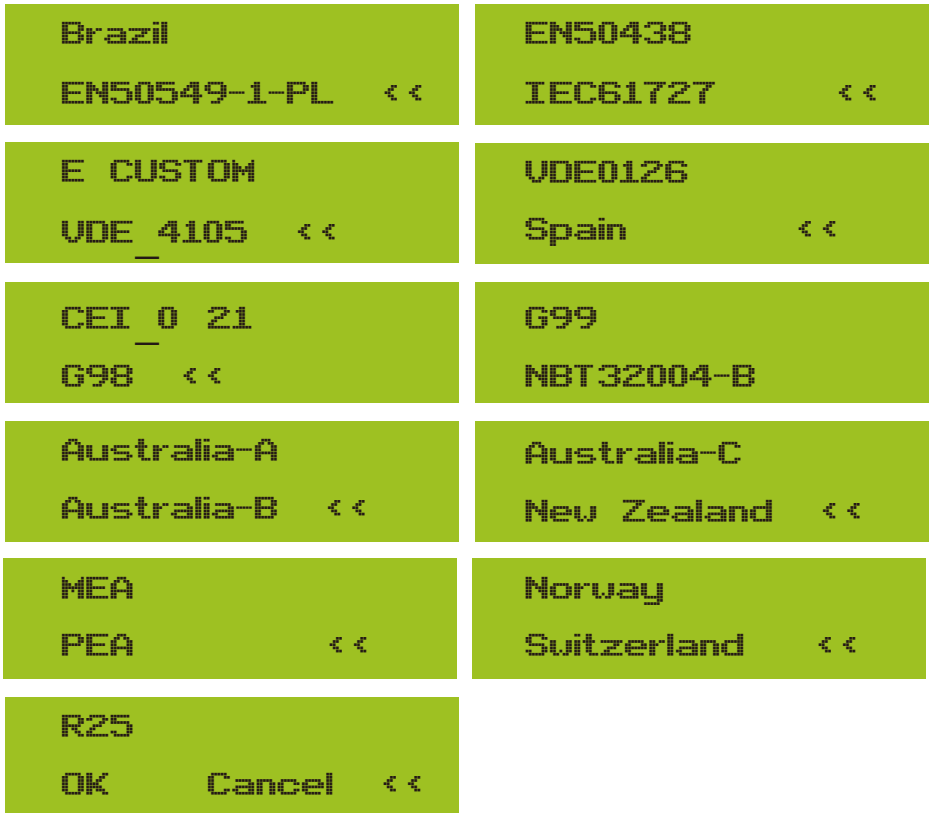
Warning:

Engineer Only.

We will set the param depends on the safety requirements, so customers don't need to reset it. The password is same as 8.4 Running param

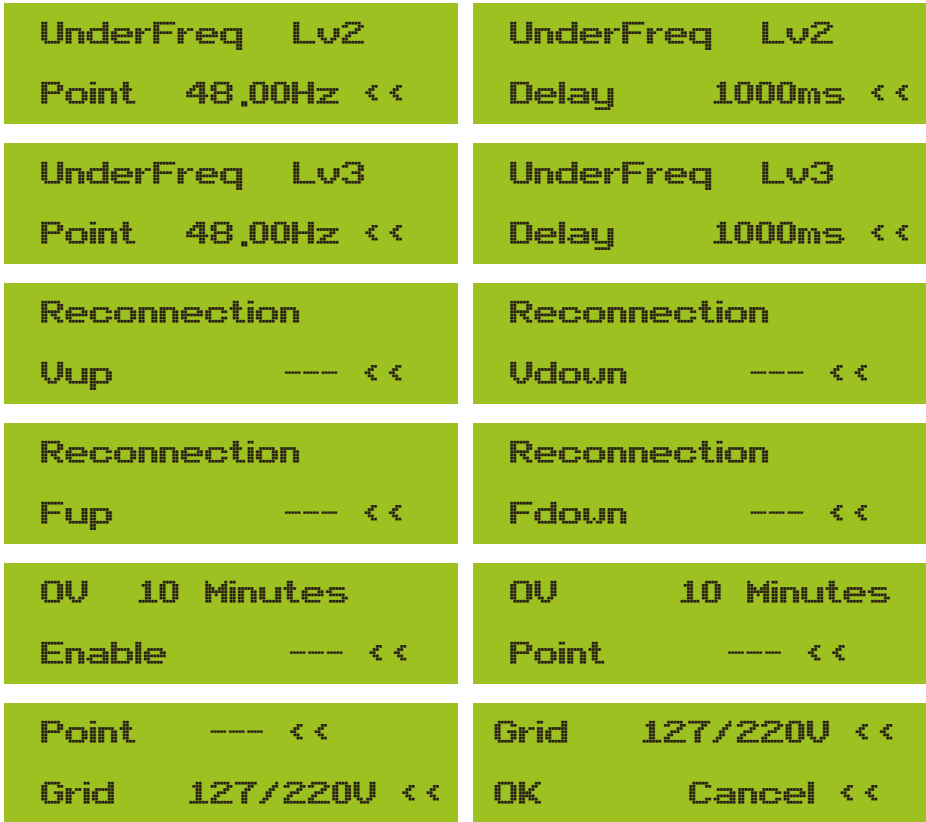


Pic 8.34 Password



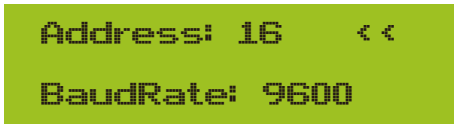
Pic 8.35 GirdStandard

OverVolt Lv3 Point 240,0V <<	OverVolt Lv3 Delay 1000ms <<
OverVolt Lv2 Point 240,0V <<	OverVolt Lv2 Delay 1000ms <<
OverVolt Lv1 Point 240,0V <<	OverVolt Lv1 Delay 1000ms <<
UnderVolt Lv1 Point 235,0V <<	UnderVolt Lv1 Delay 1000ms <<
UnderVolt Lv2 Point 235,0V <<	UnderVolt Lv2 Delay 1000ms <<
UnderVolt Lv3 Point 235,0V <<	UnderVolt Lv3 Delay 1000ms <<
OverFreq Lv3 Point 52,00Hz <<	OverFreq Lv3 Delay 1000ms <<
OverFreq Lv2 Point 52,00Hz <<	OverFreq Lv2 Delay 1000ms <<
OverFreq Lv1 Point 52,00Hz <<	OverFreq Lv1 Delay 1000ms <<
UnderFreq Lv1 Point 48,00Hz <<	UnderFreq Lv1 Delay 1000ms <<



Pic 8.36 Advanced

8.6 Comm. param setting



Pic 8.37 Data Logger Modbus Address



Pic 8.38 The currently detected meter



Warning:
Engineer only.

9. Repair and Maintenance

String type inverter doesn't need regular maintenance. However, debris or dust will affect heat sink's thermal performance. It is better to clean it with a soft brush. If the surface is too dirty and affect the reading of LCD and LED lamp, you can use wet cloth to clean it up.



High Temperature Hazard:

When the device is running, the local temperature is too high and the touch can cause burns. Turn off the inverter and wait for it cooling, then you can clean and maintain.



Safety Hint:

No solvent, abrasive materials or corrosive materials can be used for cleaning any parts of the inverter.

10. Error information and processing

Inverter has been designed in accordance with international grid tied standards for safety, and electromagnetic compatibility requirements. Before delivering to the customer the inverter has been subjected to several tests to ensure its optimal operation and reliability.

10.1 Error code

If there is any failure, the LCD screen will display an alarm message. In this case, the inverter may stop feeding energy into the grid. The alarm description and their corresponding alarm messages are listed Table 10.1.

Error code	Description	Ongrid - Single Phase
F01	DC input polarity reverse fault	Check the PV input polarity.
F02	DC insulation impedance permanent fault	Check the grounding cable of inverter.
F03	DC leakage current fault	Hardly appear the code. Never ever happened so far.
F04	Ground fault GFDI	Check the solar panel output connection.
F05	Read the memory error	Failure in reading memory (EEPROM). Restart the inverter if the fault still exists, contact your installer or Deye service.
F06	Write the memory error	Failure in writing memory (EEPROM). Restart the inverter if the fault still exists, contact your installer or Deye service.
F07	GFDI blown fuse	Hardly appear the code. Never ever happened so far.
F08	GFDI grounding touch failure	Hardly appear the code. Never ever happened so far.
F09	IGBT damaged by excessive drop voltage	Hardly appear the code. Never ever happened so far.

Error code	Description	Ongrid - Single Phase
F10	Auxiliary switch power supply failure	Hardly appear the code. Never ever happened so far.
F11	Ac main contactor errors	Hardly appear the code. Never ever happened so far.
F12	AC auxiliary contactor errors	Hardly appear the code. Never ever happened so far.
F13	Working mode changed/Grid mode changed	Hardly appear the code. Never ever happened so far.
F14	DC firmware over current	Hardly appear the code. Never ever happened so far.
F15	AC firmware over current	<ol style="list-style-type: none"> 1. The internal AC sensor or detection circuit on control board or connection wire may loose. 2. Restart the inverter, if the error still exists, please contact your installer or Deye service.
F16	GFCI(RCD) Ac leakage current fault	<ol style="list-style-type: none"> 1. This fault means the average leakage current is over 300mA. Check whether DC power supply or solar panels is ok, then check 'Test data'-> 'diL' value is about 120; Then check the leakage current sensor or circuit(the following picture). Checking test data needs using big LCD. 2. Restart the inverter, if the error still exists, please contact your installer or Deye service.
F17	Three phase current, over-current fault	Hardly appear the code. Never ever happened so far.
F18	AC over current fault of hardware	<ol style="list-style-type: none"> 1. Check AC sensor or detection circuit on control board or connection wire. 2. Restart the inverter or factory reset, if the error still exists, please contact your installer or Deye service.
F19	All hardware failure synthesis	<ol style="list-style-type: none"> 1. When inverter is running, wifi plug plugin, will occur F19. 2. Restart the inverter or factory reset, if the error still exists, please contact your installer or Deye service.
F20	DC over current fault of the hardware	Not available.
F21	DC leakage flow fault	Hardly appear the code. Never ever happened so far.
F22	Crash stop (if there is a stop button)	Contact your installer for help.
F23	AC leakage current is transient over current	<ol style="list-style-type: none"> 1. This fault means the leakage current is above 30mA suddenly. Check whether DC power supply or solar panels is ok, then check 'Test data'-> 'diL' value is about 120; Then check the leakage current sensor or circuit. Check test data needs using big LCD. 2. Restart the inverter, if the fault still exists, contact your installer or Deye service.
F24	DC insulation impedance failure	<ol style="list-style-type: none"> 1. Check Vpe resistance on main board or detection on control board. Check PV panels is OK. Many times this issue is the PV problem. 2. Check whether the PV panel (aluminum frame) is grounded well and inverter is grounded well. Open the cover of inverter and then check the inside ground cable is fixed well on the shell. 3. Check if the AC/DC cable, terminal block are shorted to ground or the insulation is damaged. 4. Restart the inverter, if the fault still exists, contact your installer or Deye service.
F25	DC feedback fault	Hardly appear the code. Never ever happened so far.
F26	The DC busbar is unbalanced	Hardly appear the code. Never ever happened so far.

Error code	Description	Ongrid - Single Phase
F27	DC end insulation error	Hardly appear the code. Never ever happened so far.
F28	Inverter 1 DC high fault	Hardly appear the code. Never ever happened so far.
F29	AC load switch failure	Hardly appear the code. Never ever happened so far.
F30	AC main contactor failure	<ol style="list-style-type: none"> 1. Check relays and AC voltage of relays. 2. Check relays driver circuit. 3. Check if the software is not suitable for this inverter. (Old inverter not have relays detection function) 4. restart the inverter, if the fault still exists, contact your installer or Deye service.
F31	Dc boost soft start	Not available.
F32	Inverter 2 dc high fault	Hardly appear the code. Never ever happened so far.
F33	AC over current	AC current sensor or its circuit have issue. Check if the inverter type is not right.
F34	AC current over load	Hardly appear the code. Never ever happened so far.
F35	No AC grid	<ol style="list-style-type: none"> 1. Check AC grid voltage. Check AC voltage detection circuit. Check if the AC connector in good condition. Check whether the AC grid is normal in voltage. 2. Restart the inverter, if the fault still exists, contact your installer or Deye service.
F36	AC grid phase error	Hardly appear the code. Never ever happened so far.
F37	AC three-phase voltage unbalance failure	Hardly appear the code. Never ever happened so far.
F38	AC three-phase current unbalance failure	Hardly appear the code. Never ever happened so far.
F39	AC over current(one cycle)	<ol style="list-style-type: none"> 1. Check AC current sensor and its circuit. 2. Restart the inverter, if the fault still exists, contact your installer or Deye service.
F40	DC over current	Hardly appear the code. Never ever happened so far.
F41	AC Line W,U over voltage	Check the AC voltage protection setting. And Check if the AC cable is too thin.Check the voltage difference between LCD and meter.
F42	AC Line W,U low voltage	Check the AC voltage protection setting. Check the voltage difference between LCD and meter. Also need to check whether AC cables are all firmly and correctly connected.
F43	AC Line V,W over voltage	Not available.
F44	AC Line V,W low voltage	Not available.
F45	AC Line U,V over voltage	Not available.
F46	AC Line U,V low voltage	Not available.
F47	AC Over frequency	Check the frequency protection setting.
F48	AC lower frequency	Check the frequency protection setting.
F49	U phase grid current DC component over current	Hardly appear the code. Never ever happened so far.
F50	V phase grid current DC component over current	Hardly appear the code. Never ever happened so far.

Error code	Description	Ongrid - Single Phase
F51	W phase grid current DC component over current	Hardly appear the code. Never ever happened so far.
F52	AC inductor A, phase current DC current high	Hardly appear the code. Never ever happened so far.
F53	AC inductor B, phase current DC current high	Hardly appear the code. Never ever happened so far.
F54	AC inductor C, phase current DC current high	Hardly appear the code. Never ever happened so far.
F55	DC busbar voltage is too high	1. Check PV voltage and Ubus voltage and its detection circuit. If the PV input voltage exceeds the limit, please reduce the number of solar panels in series. 2. For Ubus voltage, please check the LCD display.
F56	DC busbar voltage is too low	1. It tells the PV input voltage is low and it always happens in the early morning. 2. Check PV voltage and Ubus voltage. When inverter is running, then showing F56, maybe Loss of driver or need update firmware. 3. Restart the inverter, if the fault still exists, contact your installer or Deye service.
F57	AC reverse irrigation	AC reverse irrigation.
F58	AC grid U over current	Hardly appear the code. Never ever happened so far.
F59	AC grid V over current	Hardly appear the code. Never ever happened so far.
F60	AC grid W over current	Hardly appear the code. Never ever happened so far.
F61	Reactor A phase over current	Hardly appear the code. Never ever happened so far.
F62	Reactor B phase over current	Hardly appear the code. Never ever happened so far.
F63	ARC fault	1. Check PV module cable connection and clear the fault; 2. Seek help from us, if can not go back to normal state.
F64	IGBT heat sink high temperature	1. Check temperature sensor. Check if firmware is suitable for the hardware. Check if the inverter is its right model. 2. Restart the inverter, if the fault still exists, contact your installer or Deye service.

Table10.1 Error codes and their solutions



Safety Hint:

If your string inverter has any of the fault information shown in Table 10-1, and when you reset the machine and still don't solve the problem, please contact our distributor and provide the below details:

1. Serial number of the inverter;
2. The distributor/dealer of the inverter(if available);
3. Installation date;
4. The discription of problem(include LCD'error code and LED starus indicator lights);
5. Your contact details.

11.Specification

Model	SUN-1K-G04P1 -EU-CM1	SUN-1.5K-G04P1 -EU-CM1	SUN-2K-G04P1 -EU-CM1	SUN-2.2K-G04P1 -EU-CM1	SUN-2.5K-G04P1 -EU-CM1
PV String Input Data					
Max. PV Input Power(kW)	1.3	2	2.6	2.9	3.3
Max. PV Input Voltage(V)	550				
Start-up Voltage(V)	80				
PV Input Voltage Range(V)	80-550				
MPPT Voltage Range(V)	70-500				
Rated PV Input Voltage(V)	360				
Full Load MPPT Voltage Range(V)	90-500	140-500	180-500	225-500	225-500
Max. Input Short Circuit Current (A)	30				
Max. Operating PV Input Current(A)	20				
No. of MPP Trackers/No. of Strings MPP Tracker	1/1				
Max. Inverter Backfeed Current To the Array	0				
AC Output Data					
Rated AC Output Active Power(kW)	1	1.5	2	2.2	2.5
Max. AC Output Apparent Power(kVA)	1.1	1.65	2.2	2.42	2.75
Rated AC Output current (A)	4.6/4.4	6.8/6.5	9.1/8.7	10.0/9.6	11.4/10.9
Max. AC Output Current(A)	5/4.8	7.5/7.2	10/9.6	11.0/10.6	12.5/12
Max. Output Fault Current(A)	8.8	13	17.4	19.2	21.8
Max. Output Overcurrent Protection(A)	35.8				
Rated Output voltage/range (V)	220/230V 0.85Un-1.1Un				
Grid Connection Form	L+N+PE				
Rated Output Grid Frequency/range(Hz)	50Hz/45Hz-55Hz 60Hz/55Hz-65Hz				
Power Factor Adjustment Range	0.8 leading-0.8lagging				
Total Current Harmonic Distortion THDi	<3%				
DC Injection Current	<0.5%In				
Efficiency					
Max.Efficiency	97.3%				
Euro Efficiency	96.9%				
MPPT Efficiency	>99%				
Equipment Protection					
DC reverse polarity protectio	yes				
AC Output Overcurrent Protection	yes				
AC Output Overvoltage Protection	yes				
AC Output Short Circuit Protection	yes				
Thermal Protection	yes				
Insulation Impedance detection	yes				
DC component monitoring	yes				
Arc fault circuit interrupter (AFCI)	Optional				
Anti-islanding protection	yes				
DC Switch	yes				
Residual Current Detection	yes				
Surge Protection Level	TYPE II(DC),TYPE II(AC)				

Interface	
Communication Interface	RS485
Monitor Mode	GPRS/Bluetooth/4G/WIFI
Display	LCD+LED
General Data	
Operating Temperature Range (°C)	-25 to +65°C, >45°C derating
Permissible Ambient Humidity	0-100%
Permissible Altitude (m)	2000m
Noise (dB)	≤ 35dB
Ingress Protection(IP) Rating	IP 65
Inverter Topology	Non-Isolated
Over Voltage Category	OVC II(DC), OVC III(AC)
Cabinet Size (W*H*D) [mm]	280×272.5×171.5 (Excluding connectors and brackets)
Weight [kg]	5.6
Warranty [year]	Standard 5 years, extended warranty
Type Of Cooling	Natural cooling
Grid Regulation	IEC 61727, IEC 62116, CEI 0-21, EN 50549, NRS 097, RD 140, UNE 217002, G98, G99, VDE-AR-N 4105
Safety EMC/Standard	IEC/EN 61000-6-1/2/3/4, IEC/EN 62109-1, IEC/EN 62109-2

Model	SUN-2.7K-G04P1 -EU-CM1	SUN-3K-G04P1 -EU-CM1	SUN-3.3K-G04P1 -EU-CM1	SUN-3.6K-G04P1 -EU-CM1	SUN-4K-G04P1 -EU-CM1
PV String Input Data					
Max. PV Input Power(kW)	3.5	3.9	4.3	4.7	5.2
Max. PV Input Voltage(V)	550				
Start-up Voltage(V)	80				
PV Input Voltage Range(V)	80-550				
MPPT Voltage Range(V)	70-500				
Rated PV Input Voltage(V)	360				420
Full Load MPPT Voltage Range(V)	270-500	270-500	330-500	325-500	360-500
Max. Input Short Circuit Current (A)	30				
Max. Operating PV Input Current(A)	20				
No. of MPP Trackers/No. of Strings MPP Tracker	1/1				
Max. Inverter Backfeed Current To the Array	0				
AC Output Data					
Rated AC Output Active Power(kW)	2.7	3	3.3	3.6	4
Max. AC Output Apparent Power(kVA)	2.97	3.3	3.63	3.96	4.4
Rated AC Output current (A)	12.3/11.8	13.7/13.1	15.0/14.4	16.4/15.7	18.2/17.4
Max. AC Output Current(A)	13.5/13.0	15/14.4	16.5/15.8	18/17.3	20/19.2
Max. Output Fault Current(A)	23.6	26.2	28.8	31.4	34.8
Max. Output Overcurrent Protection(A)	35.8		47.4		
Rated Output voltage/range (V)	220/230V 0.85Un-1.1Un				
Grid Connection Form	L+N+PE				
Rated Output Grid Frequency/range(Hz)	50Hz/45Hz-55Hz 60Hz/55Hz-65Hz				
Power Factor Adjustment Range	0.8 leading-0.8lagging				
Total Current Harmonic Distortion THDi	<3%				
DC Injection Current	<0.5%In				
Efficiency					
Max.Efficiency	97.3%		97.5%		
Euro Efficiency	96.9%		97.0%		
MPPT Efficiency	>99%				
Equipment Protection					
DC reverse polarity protectio	yes				
AC Output Overcurrent Protection	yes				
AC Output Overvoltage Protection	yes				
AC Output Short Circuit Protection	yes				
Thermal Protection	yes				
Insulation Impedance detection	yes				
DC component monitoring	yes				
Arc fault circuit interrupter (AFCI)	Optional				
Anti-islanding protection	yes				
DC Switch	yes				
Residual Current Detection	yes				
Surge Protection Level	TYPE II(DC),TYPE II(AC)				

Interface	
Communication Interface	RS485
Monitor Mode	GPRS/Bluetooth/4G/WIFI
Display	LCD+LED
General Data	
Operating Temperature Range (°C)	-25 to +65°C, >45°C derating
Permissible Ambient Humidity	0-100%
Permissible Altitude (m)	2000m
Noise (dB)	≤ 35dB
Ingress Protection(IP) Rating	IP 65
Inverter Topology	Non-Isolated
Over Voltage Category	OVC II(DC), OVC III(AC)
Cabinet Size (W*H*D) [mm]	280×272.5×171.5 (Excluding connectors and brackets)
Weight [kg]	5.6
Warranty [year]	Standard 5 years, extended warranty
Type Of Cooling	Natural cooling
Grid Regulation	IEC 61727, IEC 62116, CEI 0-21, EN 50549, NRS 097, RD 140, UNE 217002, G98, G99, VDE-AR-N 4105
Safety EMC/Standard	IEC/EN 61000-6-1/2/3/4, IEC/EN 62109-1, IEC/EN 62109-2

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